

## Modules Available

Property, Lease & Tenant



Space Management



Asset Management



Maintenance Management



Helpdesk Management



Reservation Management



Guest House Management



Contract Management



Energy Budget Management



Branch Monitoring Mgmt.



Visitor Management



Mail Room Management



# QuickFMS

Facilities Management Software



Cloud Based Facility Management  
Software for Businesses

An emerging player disrupting Global CAFM & IWFM markets



**Long Term, Strategic end-to-end solution for FM**



## Banking, Finance & Insurance



## Real Estate & Maintenance



## Education



## Small Business & MNCs across Verticals

## Large IT Companies



## Health Care



## Media & Retail



## Manufacturing



## Large Group Companies





Hilal Computers





## Property, Lease & Tenant Management

Track owned and rented property payables, receivables and leases



## Space Management and/or Hotdesking

Manage space utilization in each location and increase occupancy ratios



## Physical Asset Management

Track all fixed, consumable and IT assets life cycle from PO to disposal



## Maintenance Management

AMC Tracking, plan and execute Preventive Maintenance



## Help Desk

Track turn-around time for raised requests and monitor day to day activities



## Reservation & Resource Manager

Online room reservations and Resource Booking



## Admin Functions

Create users, assign roles and responsibilities to those users, manage masters



## Contract Management

Quick, secure access to all your Contracts



## Energy Budget Management

Track actual versus budgeted energy consumption



## Branch Monitoring

Monitor all branch offices daily from the Central office



## Reporting & Analytics

Flexible reporting capability included in each module



## Visitor Management (Partner module)

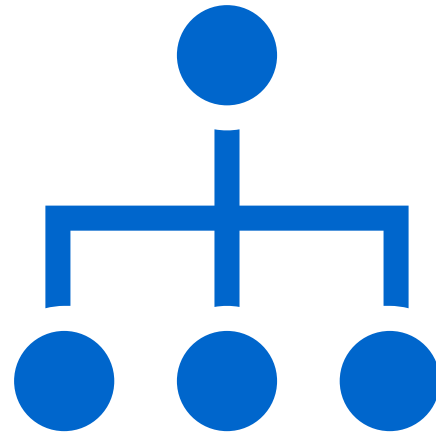
Easy way for check-ins and check-outs for the visitors



## Mail Room Management

Manager your inward and outward couriers with acknowledgement

**Implement one module or full Suite**



## Branch Monitoring Management



## Case Study – Indian multinational conglomerate

### CHALLENGE

- Remote monitoring and control of Branch activities
- Difficult to rate branch monitoring health due to lack of instant reporting
- Keeping a check on regular activities to maintain a branch’s facility
- No certain timelines on the new branches and their opening dates

### SOLUTION OFFERED

- ✓ Manage & Monitor branches spread across multiple locations from one single place
- ✓ Checklist for all the compulsory parameters to maintain a branch
- ✓ Regular alerts to keep the checklist updated and saved
- ✓ Maintaining a track of upcoming branches in form of Projects
- ✓ Daily Reporting on the branch monitoring and quality of the branch.



### OUTCOME

- Automation saved significant time for Admin and Branch Managers
- Users never missed a maintenance activity
- Duly documented checklists for every branch to understand the history of the branch
- Streamlined branch management process
- Timely reports and Analytics improved branch monitoring and efficiency

**“Resolved Concerns of Branch Monitoring management”**

Is Branch Tracking a nightmare ?

**QuickFMS Branch Management Software**

**Project Checklist**  
Branch setup, renovation

**Branch Monitoring**  
Daily, Weekly or Monthly

**Helpdesk**  
Raise tickets, track SLAs

App on mobile at Branch

Define items for update

Get status report, pictures

Track action items

Rate branch, give inputs

Dashboard by 11am from all

**No Visits Required, Create a Safe Workplace**

Compatible with [helpdesk@quickfms.com](mailto:helpdesk@quickfms.com) 98494 60351

- ✓ Install App on Mobile at Branch
- ✓ Define Process topics for daily and weekly update
- ✓ Receive status reports and pictures, if any
- ✓ View dashboards daily for all centers
- ✓ Rate branch health, streamline inputs for improvement
- ✓ Track action items to closure with stakeholders

## Features

- ✓ Available on Cloud both web and mobile application
- ✓ Create your own checklist with defined parameters
- ✓ Simple, user friendly interface for field team (front office, admin, maintenance and house keeping), easy upload of photographs from Mobile
- ✓ Easy to access real-time information about any branch or location
- ✓ No more paper forms or email updates from regional team, move to digital checklists, reports and dashboards
- ✓ Can be used as a paperless inspection tool by Zonal and Regional team





### Predictive Maintenance Management

Branch Assets Preventive Maintenance  
Branch Office Preventive Maintenance



### Maintenance Contracts

Work Orders  
Plan Maintenance Schedules



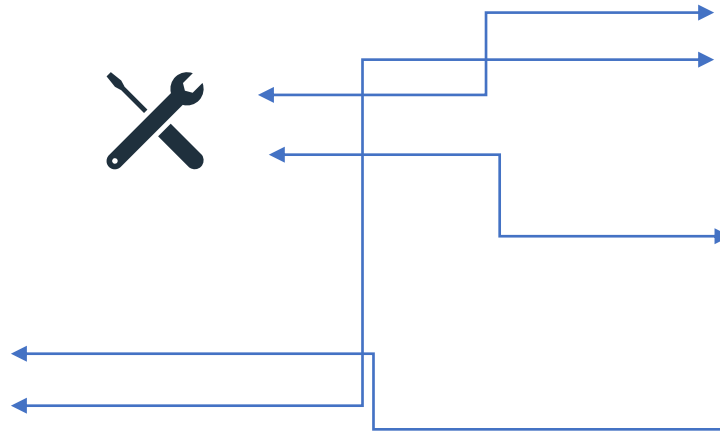
### Energy Management

Regular Maintenance of Electrical equipment for better Energy Management



### Integrated Help Desk

Automatic Incident Creation based on Maintenance Schedules or SLA Breaches



### Physical Asset Management

Track all fixed, consumable and IT assets life cycle from PO to disposal



### Space Management

Manage space utilization in each location and increase occupancy ratios



### Contract Management

Quick, secure access to all your Contracts



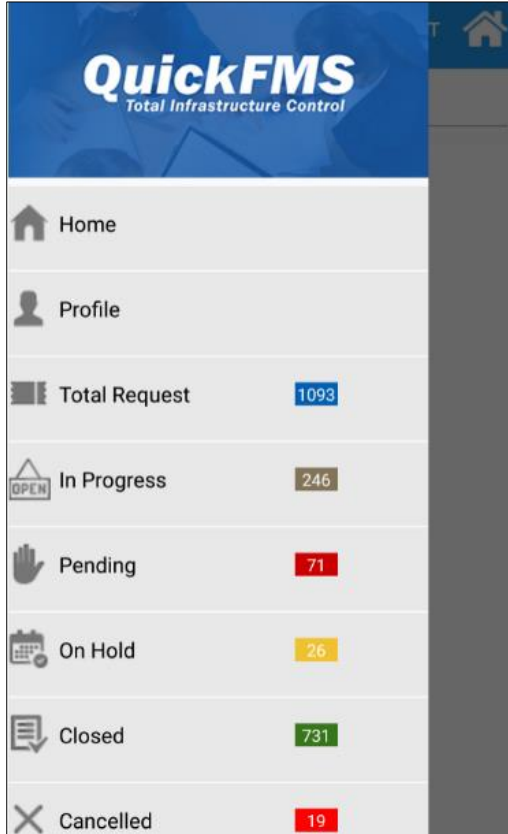
### Admin Functions

Manage Office Maintenance Schedule  
Manage Assets Maintenance Schedule  
Manage User Roles for Contracts  
Manage Service KPIs & SLAs

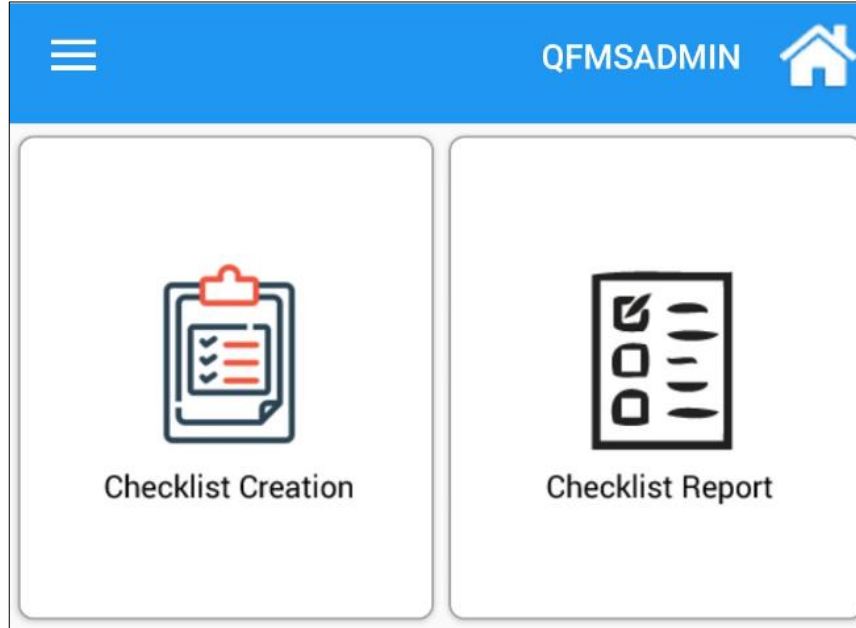


### Branch Monitoring & Analytics

Planned Vs Actual Maintenance Costs  
Maintenance SLA Breaches  
Daily & Monthly Branch Health Reports.

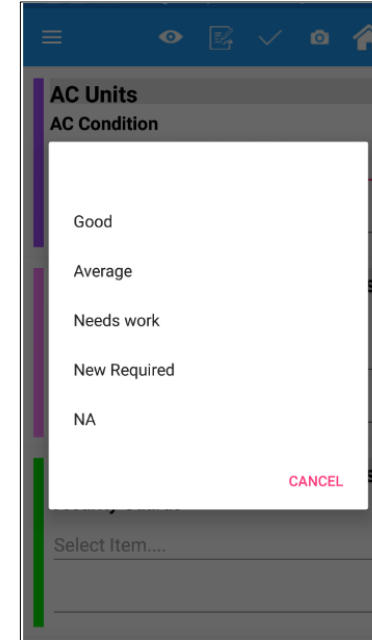


Integrated with Help Desk Module to show up Open , Closed and In Progress Requests

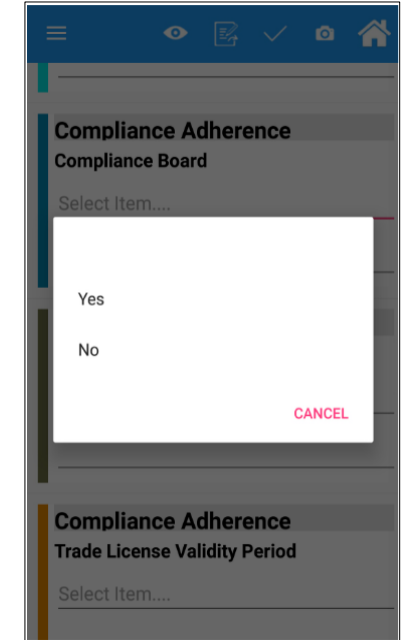


Interface to capture the admin defined configurable Branch Monitoring checklist items

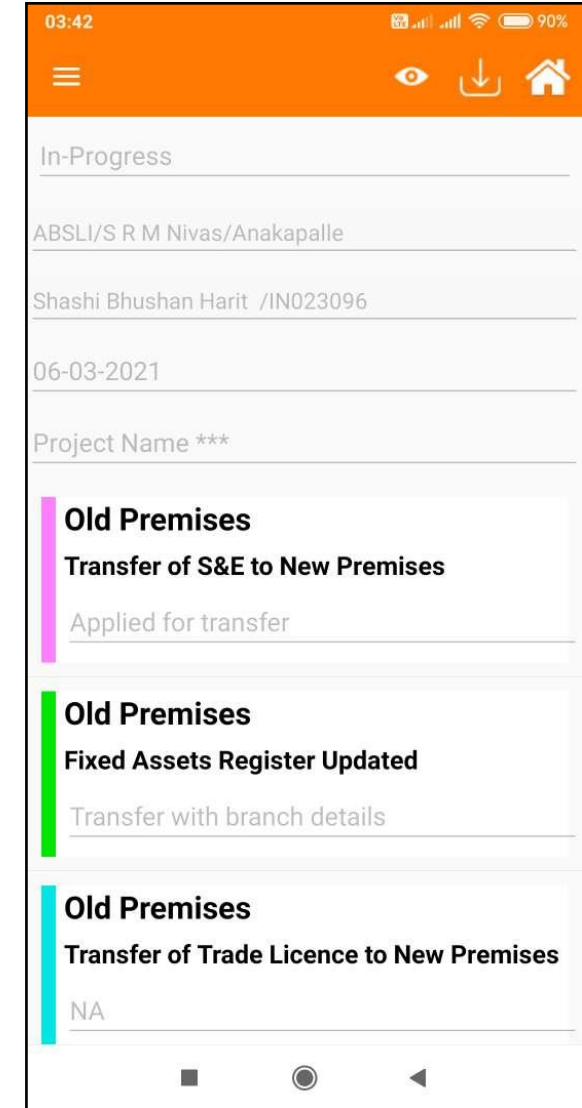
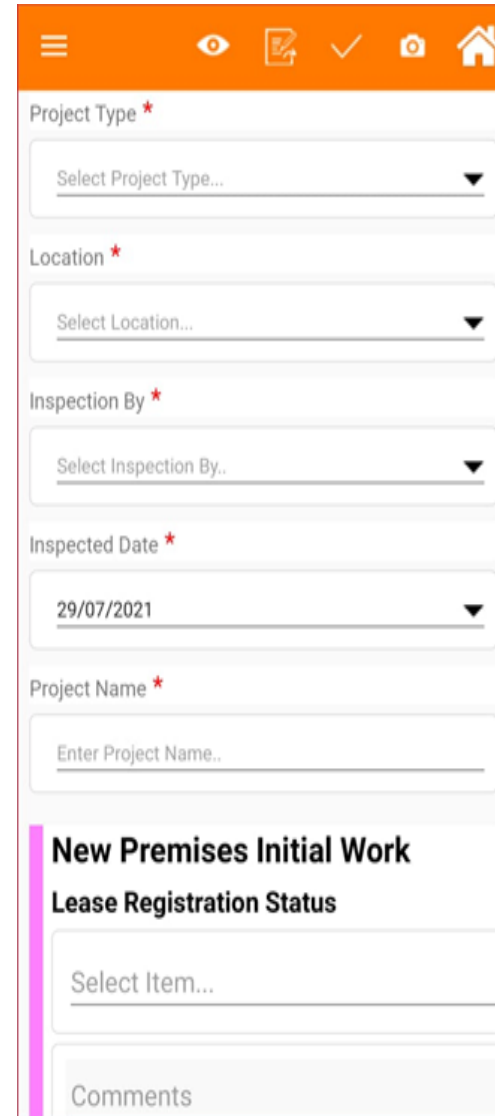
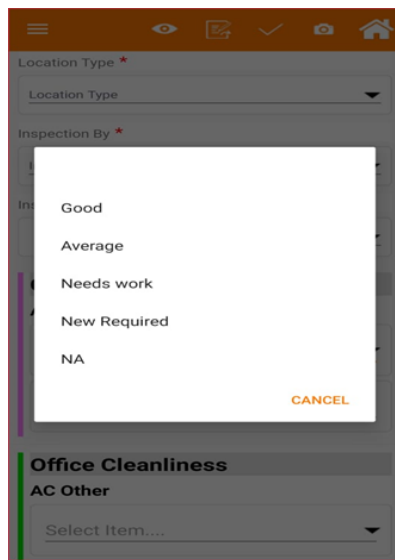
Interface to view Branch Monitoring KPI Reports



AC Maintenance Check list options



Over all Branch Compliance Adherence status flag



QuickFMS 

Last Login Time  
29 Jul 2021 11:25:00

- Admin Functions <
- Property Mgmt. <
- Space Mgmt. <
- Asset Mgmt. <
- Maintenance Mgmt. <
- Help Desk <
- Shared Services <
- Checklist >
- Project Checklist
- Energy Mgmt. <
- Contract Mgmt <
- Reports <
- User Manuals <

### Check List Details

Category	Subcategory	Status
New Premises Initial Work	Lease Registration Status	<input type="radio"/> Registered <input type="radio"/> Not Registered <input type="radio"/> NA Comments <div style="border: 1px solid #ccc; padding: 2px; width: 100%;">Any or no text is fine</div>
New Premises Initial Work	Apply for New Broadband/Telephone Lines	<input type="radio"/> Applied <input type="radio"/> Pending <input type="radio"/> NA Comments <div style="border: 1px solid #ccc; padding: 2px; width: 100%;">Any or no text is fine</div>
New Premises Initial Work	Civil Work / Owner Scope of Work - PI Mention Start Date and End Date	<b>Start Date</b> <input style="width: 80%;" type="text"/> <b>End Date</b> <input style="width: 80%;" type="text"/> <input type="checkbox"/> Main Head
New Premises - Turnkey Project Carpentry Work Status	Project Work Start Date	<b>Start Date</b> <input style="width: 80%;" type="text"/>

Other Links : [www.quickfms.com](http://www.quickfms.com)
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Location Type

Inspection By

1/18/2020

**Office Premise Physical Condition**  
**Brochure Stand**

Select Item....

**Office Premise Physical Condition**  
**Koisk**

Select Item....

**Furniture & Fixtures**  
**Doors**

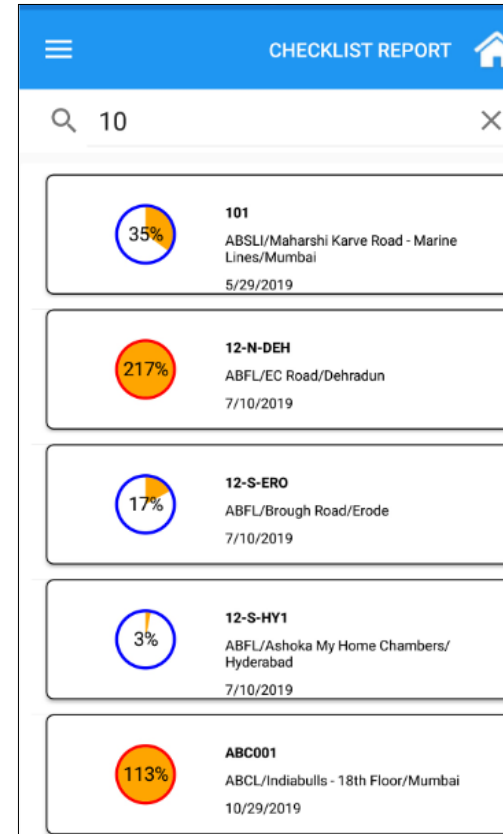
Select Item....

**Furniture & Fixtures**  
**Frosted Film & Branding Frosted Film**

Select Item....

**Furniture & Fixtures**  
**Meeting Room**

Select Item....



101

Ritesh Bhagwan Kadam /AM001873

5/29/2019

**Office Premise Physical Condition**  
**Ladies Washroom**

Good

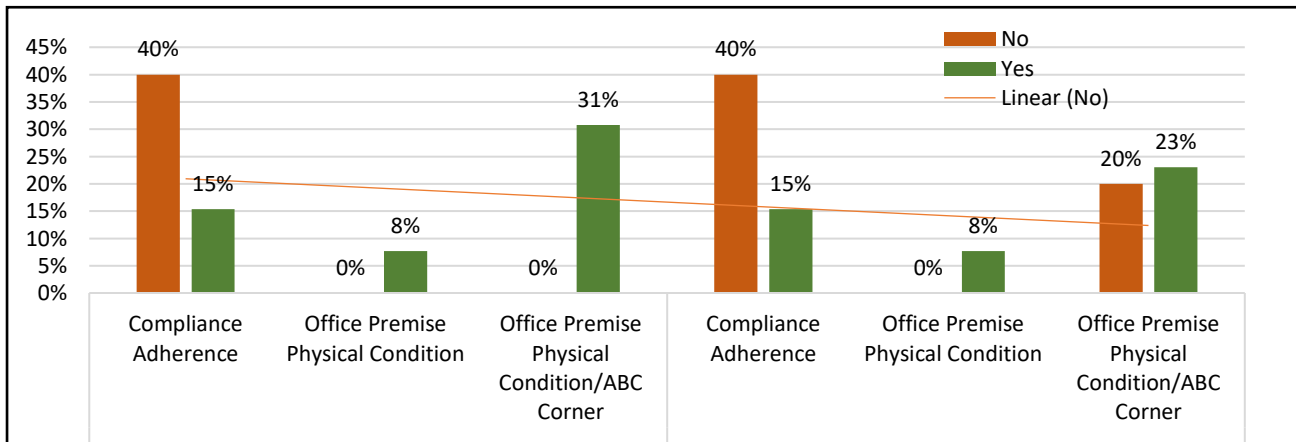
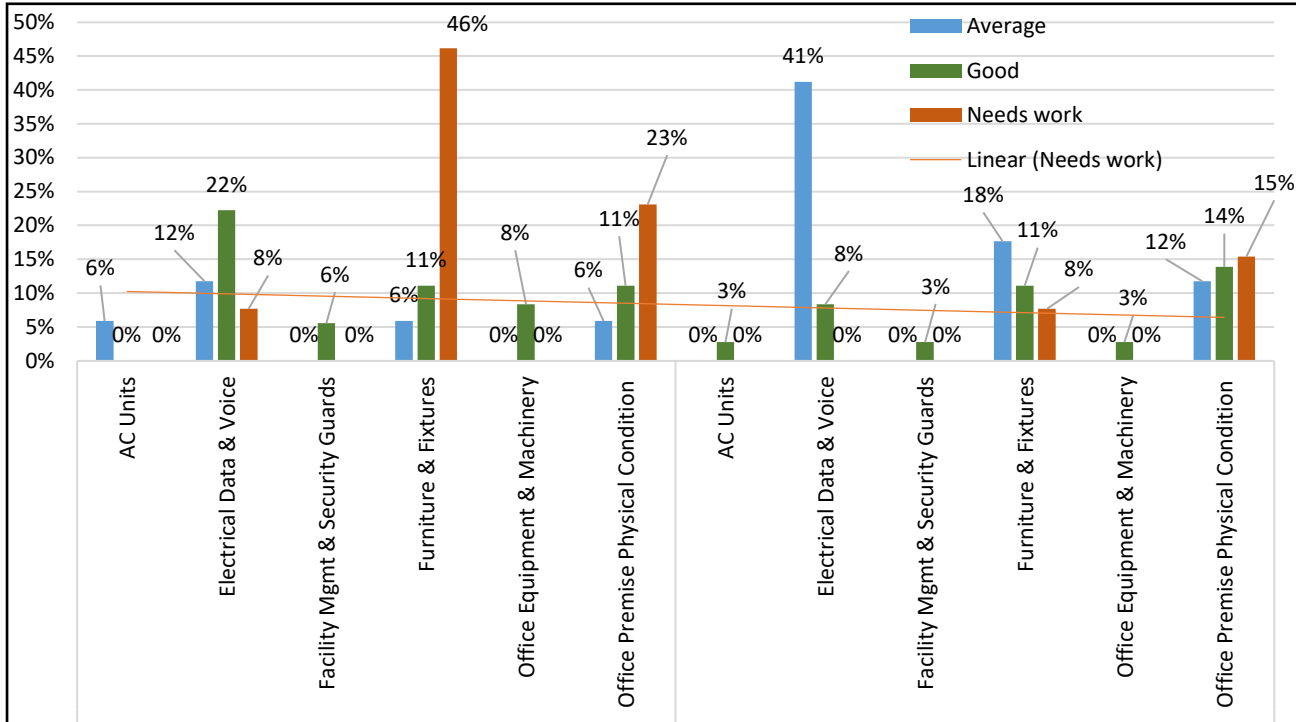
**Office Premise Physical Condition**  
**Paint**

Average

Interface to capture premise physical conditions

Interface to capture Furniture & Fixtures checklist items

Mobile based reports view for all Branch Monitoring parameters



Good

Average

Needs Work

- ✓ AC Units conditions improved by 3% .
  - ✓ Electrical data & Voice conditions dropped by 14%.
  - ✓ Facility Mgmt. & Security Guards dropped by 3%.
  - ✓ No change observed for Furniture & Fixtures .
  - ✓ Office Equipment & Machinery showed 5% dip
  - ✓ Office Premise Physical Conditions improved by 3%.
- ✓ AC Units rating moved from Average to Good
  - ✓ Average ratings increased by 29% for Electrical data & Voice.
  - ✓ Average ratings increased by 15% for Furniture & Fixtures
  - ✓ Average ratings increased by 6% for Office Premise Physical Condition.

- ✓ Rework reduced for the Daily Inspections Conducted for Furniture & Fixtures
  - ✓ Daily Inspection helped to maintain Office Premise Physical conditions.
  - ✓ Daily Inspections also helped to reduce the rework involved in Electrical Data & Voice.
  - ✓ **Over all Needs work or rework got reduced with this daily inspection approach.**
- ✓ No change observed in **Compliance adherence**. Plan in place to show 5% improvement daily ( Target not achieved )
  - ✓ No change observed in **Office Premise Physical Condition**. Plan in place to show 5% improvement daily ( Target not achieved )
  - ✓ Non compliance for Office Premise Physical Conditions category increase by 20% ( Facilities admin to take action accordingly ).



## Case Study - Rapidly Growing Banking and Financial Corporate

### CHALLENGE

- Absence of centralized, easy-to-use Helpdesk ticketing tool for internal employees
- Difficulty in handling support requests from employees, branches from different cities via multiple Communication channels
- Problem in tracking ticket status, escalations if any, Vendor TAT and customer satisfaction

### SOLUTION OFFERED

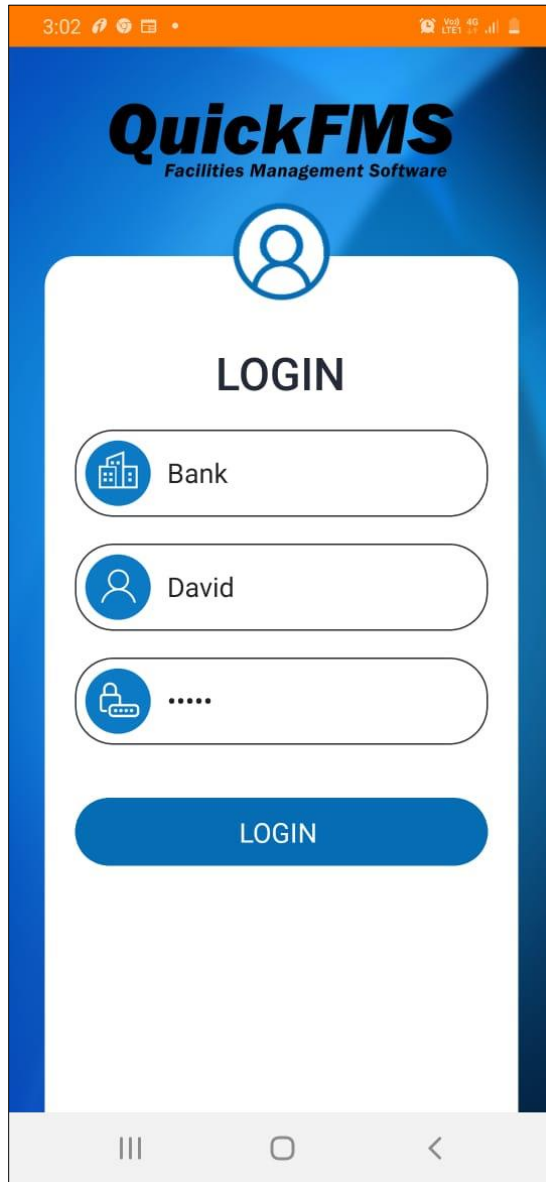
- ✓ Manage Request and complaints raised by individuals till closure
- ✓ Categorize Request and Complaints based on their type, urgency, and other parameters
- ✓ Auto-task allocation/delegation within the Service providing team
- ✓ Track vendor committed SLA and escalate if not compliant
- ✓ Track TAT for every request raised



### OUTCOME

- Streamlined internal support services offering
- Reduced time-to-resolution of support tickets
- Enhanced employee satisfaction levels & saved their time
- Evaluation of 3rd party vendor performance made easier by measuring response TAT
- Direct Mail Statistics for Pending, Closed Tasks

**“Monitored day-to-day request handling effectively”**

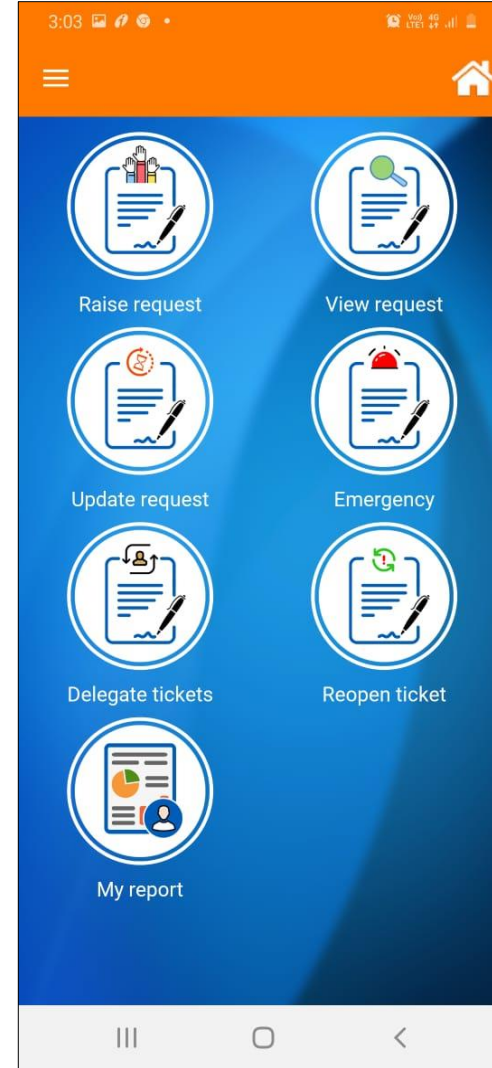
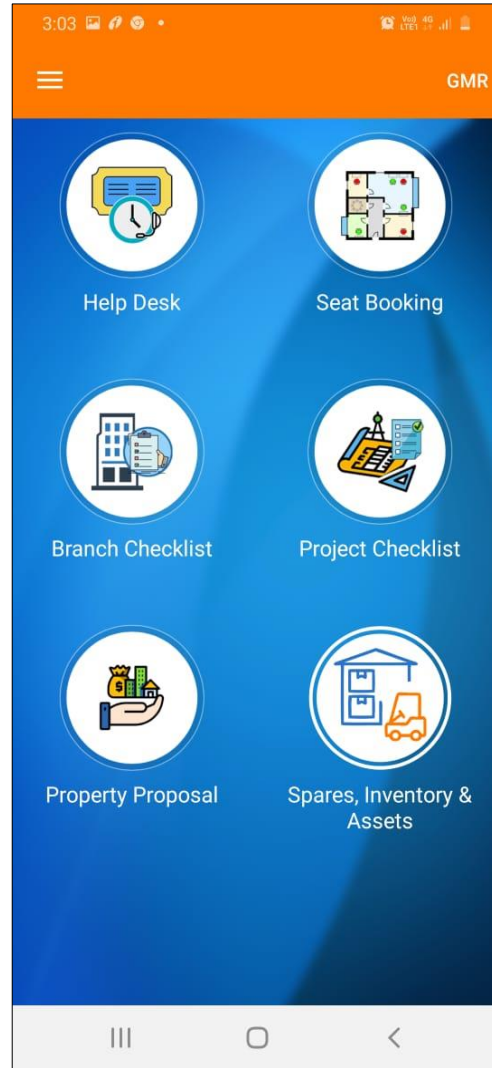
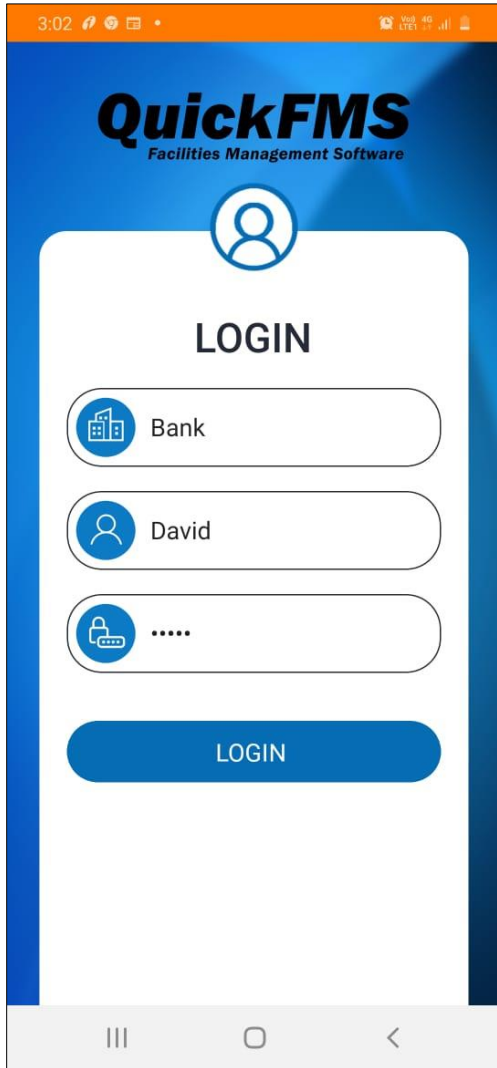


QuickFMS Mobile App. empowers your Associates and Helpdesk team

- ✓ Raise Service Request and Report problems from any Android mobile device
- ✓ Automatically notifies your Helpdesk team
- ✓ Attach pictures along with the problem's description
- ✓ Automatically notifies requester upon task completion
- ✓ No additional hardware required, install the app in your existing Mobile

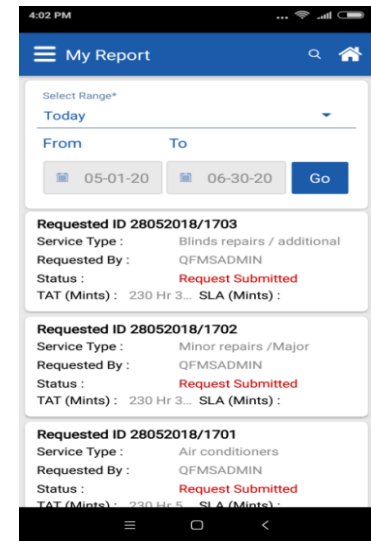
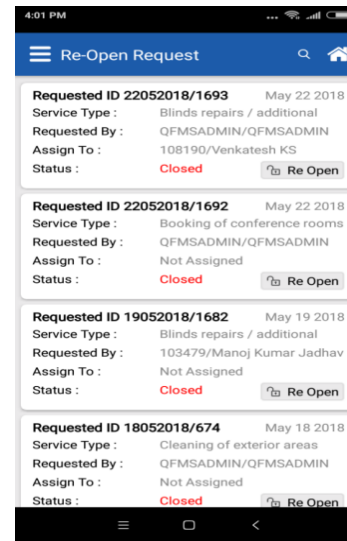
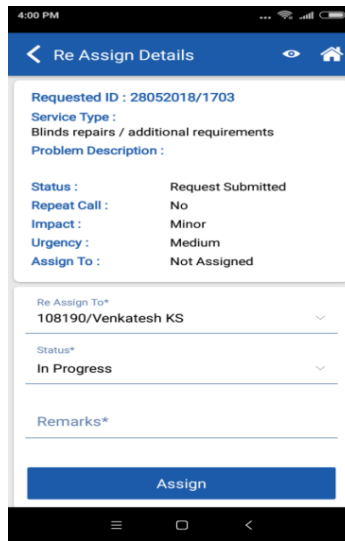
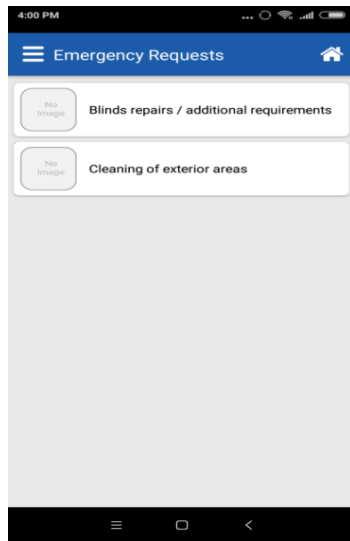
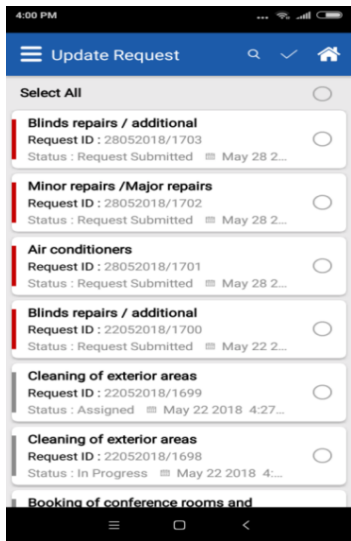
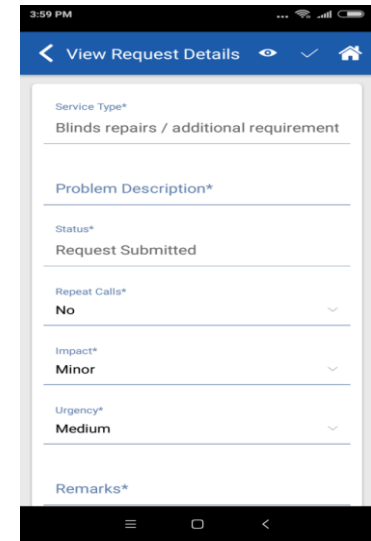
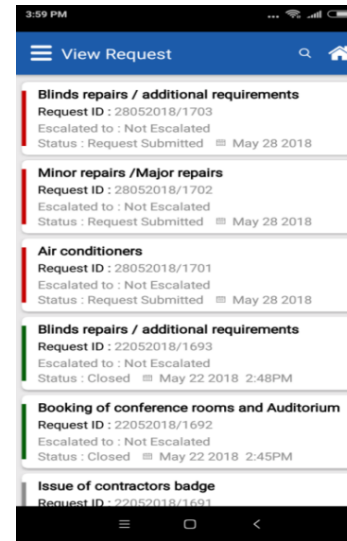
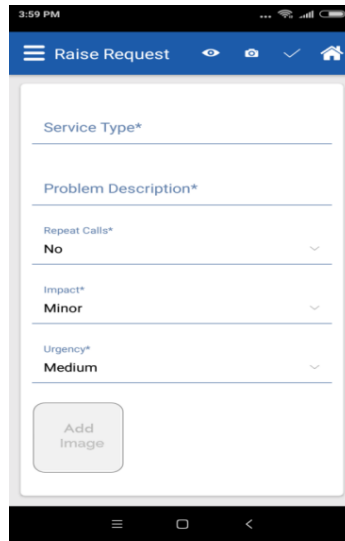
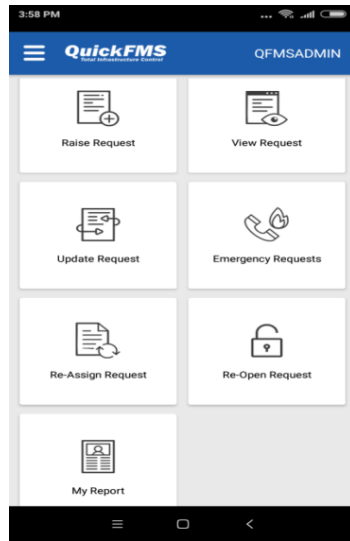
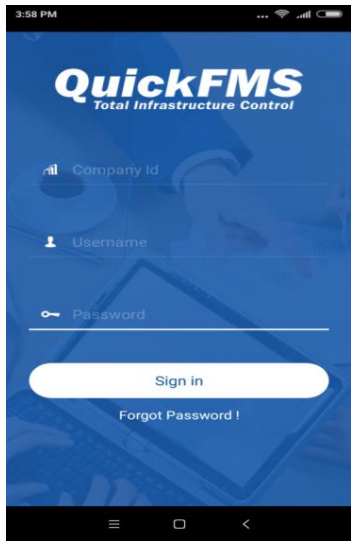
**Simple to use Mobile Application for the entire team**



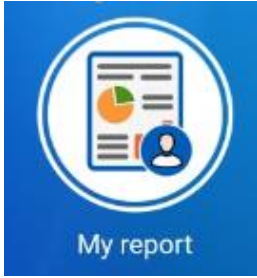


Employees can raise any complaints 24X7, track till closure with feedback

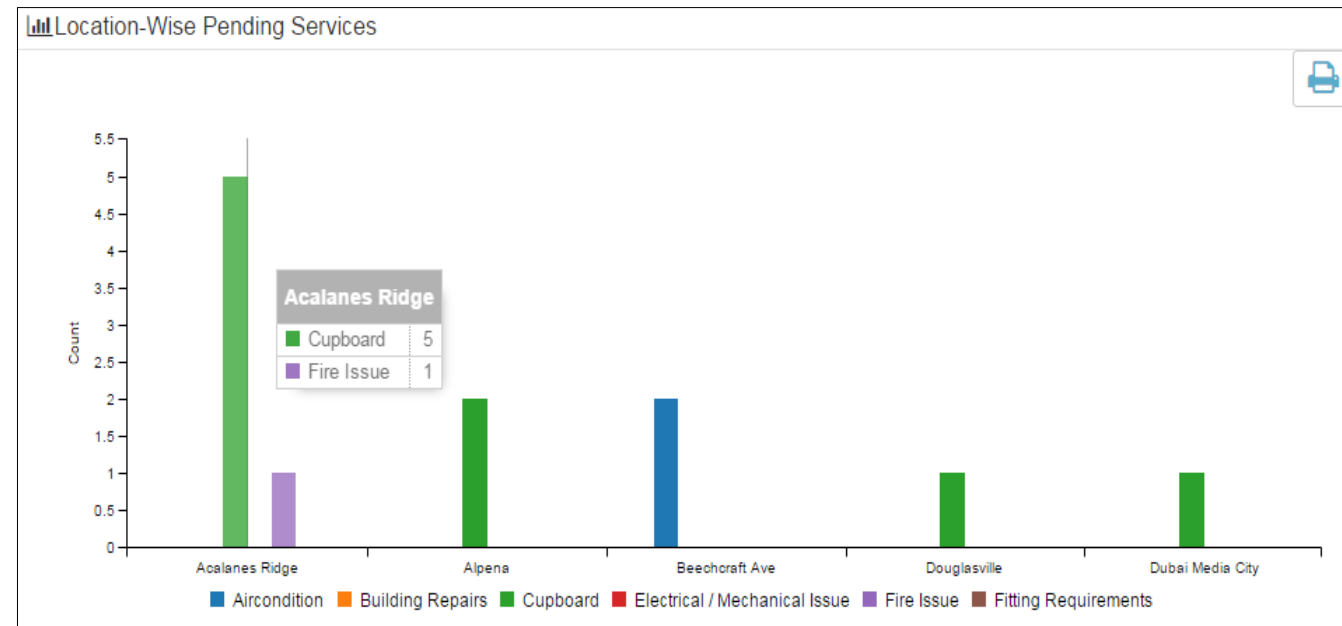
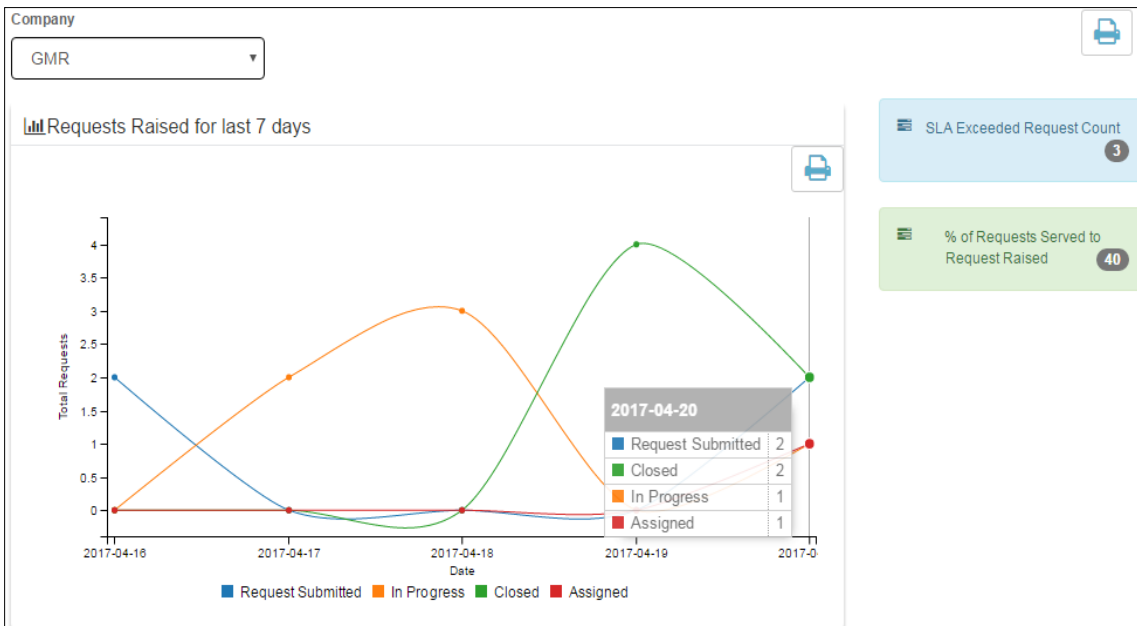
# Help Desk App. Screen shots



Mobile app. is available for Android Handsets, Iphone version coming soon



- ✓ 100+ Preformatted reports for Users & Management
- ✓ Live dashboard in the form of Charts and Graphs
- ✓ Request by status, category and user
- ✓ TAT report and SLA exceeded report
- ✓ Dashboard reports on daily and weekly requests raised , closed and open
- ✓ Data export to MS Office



**Reports helps in Identifying and evaluating the level of the problem and escalate if required**

- ✓ Integration with Microsoft Power BIs
- ✓ Powerful KPIs for CxO Analysis
- ✓ Get a one-click Realtime footprint of all your operations
- ✓ Drill down from Country to City, KPIs changes automatically



Carpet Area(Sqft)	Monthly Rents	Deposits	Category	Total Leases	Current Year Rents
21,295	₹ 396,125	₹ 2,036,340	7	24	124,507

Real time dashboards for CxO reviews



- ✓ 100+ pre-formatted reports for Users & Management
- ✓ Ready to use outputs in the form of charts and graphs
- ✓ Usage trends & Analysis of Space, Assets and Utilities
- ✓ Calculations like Space Chargeback & Occupancy
- ✓ Data Export to MS Office
- ✓ Space forecasting for business expansion planning



**Real time dashboards for CxO reviews**

## Product Progress/Options available

Introduced Branch mobile app

Real time/Live seat tracking


- Kiosk based
- AD Integration
- LAN/IP Network and IP port integration
- Badge Swipe Card and Biometric Integration
- AD Integration
- Email and SSO integration
- HR Integration
- Microsoft Power BI Integration

Hotdesking

- Seat booking Mobile/Web application
- Mobile responsive App.
- Pathfinder and Way finding

QR Code tracking for Asset and Maintenance Management

## Product Road Map (Coming up)

- 
- ❖ Real time/ Live seat tracking using Wireless sensor technology for tracking occupancy of workspaces and conference rooms, facilitating Integration with 3<sup>rd</sup> party hardware suppliers.
  - ❖ Smart Space Management/Energy Management with PoE(Power on Ethernet Technology) option
  - ❖ QR Code integrated Branch module app.
  - ❖ Parking management with QR code tracking
  - ❖ Visitor Management
  - ❖ Enhanced UI and Powerful dashboard and KPI reporting
  - ❖ Implement IoT and BOT Solutions across multiple modules (HD, AM, SM)

**Long Term, Strategic end-to-end solution for FM**

## Offering viable alternative to pricey CAFM & IWFM Products



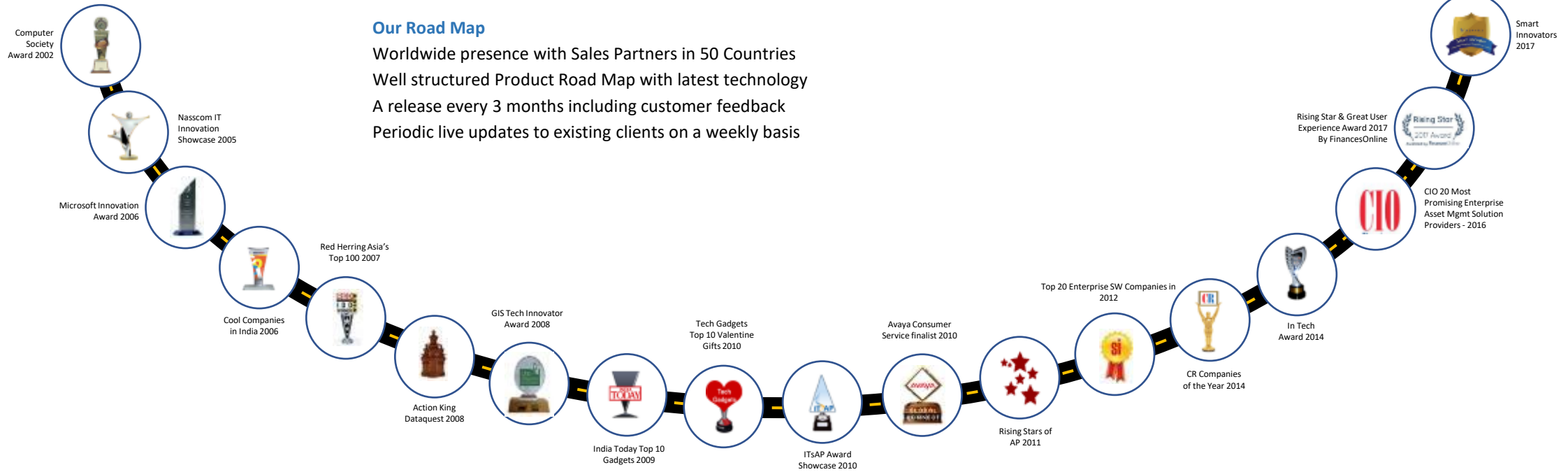
### Who we are?

15 year old company with presence in 10 Countries  
 Venture funding by Times Group, Series A Funding earlier by Global VC Sequoia Capital  
 Over 1,600,000 daily users including Fortune 500 clients  
 QuickFMS SaaS version launched in 2015

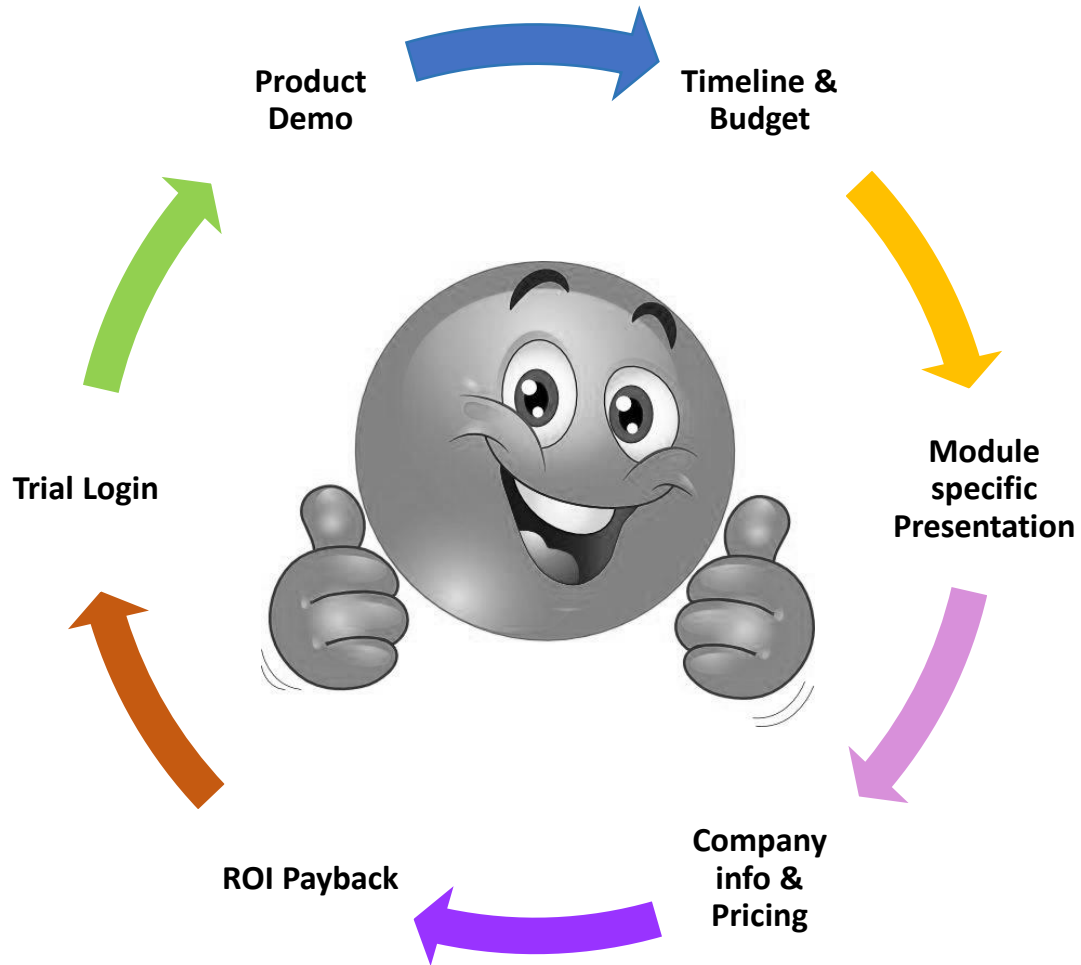
### Our Road Map

Worldwide presence with Sales Partners in 50 Countries  
 Well structured Product Road Map with latest technology  
 A release every 3 months including customer feedback  
 Periodic live updates to existing clients on a weekly basis

### Global Recognition







### US Office

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2552 Walnut Ave., Suite 110  
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### India Office

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LST, Raj Bhavan Road,  
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**Zero cost of ownership, Ask me how!**