

Customer Engagement Assessment

Not sure how to get started with Dynamics 365? This assessment is aimed at drawing up a roadmap to success using customer engagement solutions and discovering how the Dynamics platform can support your business.

Why

Business Analytics and insights play a crucial role in helping organisations make informed decisions and improve their overall performance and interaction with the management on possible strategic consequences.

What

Our Customer Engagement Assessment is a comprehensive service designed for organizations seeking to optimize their use of the Dynamics 365 platform. This service aims to transform your organization into a customer-centric entity by leveraging the full potential of the Dynamics and Microsoft ecosystem.

Technologies

- Dynamics 365 Sales
- Dynamics 365 Customer Service
- Dynamics 365 Field Service
- Dynamics 365 Customer Insights
- Microsoft Power Platform
- Microsoft Power BI
- Microsoft Copilot
- Microsoft 365



BUSINESS CHALLENGES

Customers are expecting more from your organization. They want high-quality service at any time and throughout every stage in their customer journey.



VALUE DELIVERED

Future-proof Roadmap: helping you become more customer-centric.
Understanding of the specific Business Outcomes & Benefits.
Prioritization of topics, to help you achieve your goals.



HOW WE DO IT

Our Customer Engagement Assessment is more than just a service; it's a partnership aimed at driving your organization's growth and success in the customer-centric world.

How

We provide a roadmap ensuring your organization stays ahead of the curve. We analyze customer-facing processes. We challenge you with our expertise and best practices & use cases in the Dynamics 365 ecosystem.

Outcome

360° View: regain a comprehensive view of customers, eliminating scattered data.
Efficiency: eliminate repetitive manual tasks and improve efficiency.
Unified Communication between marketing, sales, & service departments.

Related Consulting services

Customer Engagement Kickstart
Move to Dynamics 365 Cloud

About Savaco

Successfully implementing solutions that meet business expectations and create business value requires solid and proven implementation services. Savaco offers a wide range of proven services that assist you from inspiration to keeping the solution running. It is the combination of Technology, Business knowledge, people and services that guarantees success.

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IT's about impact



