Customer Engagement Assessment

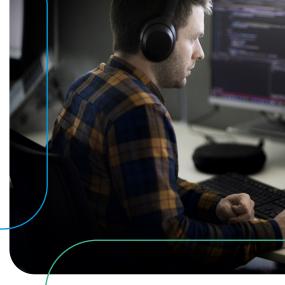
Not sure how to get started with Dynamics 365? This assessment is aimed at drawing up a roadmap to success using customer engagement solutions and discovering how the Dynamics platform can support your business.



Business Analytics and insights play a crucial role in helping organisations make informed decisions and improve their overall performance and interaction with the management on possible strategic consequences.

What

Our Customer Engagement Assessment is a comprehensive service designed for organizations seeking to optimize their use of the Dynamics 365 platform. This service aims to transform your organization into a customer-centric entity by leveraging the full potential of the Dynamics and Microsoft ecosystem.



Technologies

- Dynamics 365 Sales
- Dynamics 365 Customer Service
- Dynamics 365 Field Service
- Dynamics 365 Customer Insights
- Microsoft Power Platform
- Microsoft Power BI
- Microsoft Copilot
- Microsoft 365



BUSINESS CHALLENGES

Customers are expecting more from your organization. They want high-quality service at any time and throughout every stage in their customer journey.



VALUE DELIVERED

Future-proof Roadmap: helping you become more customercentric

Understanding of the specific Business Outcomes & Benefits. Prioritization of topics, to help you achieve your goals.



HOW WE DO IT

Our Customer Engagement Assessment is more than just a service; it's a partnership aimed at driving your organization's growth and success in the customercentric world.

How

We provide a roadmap ensuring your organization stays ahead of the curve. We analyze customer-facing processes. We challenge you with our expertise and best practices & use cases in the Dynamics 365 ecosystem.

Outcome

360° View: regain a comprehensive view of customers, eliminating scattered data. Efficiency: eliminate repetitive manual tasks and improve efficiency. Unified Communication between marketing, sales, & service departments.

Related Consulting services

Customer Engagement Kickstart Move to Dynamics 365 Cloud

About Savaco



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Successfully implementing solutions that meet business expectations and create business value requires solid and proven implementation services. Savaco offers a wide range of proven services that assist you from inspiration to keeping the solution running. It is the combination of Technology, Business knowledge, people and services that guarantees success.