Smarter Homecare. Trusted Support. Seamless Al.

Empowering Homecare Services with Al-Driven Communication

Voice Assistant

ccxai.com

Al Chat

Analytics Dashboard



What is CCXAI?

CCXAI is an AI-powered communication platform designed to modernize and streamline homecare operations.

It brings voice calls, chat, and caregiver-family interactions into one secure platform—improving response time, reducing manual work, and enhancing care at home.

Powering Intelligent, Client-Centered Homecare

Al Chat & Voice Assistant Handle caregiver coordination, medication reminders, and

family questions with Al-powered responses.

Unified Communication Hub Centralized chat, VoIP calls, and internal messaging

between families, staff, and case managers.

Adapt communication flows to your homecare agency's

Custom Workflows

structure and protocols.

Monitor care engagement, caregiver performance, and

Real-Time Analytics

response metrics.

01

Key Features

Powering Intelligent, Patient-Centric Communication

Automate patient queries,

appointment reminders, and symptom triage.

Al Chat & Voice Assistant

Unified Communication Hub Centralized chat, VoIP calls, and

internal messaging on one platform.

EHR/EMR Integration

Seamlessly connects with your existing healthcare systems and CRMs.

Real-Time Analytics Track engagement, response times,

and agent efficiency.



End-to-end encryption and access controls to safeguard patient data.

HIPAA-Compliant Security

Adaptable to your clinic or hospital's specific communication protocols.

© Customizable Workflows

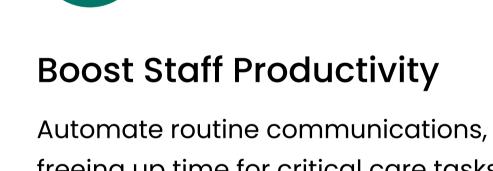
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Why

Homecare Teams Choose CCXAI

Real-world Impact, Measurable Results

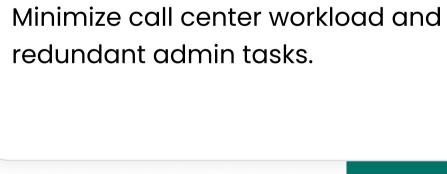


freeing up time for critical care tasks.

chat and voice, reducing wait times.

Enhance Patient Experience

Offer 24/7 intelligent support via Al



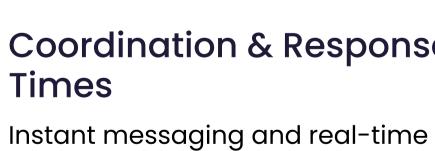
Reduce Operational Costs

Coordination & Response



Regulatory Compliance

Built-in HIPAA standards and secure

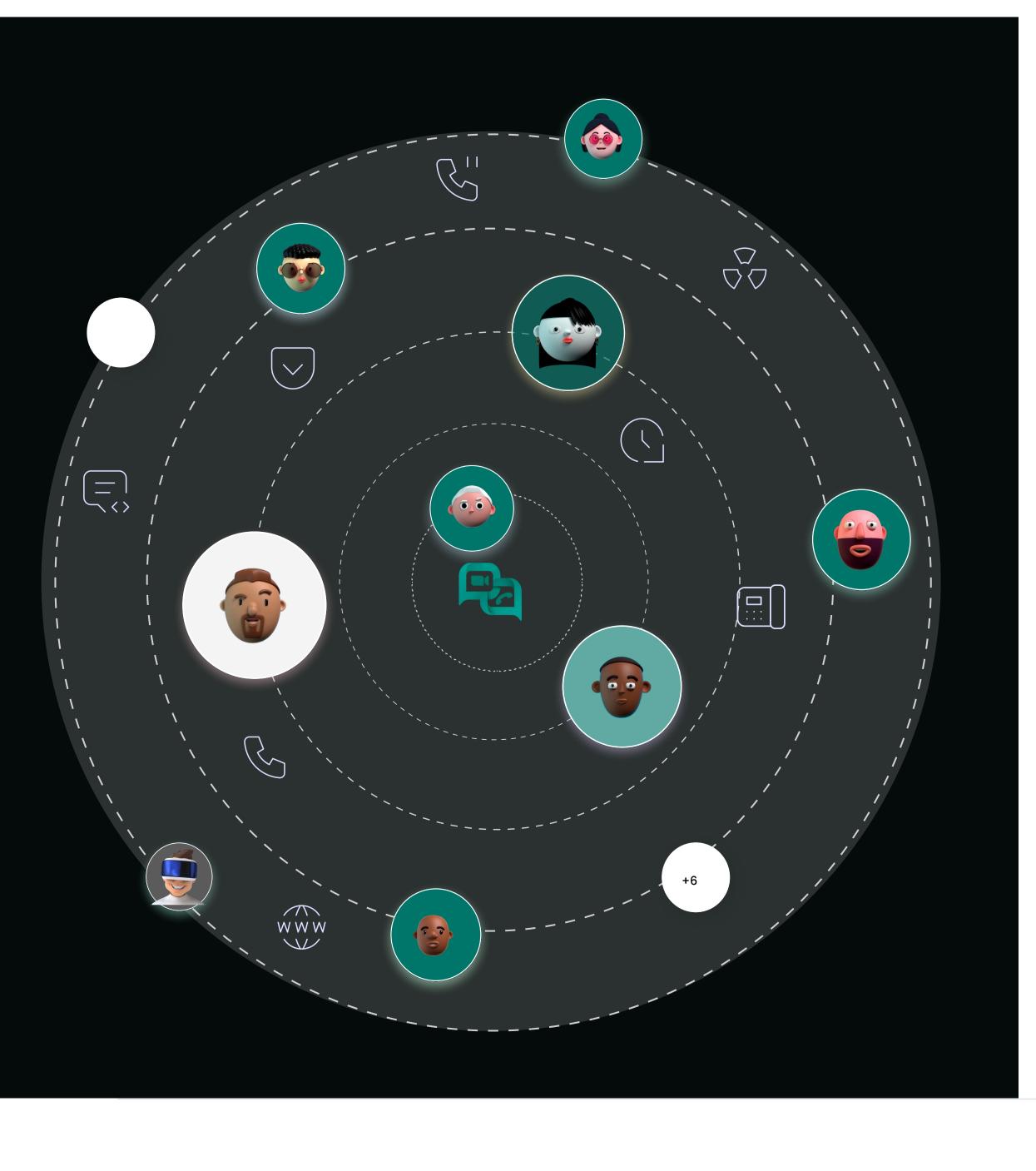


updates keep care teams aligned.



Making Leverage built-in analytics to optimize communication workflows and staffing.

04



How It Works

Step-by-Step Flow

Connect Your Systems

Engage Patients Instantly

Integrate with your EHR/EMR, website, or call system in minutes via API or plugin

Al-powered chat and voice agents respond to queries, schedule appointments, and provide information 24/7.

3. Human-in-the-Loop Support Live agents can jump in anytime via real-time dashboard with full conversation context.

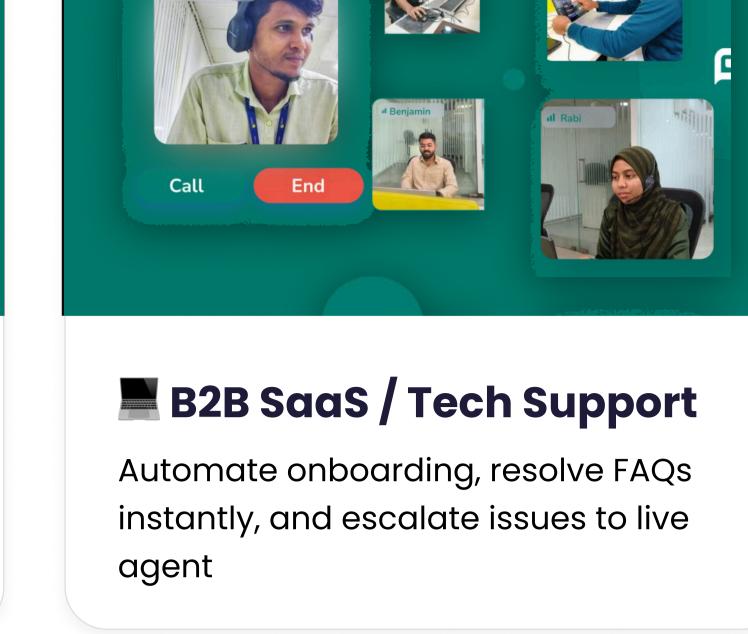
■ Track & Optimize Access rich analytics, call/chat logs, and performance metrics to refine operations.

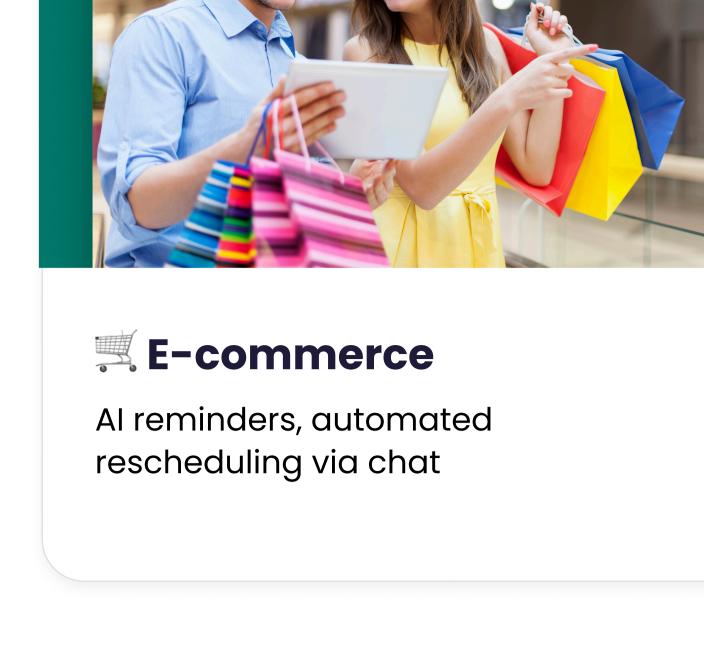
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Flexible AI Communication Across Healthcare Scenarios

Real-World Use Cases



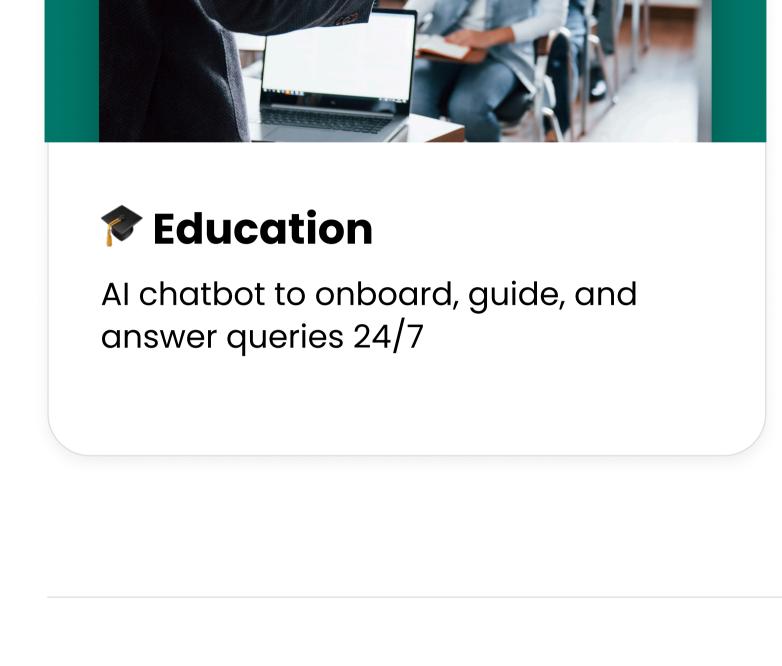


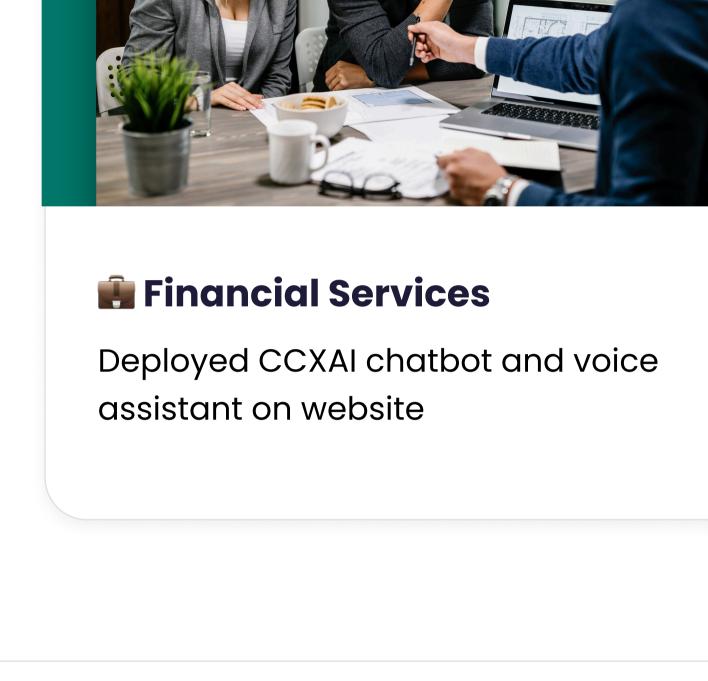


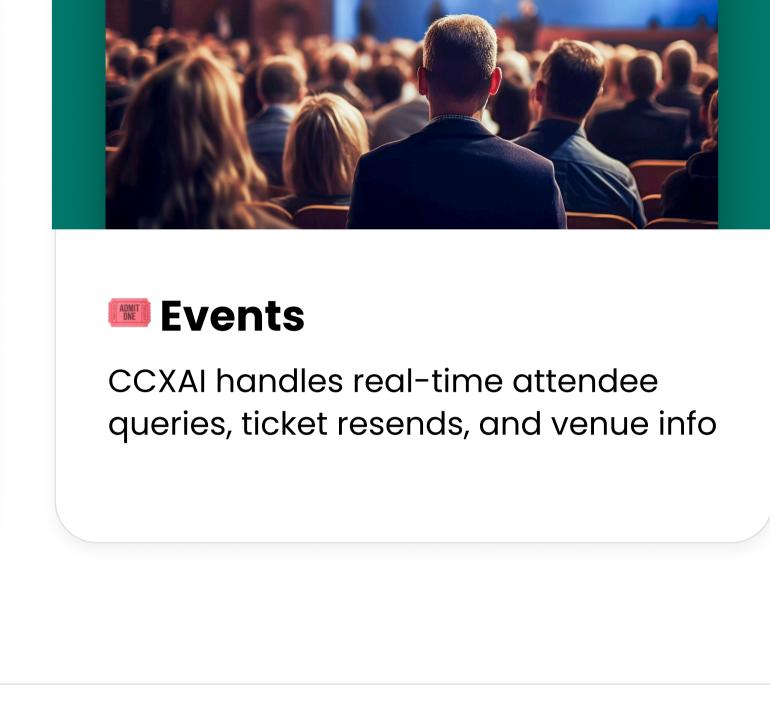
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Real-World Use Cases

Flexible AI Communication Across Homecare Scenarios

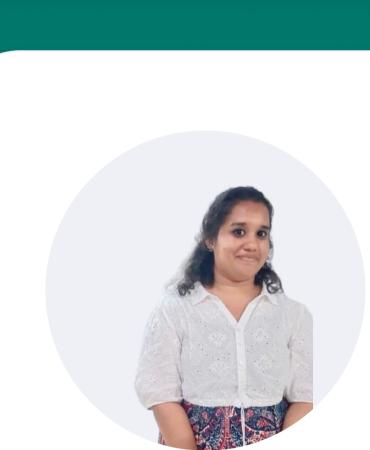






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07



seamless. Patients love the 24/7 support, and our team feels more in control" **Priya Menon**

CTO, WellPath Telehealth

"Setup was quick, integration

"We reduced call center load by

50% within the first month. The AI

Operations Manager, MedConnect Hospital

handles most routine calls

flawlessly.

John Ellis

handle patient queries. Response times are faster, and staff stress is lower.". Dr. Anita Rao Clinic Director, CarePoint Health

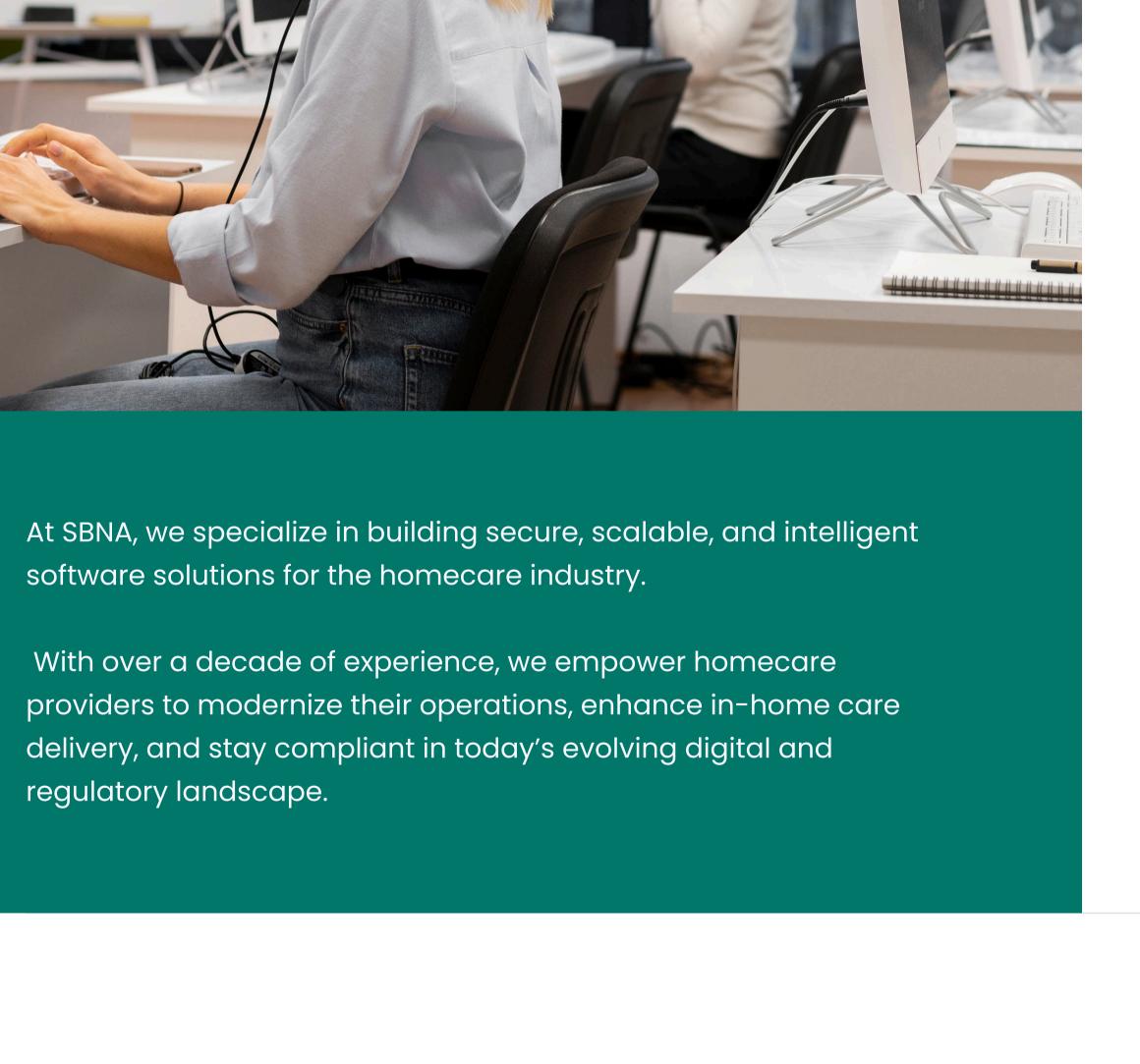
What Our

Trusted by Healthcare Professionals

Clients Say



"CCXAI has transformed how we



VIEW OF THE PROPERTY OF THE P Experts in AI, Cloud, and Communication Systems

Your Technology Partner in Homecare Innovation 10+ Years in Custom Homecare Tech

- Seamless EHR & CRM Integration >> Dedicated Support & Success Team

09

Your Homecare Communication? Let CCXAI streamline your caregiver coordination, reduce administrative workload, and boost client

satisfaction—with Al-powered precision and homecare-grade security.

Ready to Transform

Schedule a Free Demo





www.ccxai.com