

# What are our Managed Services?

SCC HyperScale provides the people, process and technology your organisation needs to maximize your investment in Cloud services.

Our Operations and Service Management teams work alongside your in-house team to manage your Cloud services, ensuring they are optimized and delivering maximum value for your organisation.

Utilising our Cloud Centre of Excellence, we support your organisation with innovation, automation and transformation to deliver continuous improvement.



# Services Comparison

## Essentials

## Advanced

	Essentials	Advanced
Billing	Consolidated Public Cloud billing	Consolidated Public Cloud billing <b>including FinOps Essentials</b>
Infrastructure Management	Platform Only	Platform and Guest OS Event monitoring and response
Managed Service		Guest OS and PaaS Management Backup & DR Management Patch Management
Service Management		Monthly Service Reporting
Optimisation		Curated Advisor Optimisation recommendations
Innovation & Automation		Bi-Annual Cloud Health Check Annual Technical Architecture Review
Self Service		HUB Portal for Incidents and FinOps

