



### **Microsoft Support Services**

# 24x7x365 Technical Case Support for Microsoft 365, Azure, Dynamics 365 and On-Premises.



#### Technical support is essential to protect your business against all eventualities.

In today's fast-paced business environment, reliable technical support can make a significant difference, positively impacting your operations and bottom line. With our technical support, you benefit from:

- Fast response times and quick resolutions for critical issues.
- Cost-effective support contracts that help you stay within budget.
- Simplified management of support for multiple Microsoft products and services.
- Dedicated, expert support for urgent technical challenges.

These advantages help minimize disruptions, reduce operational costs, and maximize opportunities for growth and innovation.

### Why Choose SCHNEIDER IT MANAGEMENT's Microsoft Support Services?

At SCHNEIDER IT MANAGEMENT, we offer the best solution to your business challenges head-on: 24x7x365 technical on-demand support to ensure that your business keeps on running smoothly.



## Prioritized, technical support Fastest, prioritized response times.

24/7 elevated break/fix support.

#### Wide Case Coverage

 Cover your Microsoft products with quick ondemand support for Microsoft 365, Microsoft Azure, Dynamics 365 and Microsoft Software on-premises.

#### A No-Brainer Cost Saver

Save typically over 90% compared to Microsoft Unified Support contracts.

#### **Convenient and efficient**



We create and escalate Microsoft Support Tickets within minutes and reliably resolve all issues quickly with dedicated Services Experts.

### **About SCHNEIDER IT MANAGEMENT**

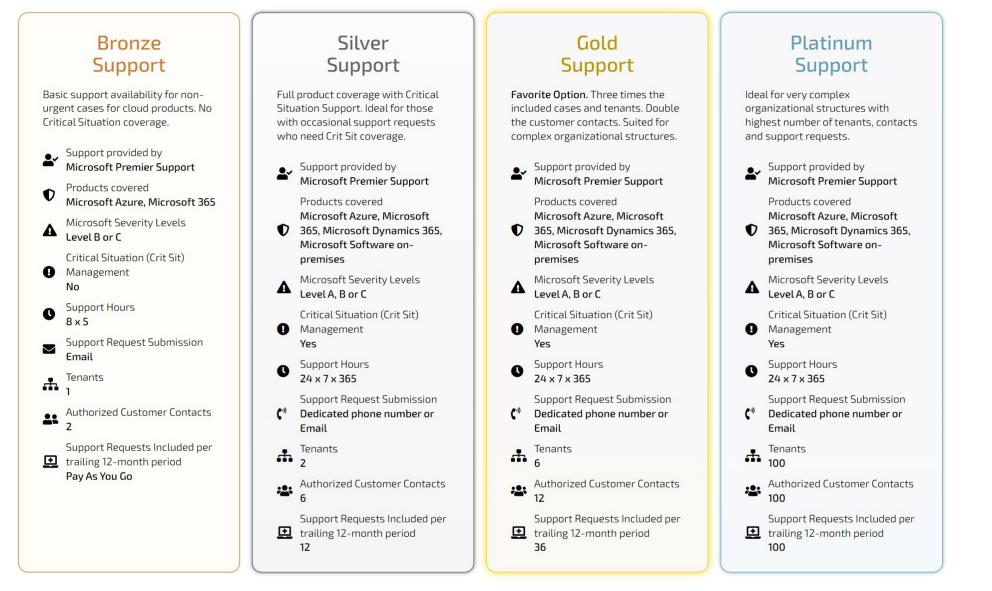
With over a decade of experience being a leading Microsoft Partner, we are the first choice in all Microsoft buying programs, such as the Cloud Solution Provider (CSP) program and Enterprise Agreements (EA). We manage hundreds of Enterprise Enrollments with a multitude of 100.000 users worldwide. Our Support Services cover you in the buying program of your choice.

#### SCHNEIDER IT MANAGEMENT SARL & CIE SECS

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#### Find the right plan for your business



### **Unsatisfied with your current Microsoft Partner?**

Switching to SCHNEIDER IT MANAGEMENT is easy and hassle-free. Our experts will guide you through the entire process, ensuring a smooth and fast transition. Benefit from:



#### All-In-One Partner

Get all your Microsoft Online Services and Software from one source. Microsoft 365, Azure, Dynamics 365, On-Premises & all else. In the licensing program of your choice.



Advantageous Pricing Save on your Microsoft

contract and gain introductory pricing on your Support Plan.



**Best-in-class Service** We are known for our superior expertise and support. Experience what real service looks like.

#### Let's Get Started

Reach out for a personalized consultation and let us support your organization's success.

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