ERP>Retail

Connecting the dots for all your business operations

sci>net business solutions | **YOUR BUSINESS smarter>faster**

MANAGE ALL YOUR RETAIL CHANNELS

ERP>Retail

ERP>Retail has been designed from the ground up for Omni-Channel & Internet Retailers Including: flooring, furniture, specialist retail, brand owners, jewellers, and fashion.

Multi-channel retailing is basically offering customers that choice and even more channels to purchase your products, such as the traditional physical stores and online stores, to third-party channels such as Amazon or eBay, Social Media Platforms and convenient mobile apps for shopping on the go.

ERP>Retail

The one stop shop to manage retail channels.

With ERP>Retail, you can solve the complexity of managing different sales channels. Whether they are on-line or off-line ERP>Retail offers a one-stop solution to manage and update data on all platforms in one place.

ERP>Retail offers a solution where you can manage all these different sales channels in one place – often referred to as an omni-channel solution.

1. Manage Inventory

ERP>Retail provides real-time inventory management and helps manage the amount of stock required in each warehouse. It supports retailers in keeping track and automatically updating stock levels across all channels.

2. Increase Productivity

ERP>Retail automates most tasks, therefore eliminating human error risk, reducing task completion time and increasing productivity.

3. Minimum Data Entry

The main feature of ERP>Retail is to synchronise and automate all channels. Whenever data is updated ERP>Retail automatically updates the rest of the information related to that change.

4. Customer Satisfaction

ERP>Retail's features increase customer satisfaction in both online and physical stores. It allows shoppers to keep track of their orders with personalised email updates. All the order information is kept in one central place so any staff member can deal with customer enquiries quickly and accurately. Ensuring that your customers get the same level of service through any channels, no matter where they go to buy your products.

5. Real-Time Reports

With ERP>Retail, you can access and export real-time reports. These reports provide essential information for supply chain management, inventory, manufacturing, maintenance, order management and project management.

UNDERSTANDING OMNI-CHANNEL AND MULTI-CHANNEL

STORE

PHYSICAL STORE

MOBILE

ONLINE MARKETPLACES

eCOMMERCE

OMNI-CHANNEL

STORE

PHYSICAL STORE

MOBILE

ONLINE MARKETPLACES

eCOMMERCE

MULTI-CHANNEL