

# TAKE ADVANTAGE OF OUR MICROSOFT 365 SERVICES

Our dedicated team of Microsoft experts will help you configure your cloud environment correctly, ensure the highest standard of security and significantly increase the productivity of your business.

## What are the benefits?

**Access to the knowledge and experience of engineers** specializing in configuring Microsoft 365 environments – a unique know-how that will ensure correct implementation and the ability to use the full potential of the Microsoft platform in your company.

**Flexible forms of settlement and three packages to choose from** – we have prepared our offer based on many years of experience in working with IT departments, giving you the comfort of choosing the most optimal option for your company.

**Individual approach** – if your needs go beyond the content of our packages, we will prepare an individual offer for you, tailored to your needs and requirements.

**Comprehensiveness** – you can order licenses, implementation and personalized configuration in one place, you don't have to look for other subcontractors.

**A wide range of engineering competencies** – Senetic has 6 out of 6 possible Solutions Partner specializations from Microsoft: Data & AI, Digital & App Innovation, Infrastructure, Business Applications, Modern Work and Security, as well as Advanced Specialization in the Adoption and Change Management category. Few Microsoft partners can boast such a range of competencies and skills.



Modern Work

Business Application

Security

Infrastructure  
Azure

Data & AI  
Azure

Digital & App Innovation  
Azure

Advanced Specialization | Adoption and Change Management

<b>BASIC Package</b> Free	<b>STANDARD Package</b> It includes all the BASIC functions plus additionally:	<b>PREMIUM Package</b> Includes all BASIC and STANDARD features, plus:
Help with installing tools from Microsoft 365 plans.	Initial configuration of Outlook mailboxes and calendars.	Training sessions on how to use Microsoft 365 solutions.
Help with basic issues (login problems, password resets, resetting the MFA, creating account users).	Configuration of user permissions.	Development and deployment of workflows and automations using Microsoft 365.
Submitting requests to Microsoft support on behalf of the customer.	Help with the initial setup of OneDrive, SharePoint, and Teams.	Deployment of APIs between Microsoft 365 and third-party applications.
Dedicated Customer Advisor: Mon-Fri / 9:00 am –5 pm	Implementation of Microsoft 365 Copilot in the company.	Intune set up.
Ongoing communication about changes in the Microsoft 365 environment.	Fast response time to the problem via email.	Advising on the use of Intune.
Access to trial licenses.	Setting up Multi-Factor Authentication.	Deployment of backup solutions.
Newsletters with tips and tricks for Microsoft 365 solutions.	Consulting on backup solutions.	Automation using PowerShell.
Assistance with licensing when moving to the cloud (choosing a plan at an optimal price).	Data migration from other cloud platforms (Google, AWS).	15% discount on additional engineering hours.
24/7 access to the B2B portal.	Copilot consultancy.	
Possibility to set up support tickets 24/7.	Configuration of advanced security policies – ATP, compliance, data loss prevention.	
	Custom email and calendar configurations, reconfigurations of initial settings, configuration of shared mailboxes, groups, calendar sharing options.	
	Support in setting up M365 apps on desktop, web, and mobile devices.	
	More complex OneDrive and SharePoint configurations - custom permissions configuration, advanced collaboration settings, site settings.	
	Setting up more advanced M365 features on desktop, web, and mobile devices. Help with existing issues and those that may occur (setting up devices for Microsoft 365, setting up devices for remote workers).	
ALL SERVICES ARE PROVIDED REMOTELY		
<b>PRICE</b>		
<b>No charge</b>	<b>60 EUR/hour*</b>	<b>70 EUR/hour*</b>
*As part of the packages, you need to buy 15 hours of qualified engineers to use according to your needs within 12 months		

## Why we recommend this model you for a start?



### Flexible

- you have 12 months to use the money



### Cost-effective

- you are paying only what you are using



### Customized

- for separate, dedicated project, we can help you with special offer

## Why us?

We have been a Microsoft partner for many years and are among the top certified companies worldwide. We invest in development and our clients trust us with our knowledge, passion and experience. We know how to strengthen security, improve work in your company and maximize its potential.

## Senetic in numbers



# 15

years  
of experience



# 27

offices  
worldwide



# 160

national  
markets



# 4

-time Microsoft  
Partner of the Year



# 2M

customers  
a year

Want to learn more  
about the packages we offer?

## Get in touch with us!

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