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SENTINEL SERVICES JUMPSTART

Self-Service Password Reset (SSPR)



Sentinel's Self-Service Password Reset (SSPR) Jumpstart provides your organization with a solution to ensure seamless and secure access to Microsoft accounts. Our expert team implements Microsoft's best practices, fortifying SSPR through optimization services. This package includes three vital services, empowering your organization with enhanced security, reliability, and efficiency. Our engineers review and configure Entra Connect synchronization services, AD DS domains, Conditional Access Policies, SSPR registration, password protection, and authentication methods. Trust Sentinel for a streamlined and secure SSPR implementation, safeguarding uninterrupted access to Microsoft accounts.

Please see reverse side for details

Contact Us 1.800.769.4343
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Design:

- Review up to one (1) existing Microsoft Entra Connect synchronization services.
- Customer environment requires existing implementation of the most recent version of the service.[1]
- Customer environment requires existing implementation of password hash synchronization. Alternative methods may require a project change request.
- Review up to one (1) existing Microsoft Active Directory (AD) Domain Services (DS) Forests domain functional levels, forest functional levels, and SYSVOL replication protocol.
- Customer environment requires existing functional levels of Windows Server 2016 or higher.
- Customer environment requires existing SYSVOL replication protocol of DFS-R.
- Review existing Microsoft Entra Conditional Access Policies for up to one (1) existing Entra ID Tenants.
- Customer tenants cannot use federated domains.
- Review existing users SSPR registration status for up to one (1) existing Entra ID Tenants.
- Review existing password protection configuration for up to one (1) existing Entra ID Tenants.
- Review the Microsoft Entra SSPR authentication methods.[2]

Implementation:



- Configure up to one (1) existing Microsoft Entra Connect synchronization services for password writeback, assuming an existing functional implementation of a supported version and use of password hash synchronization.
- Configure up to one (1) existing AD DS domains to use the Entra Password Protection agent for up to four (4) domain controllers, assuming current functional levels and DFS-R for SYSVOL replication.
- Configure up to two (2) Entra Conditional Access Policies.
- Provide communication templates for SSPR enrollment and processes.
- Enroll SSPR for up to one (1) group and validate for up to five (5) users.

Contact your account manager to set up your jumpstart!

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