

# ADOPTION AND CHANGE MANAGEMENT

**Customer Presentation** 

### SEPAGO IN A NUTSHELL



SYSTEM INTEGRATOR, ISV AND CLOUD MANAGED SERVICE PROVIDER



#### **SINCE 2002**

SUCCESSFUL ON THE MARKET AT THREE LOCATIONS: COLOGNE HAMBURG MUNICH





#### SPECIALISED IN

MICROSOFT CLOUD TECHNOLOGIES, MODERN WORKPLACE, MOBILITY, APP VIRTUALISIERUNG & VDI, CITRIX WORKSPACE APP, VIRTUAL MANAGED SERVICES AND IT-SECURITY



HUNDREDS OF SATISFIED CUSTOMERS



#### **85 ENTHUSIASTIC EMPLOYEES**

EXCELLENT ORGANIZATIONAL CULTURE COMMUNITY AWARDS



MILLIONS OF GOOD IDEAS



## SEPAGO ADOPTION & CHANGE MANAGEMENT



 We stand for lively and individually developed workshops and concepts at your location or remotely.

Based on **modern concepts** and methods, we accompany you in the practical implementation. Our team consists of an **interdisciplinary mix** of consultants with experience in **organisational development** and **digital natives**.

#### Roll-out Reinforcement **Preparation** Testing phase Methods for Limits and alternatives **Training materials** First insight into Office Office 365 organizational **Project management** 365 Mind-set Digital development through Roll-out support Best practice use Leadership collaboration **Experiences** cases Input Possibilities of Concepts for dealing with Agile project process automation change and resistance management methods Transformation Team Multipliers Continuous change Selection of participants Composition test phase onboarding support Oualitative & Ouantitative Transformation Implementations of ❖ Support plan & Feedback Survey Workshop business processes health checks ❖ Acceptance Workshop ❖ Oualitative & Admins Activities Mid-term survey End-survey **Ouantitative Feedback** ❖ Acceptance workshops Monitoring usage Survey department heads & Stand-Up Monitoring data multipliers ✓ Roll-out Plan Stage II ✓ Conceptualization of ✓ Roll-out plan stage I ✓ Roll-out ✓ Risks & Opportunities ✓ Communication improvement implementation Roll-out ✓ End-user onboarding approaches concept ✓ Test scenarios ✓ Increasing Communication Documentation √ Transfer of processes Outcome engagement principles Metrics with 0365 ✓ Metrics Plan ✓ Improving meeting ✓ Training plan ✓ Enrichment of the ✓ Onboarding plan efficiency

digital mind-set

Stakeholder plan

sepago®

# I BUILD BRIDGES BETWEEN PEOPLE, TOOLS AND PROCESSES

Tilmann Sies, Consultant for Adoption & Change @ sepago

sepago GmbH

Dillenburger Straße 83

D-51105 Köln

Tel.: +49 221-8019395-0 Fax.: +49 221-8019395-15

E-Mail: info@sepago.de

