

sepago adapt

Customer Presentation

SEPAGO IN A NUTSHELL



SYSTEM INTEGRATOR,
ISV UND CLOUD MANAGED
SERVICE PROVIDER



SEIT 2002

ERFOLGREICH AM MARKT
AN DREI STANDORTEN:
KÖLN HAMBURG MÜNCHEN



SPEZIALISIERT IN

MICROSOFT CLOUD TECHNOLOGIES, MODERN WORKPLACE,
MOBILITY, APP VIRTUALISIERUNG & VDI, CITRIX WORKSPACE
APP, VIRTUAL MANAGED SERVICES UND IT-SECURITY



**HUNDERTE
ZUFRIEDENE
KUNDEN**



85 BEGEISTERTE MITARBEITER

AUSGEZEICHNETE ORGANISATIONSKULTUR
COMMUNITY AUSZEICHNUNGEN



**MILLIONEN
GUTER IDEEN**

SEPAGO ADAPT



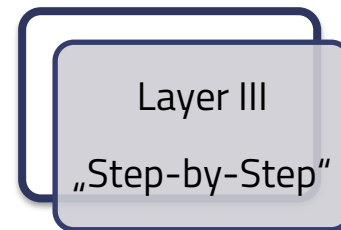
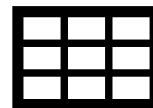
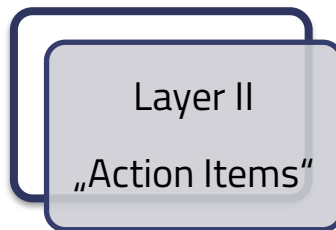
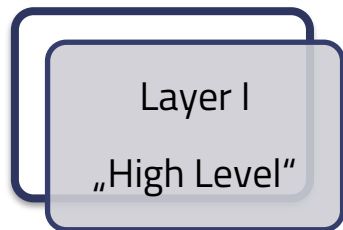
- Customer issue:
 - Working with the M365 Defender solution requires a change in processes!
- Our solution:
 - sepago adapt!
 - together we will build and establish processes to fully use all M365 Defender features

HOW DOES IT WORK?



- After we get to know your organization during the onboarding phase, we describe your new M365 Defender processes in three levels:
 - I. high level processes and a general workstream overview, to visualize the process phases and main responsible stakeholders
 - II. RACI matrix to define responsibilities, to ensure that at each point in time everyone knows their assigned tasks
 - III. step-by-step operations manual, which can be used for everyday operations by your security analysts

PROCESS STRUCTURE



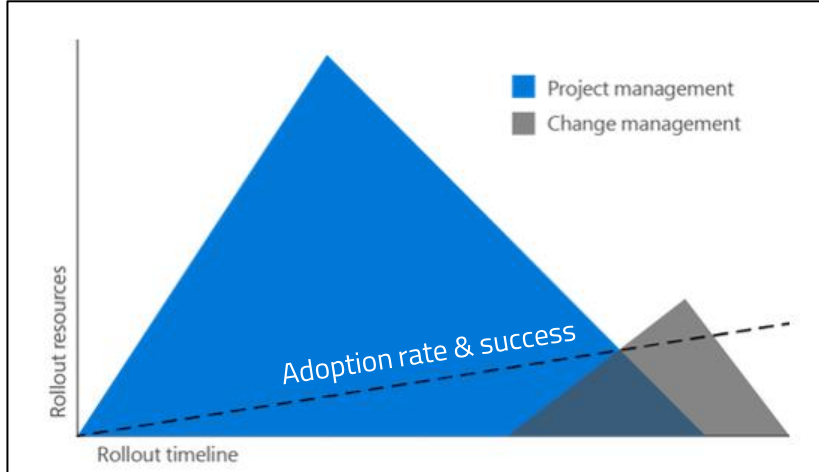
	Layer I	Layer II	Layer III
<u>Purpose:</u>	High level process & workstream overview	Action Item Lists for each workstream with RACI	step-by-step documentation
<u>Informs about:</u>	Process phases, process starts & frequencies, dependencies, main responsible stakeholder	Who needs to do which Action Items in which order to fulfill the workstreams	All needed details how to fulfill the Action Items
<u>Assembled in:</u>	Visio(s)	Excel	Word

CHANGE IS NOT A BAD THING!

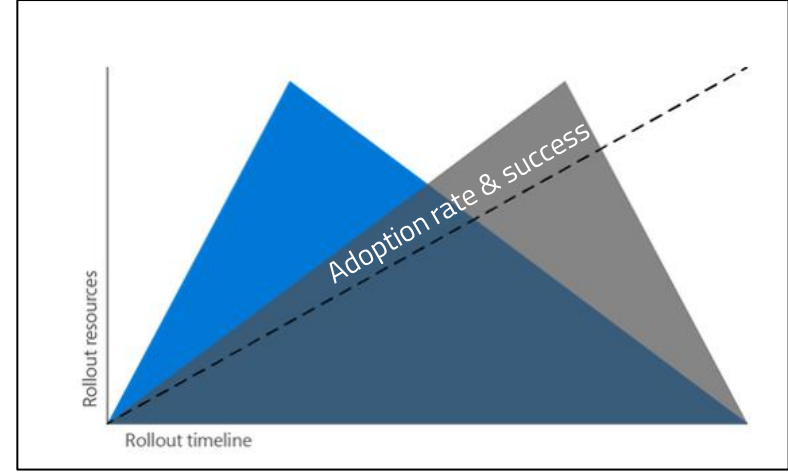


- We offer extensive change and adoption management from the beginning
- From a wide range of proven techniques we will find the technique best for the customer
- As we combine adoption and change management with joint process creation, new solutions bring the best value for you!

Traditional approach



Ideal approach



**„The timing and extent of organizational focused actions
increases the success of the software implementation.“**

Source: sepage GmbH

BENEFITS HOLISTIC APPROACH



Overview &
foresight operations



Structured designed
workflows



Build internal
operation
knowledge



Meet regulatory
requirements



Clear interfaces with
external partners



Constant
development with
automation



*„Matching organization & tool
knowledge for successful operations“*

WHERE DO I SIGN?

sepago adapt is available as a one-off project and as a service for continuous improvement on a monthly basis





DANKE FÜR IHRE AUFMERKSAMKEIT!

Lassen Sie von sich hören!

