

# The Journey to a Modern Enterprise

**The Journey to a Modern Enterprise** is Servent's proven framework for guiding organisations through their transition to Azure. Built on years of cloud migration experience, it offers tailored solutions designed to accelerate and simplify the move to modern desktop services.

As part of this journey, Servent's **VDI on Azure** solution provides a flexible, scalable framework for migrating virtualised applications and desktops to **Azure Virtual Desktop (AVD)** and/or **Windows 365**. Whether you require persistent desktops, pooled sessions, or cloud PCs, we ensure a seamless and intuitive experience for users across a wide range of business-critical and productivity applications, all delivered securely and efficiently from the Microsoft Cloud.





### What is VDI On Azure?



Servent's **VDI on Azure** offering makes it easy to transition your virtual desktops and applications to Azure, whether through Azure Virtual Desktop (AVD) or Windows 365.

We simplify cloud migration by removing common hurdles, enabling you to move faster, work smarter, and deliver a consistent, high-quality experience for users across both pooled and persistent desktop environments.





### **Our Approach**

With VDI on Azure we adopt a three-phase approach for migrating to **Azure Virtual Desktop**.

### **Discovery & Assessment**

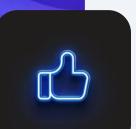
- **Understand** customer business objectives
- **Identify** dependencies
- Establish migration roadmap
- Incorporate preferred management plane: Native, Citrix Cloud or VMware Horizon Cloud



### **Provisioning**

- Fully configured and production ready AVD or Windows 365 environment
- Baseline Configuration using modern device management capabilities with User profile redirection where applicable
- Detailed Service Overview and Skills Transfer





### **Optimisation & Benefits**

- **Optimised** user experience
- Simplified VDI Infrastructure with the built-in security of the Azure platform
- Pay only for what you require



### **Why Servent**

We fully understand that any workload migration to the cloud is not always straightforward. It can be disruptive. It can be difficult. It can be challenging. We like to think we have all the answers to help make your VDI journey a less daunting task.



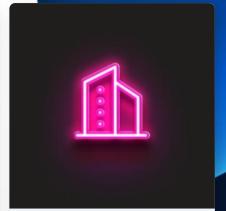
#### **100% Azure Focused**

As a leading UK Microsoft Solutions Partner and early adopter of Azure, we cover the full breadth of Azure services in depth, due to our 100% laser focus on the Azure platform.



### 15 Years' Experience

We've specialised in Azure since its beginning. With 15 years' experience, we offer unparalleled expertise and help some of the biggest enterprises in their adoption of the Azure platform.



### **Enterprise Scale**

Our extensive experience with large global enterprises enables us to bring enterprise-scale thinking to businesses of any size through our Enterprise Cloud approach.



### **Demystifying the cloud**

We support organisations of all sizes and industries in understanding the Azure platform and realising and unlocking its transformative potential for their business.



### **Benefits**

Servent's **VDI on Azure** offering provides a strategic, streamlined pathway to modernising Virtual Desktop Infrastructure (VDI) through **Azure Virtual Desktop (AVD)** and **Windows 365**.

Our structured discovery and assessment process evaluates your current environment and defines a tailored migration roadmap aligned with your business objectives.

By leveraging the scalability, security, and performance of the Azure platform, Servent simplifies desktop operations while delivering a consistent, optimised user experience across both pooled and persistent desktop models.

A flexible consumption model ensures cost efficiency, allowing organisations to scale on demand without the overhead of traditional infrastructure.

Q Detailed assessment

/i\ In-depth migration roadmap

Guidance & skills transfer

Optimised user experience



### **Discovery & Assessment**

Servent will conduct a comprehensive assessment of your current VDI environment, focusing on how different user personas interact with applications and desktops.

To inform a tailored Azure Virtual Desktop (AVD) and/or Windows 365 deployment strategy, we analyse:

- **III** Usage Patterns
- **□◇ Access Behaviours**
- **■** Workspace Requirements

This ensures each user group receives the right experience whether accessing from corporate devices, personal endpoints, or remote locations, all while optimising performance, security, and cost.





# **Deployment & Provisioning**

Establish or validate the Azure subscription and resource hierarchy to support AVD workloads.

Fully configured Identity integrations to support specific requirements. i.e Entra Joined or Hybrid-Joined.

Fully configured AVD or W365 environment in accordance with latest best practice baselines and policies. This may include, but is not limited to:

- Windows 11 Multi-User Desktop pools
- Intune Configurations
- Automated capture and deployment of images for AVD session hosts
- Installation and configuration of Applications to session hosts
- **<sup>⊙</sup>** Installation and configuration of User Profile storage (Azure Files or NetApp Files)
- ⊕ Installation and configuration of FSLogix for user profile redirection
- Creation of application and desktop groups
- ⊕ End user acceptance and validation

Detailed service overview and technical handover along with all supporting architecture documentation.





# **Optimisation & Benefits**

Take advantage of the vast array of benefits you'll get from AVD & Windows 365:



#### **Streamlined VDI Architecture**

Reduce complexity and overhead with a modern, cloud-native desktop solution.



#### **Flexible Consumption Model**

Pay only for what you use, and scale resources up or out instantly based on demand.



#### **Eliminate Hardware Burden**

Remove the need for costly, labour-intensive infrastructure maintenance.



#### **Secure, Anywhere Access**

Empower users to securely access business applications from any device, anywhere.



#### **Optimised User Experience**

Deliver consistent, high-performance access to productivity and collaboration tools, tailored for modern workstyles.



### **Built-In Enterprise Security**

Benefit from Azure's native security capabilities, including identity protection, compliance controls, and threat mitigation.

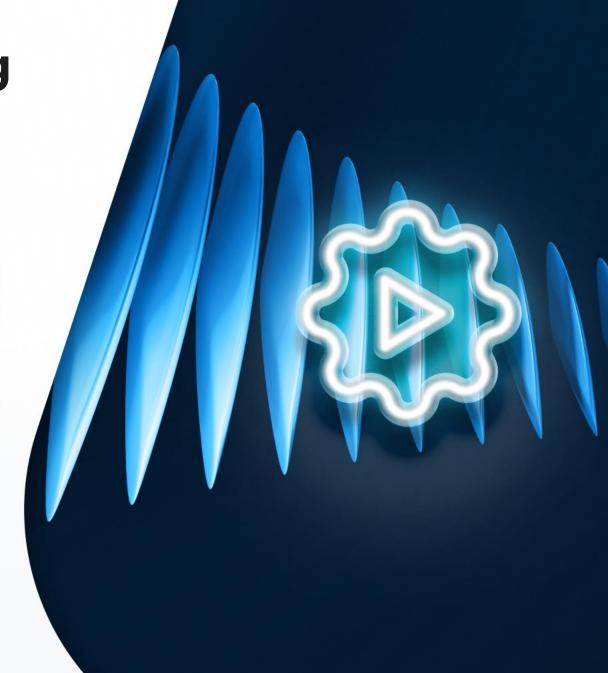




### **Automation & Monitoring**



Servent enables you to unlock the full potential of Azure, Azure Virtual Desktop (AVD) and Windows 365 by integrating intelligent tools and cloud-native processes that drive smarter, more efficient ways of working. This includes automation, modern device management capabilities, real-time monitoring, and proactive alerting, empowering IT teams to optimise performance, reduce overhead, and enhance user experience.





**Training & Knowledge Transfer** 

Migrating to Azure requires a skilled and capable foundation of expertise and support.

Servent is your trusted partner throughout every stage of your Azure Virtual Desktop (AVD) and Windows 365 journey, empowering your teams with the knowledge, confidence, and proven frameworks to manage, optimise, and evolve your VDI on Azure.

Together, we will accelerate transformation, minimise risk, and unlock the full potential of your cloud investment.





