

setera Global Business & Carrier Services

Setera is an international telecom operator with its parent company in Finland. We are present locally in Italy, Spain, the United Kingdom, the United States, Singapore and China where we are the second largest telephone operator after China Telecom.



What we offer.

Setera OneCloud offers full cloud VoIP PBXs, eliminating obsolete analog ones. Suitable for any company, from microenterprises to multinationals, it guarantees scalable extensions and can be installed on mobile, PC and tablet for maximum mobility.

Main features

- Complete switchboard functionality (presence status, IVR, ACD, secretary, company directory, GDPR compliant call recording, admin portal)
- Direct or dedicated assistance
- National/International Numbers and Voice Traffic
- Internet lines (ADSL, fiber, FWA, satellite, MPLS, also international)
- Telephone VoIP
- Integrations with CRM, Microsoft Teams, Cisco Webex, API, Webhook, Calendar SYNC (Google/Microsoft)

What we do.

- Design and personalized consultancy with telephone efficiency for Telecommunications.
- Free consultancy to verify the requirements to access the benefits on Transition 4.0 and digitalization for SMEs, since our services are totally full cloud.

What we are looking for.

Given the continuous and constant growth of the Cloud solutions market thanks also to the increasingly common use of remote or mobile working, we are looking for strategic partners to provide innovative solutions to companies.

We offer various types of partnerships for Consultants, Agents and Resellers by offering free training courses and a portal dedicated to learning activities of Setera products.

A SUSTAINABLE SOLUTION

Setera offers a hardware-free **cloud platform**, eliminating separate physical phones and corporate mobile phones. **OneCloud is powered by 94% renewable energy** and includes a **recycling program** with Kuusakoski.



Global Coverage.



Setera is a global telecommunications and connectivity provider, offering advanced solutions for businesses with international needs. With an extensive network in over 60 countries and multi-site capabilities, Setera allows all locations to have a single international provider, ensuring seamless and integrated communication.

Global Services.

- Carrier Services:** Setera provides carrier services, including local numbering services and global data connectivity, to ensure comprehensive coverage and integrated solutions for businesses.
- Microsoft Teams Direct Routing:** Setera connects the company's 365 tenant to its global voice network, providing Direct Routing services for Microsoft Teams.
- SIP Trunking:** With network capabilities in over 60 countries, Setera offers SIP trunking services globally, supporting enterprise voice communications with high quality and reliability.
- Seamless Integrations:** Offers plug-and-play integration capabilities with various CRM systems and Microsoft Teams, making communication solutions easy to adopt and use.

Additionally, **Setera** recently introduced **Microsoft Teams Direct Routing** integration in partnership with China Telecom, expanding its offerings for **multinational organizations with operations in China**.

