# Master your IT service workflows—for good

C2 enables you to elevate your operations through efficient and flexible IT service management.



Experts on ITSM since 2008

24/7 North American support

6 ITIL v4 certified processes

ISO 27001 and SOC-2 Type II certified Financially backed 99.9% service level guarantee

#### Innovate at an affordable price point

C2 is the most accessible ITSM platform featuring ITIL v4 certified processes.



\* Mandatory professional services, data migration, configuration and training not included

## Our track record among leading ITSM products

100%		
plan to renew		Ranked
		1 <sup>st</sup> of 16
Definitely will		
Probably will	•••••	in IT service
Probably not		management
Definitely not		

#### **Vendor capability** satisfaction

C2 vs. category average

C²	Avg.
----	------

Availability & quality of training	. <b>78%</b> 73%
Ease of customization	<b>80%</b> 73%
Product strategy & rate of improvement	. <b>79%</b> 74%

SoftwareReviews Powered by Info-Tech Research Group, February 2022

### **Product feature**

Degree of satisfaction

Service catalog	•••••	80%
End user self serve	•••••	80%
Technician administration	••••••	80%
Integrated knowledge management	••••••••	78%

#### 87% Net emotional footprint

Fair	•••••	93%
Continually improving	•••••	96%
Trustworthy	•••••	96%

## Unpack all the benefits of robust IT service management

1-866-978-1200 info@c2atom.com c2-itsm.com

