

Shift Claims Fraud

AI-powered fraud detection and resolution

Transforming how insurers detect and resolve fraud

Shift Claims Fraud empowers insurers to detect and prevent fraudulent claims with unmatched accuracy, speed, and impact. By equipping Special Investigation Units (SIUs) with advanced AI-driven tools, secure cross-carrier data sharing with IDN, and unmatched industry expertise, Shift enables teams to prioritize high-risk cases, reduce manual workloads, and accelerate investigations — minimizing fraudulent payouts and safeguarding your bottom line.

AI-powered SIU

Expand fraud visibility

» **\$2B in fraud uncovered in the U.S. in 2025**

Uncover complex, hidden fraud schemes spanning multiple carriers with the Insurance Data Network IDN. Enrich investigations with diverse external data sources for deeper contextual insights.

Optimize detection

» **4x higher acceptance rate**

Prevent, detect, and investigate fraud with best in class predictive AI, genAI and agentic AI across the claims process. Receive real-time, data-driven alerts tailored to identify high-impact.

Increase impact

» **Delivering up to 61% impact rate**

Proactively analyze suspicious activities early in the claims lifecycle to stop fraud. Support case investigations with concrete supporting data brought directly to the investigator

Accelerate Investigations

» **5x faster investigations with Shift Case Management**

Automate routine workflows to reduce administrative overhead. Streamline collaboration and case management for faster, more effective resolution.

A complete approach

Claims Fraud Detection

Detect and stop claims fraud with greater accuracy, speed, and impact.

Insurance Data Network IDN

Unlock access to insights from the richest cross-carrier data in the industry.

Case Management

Streamline end-to-end case workflows for faster, more effective investigations.

Document Fraud Detection

Uncover document tampering and verify authenticity in real time.

~70%

Claims coverage across all 50 states with IDN



300M+

Policyholders globally have benefited from Shift products

6/10

Top US P&C insurers

Top insurers choose Shift

Insurance Data Network (IDN)

Leverage a vast, cross-carrier data network that reveals fraud patterns and connections across the industry in real time.

Purpose-built for insurance

Built with deep insurance domain expertise, ensuring solutions, processes, and support are tailored to unique challenges.

Best-in-class AI integration

Harness best in class AI throughout the claims process with generative AI and predictive AI to enhance data analysis, automate document review, and uncover hidden risks with greater precision.

SHIFT

Smarter fraud detection

1. Integrated platform

Detection powered by IDN, case management and performance tracking all in one seamless workflow.

2. IDN-powered alerts

Every claim is auto-enriched with relevant cross-carrier insights to uncover schemes before they spread.

3. Explainable AI detection

Insurance built predictive AI models with clear, auditable reasoning investigators can trust.

4. Document analysis

Auto-extract and validate invoices, IDs, medical records, no manual parsing.

5. Network-driven investigations

Cross-carrier linkages expose coordinated fraud that single books miss.

6. Generative AI summaries

Concise case briefs and next steps delivered automatically for faster triage.

7. SIU visibility & control

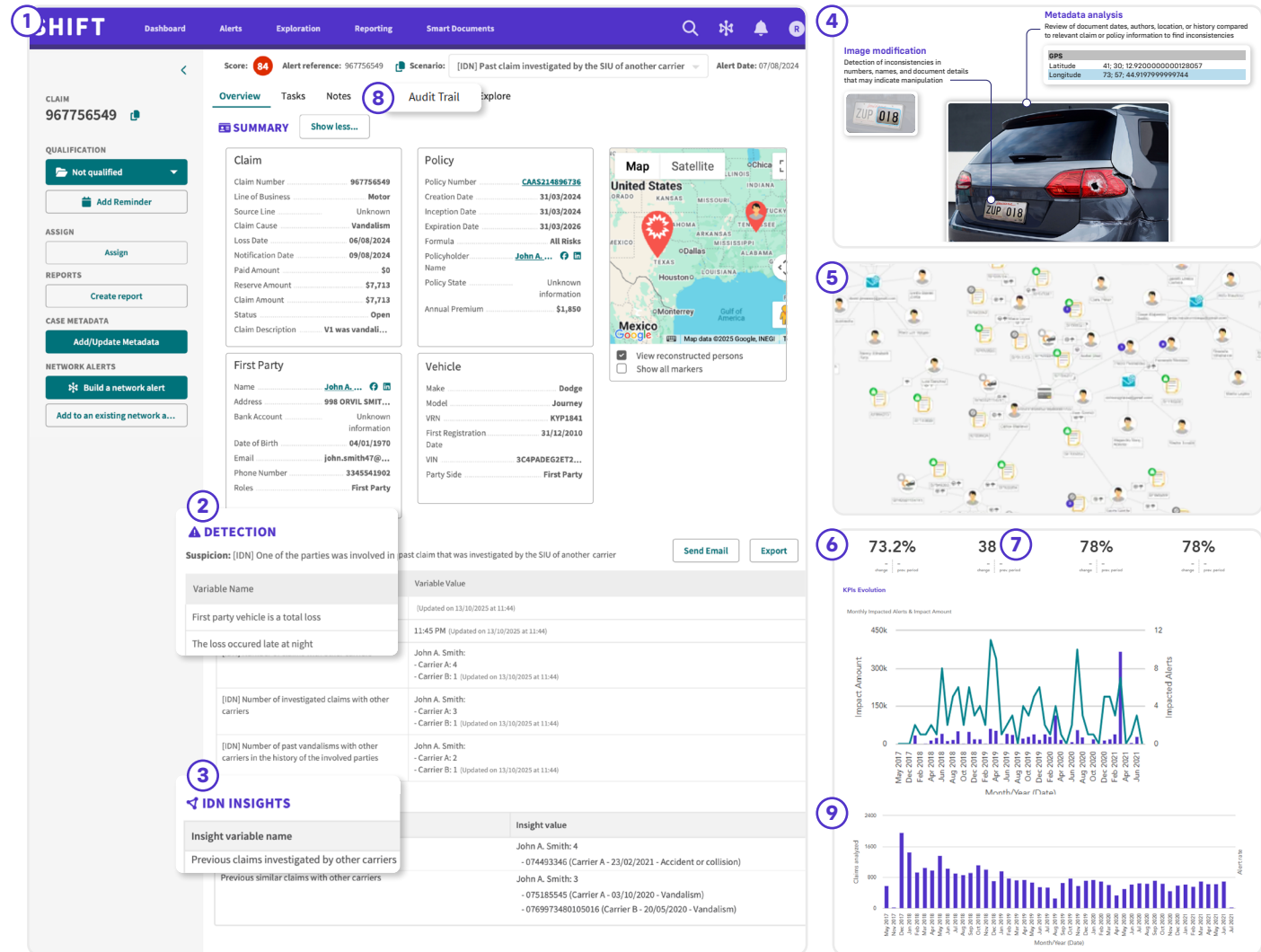
Real-time metrics on workload and AI scenarios to optimize teams.

8. Explainability & audit trail

Full provenance and logs for transparency and regulatory confidence.

9. Proven impact

AI, visualization and workflow combined to stop millions in network fraud exposure.



SHIFT

About Shift Technology

Shift Technology is the leading AI platform for insurance. Shift combines generative, agentic, and predictive AI to transform underwriting, claims, and fraud & risk—driving operational efficiency, exceptional customer experiences, and measurable business impact. Trusted by the world's leading insurers, Shift delivers AI when and where it matters most, at scale and with proven results.

Learn more at www.shift-technology.com