

# Get ready to achieve more with Microsoft Teams



As the hub for teamwork, Microsoft Teams is designed to help organizations improve collaboration and increase efficiency by automating key business processes. With the **Enable Frontline Workshop**, customers will work through various frontline worker challenges and pain points to identify top prioritized scenarios for their frontline workforce.

## See what's possible

At SHI, our experts will walk you through the art of the possible, working with you to identify unique needs of your frontline workforce to help solve your specific collaboration challenges. During the workshop, we'll develop an actionable plan based on your frontline workforce needs to help you move forward.

## Enable your frontline workforce to achieve more



### Connect and engage your workforce

Highlights include:

Teams chat, voice & file-sharing

Viva (Connections, Learning, Insights), Yammer

Praise, Walkie Talkie, Surface, Partner Devices



### Enhance workforce management

Highlights include:

Shifts and Tasks in Teams  
Time Clock

Workforce Management ISV connectors (Kronos, Blue Yonder, Reflexis)



### Increase operational efficiency

Highlights include:

Teams Platform, Power Automate

Approvals, List, Virtual Visits

Line of Business apps and integrations



### Safeguard your business

Highlights include:

Frontline policy packages, Team Templates

AAD Identity & Access Management

Microsoft Endpoint Manager, Surface

## Why SHI?

With extensive solution development experience, SHI can help you improve workforce productivity through identifying top prioritized scenarios in your frontline workforce, leveraging the Teams platform. We will work with you to understand your environment and identify opportunities to help you achieve continuous business value from your Teams investment. With industry and technology experience, you can count on us as your trusted partner in your transformation journey.

## We'll work with you to:

- ✓ Identify and prioritize key use case scenarios
- ✓ Explore opportunities to streamline business processes and improve productivity outcomes
- ✓ Provide an implementation plan and next steps to help you achieve your desired goals