



Microsoft Teams Deployment & Adoption Services

Manufacturing Company

CUSTOMER PROFILE:

Manufacturing company with 4,500+ employees needing assistance with Teams Adoption and Change Management

BACKGROUND

Customer is a fast-growing, industry leading semiconductor company focusing on technologies used for semiconductors and LEDs. With their rapid growth, they wanted guidance and expertise to deploy Microsoft Teams as the primary collaboration tool across the company.

CHALLENGE

Customer was currently leveraging Microsoft Teams in a limited capacity but wanted assistance planning the roll out of MS Teams to the rest of the organization. The customer required guidance on MS Teams architecture, security, governance and guest access. Additionally, they wanted to replace Cisco WebEx with MS Teams in the conference rooms.

SOLUTION

SHI conducted a MS Teams deployment offering. This engagement allowed the customer to receive planning, guidance, and best practices to deploy MS Teams in their organization. We also used pilot teams for IT, HR, and Marketing. SHI provided MS Teams guidance for governance, security, compliance, adoption, and change management.