

Culture of Continuous Improvement

Build & Scale

Front-End

Teams and Yammer

Back-End

Idea Management Platform

The image illustrates the integration of front-end user experience and back-end management for the SPARK idea management platform. On the left, the front-end is shown across multiple devices: a laptop displaying a Yammer-style interface, a desktop monitor showing a 'SPARK' dashboard with a list of ideas, a tablet, and a smartphone. The back-end interface on the right features a dashboard with key metrics: 850 Submissions, 680 Qualified Ideas, and 20 Delivered Ideas. A table lists ideas with columns for Idea Title, Submitter Name, Status, Likes, Comments, Department, and Backlog. A sentiment analysis gauge is also present. Below the table, a list of contributors shows their names and scores: Chris Sheen, COO (1/7); Tashya Sandanayake, CPO (7/7); and Will Read, CEO (7/7). A 'WHEN Department IF THEN' logic builder is visible at the top of the back-end interface.

sideways6

IdeasFromAnywhere™

The 6 pillars of the **The s6 Model™**

Our proven approach to **help you scale and mature ideation**



Capture

EMPOWER EMPLOYEES TO DRIVE CHANGE

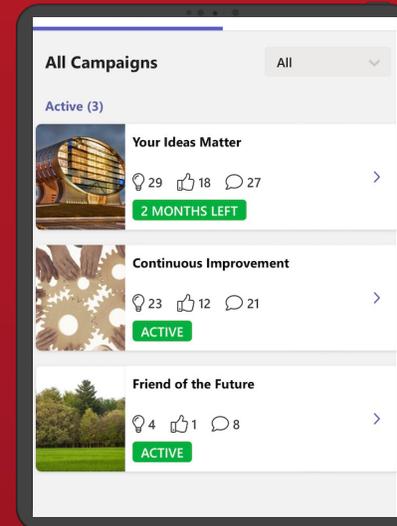
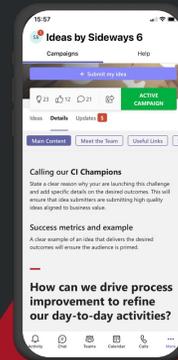
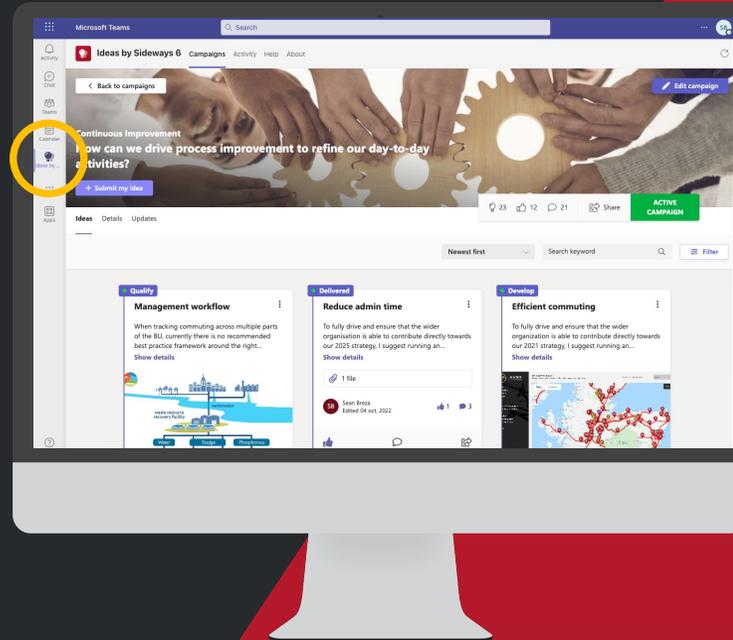
Deep integration(s) – easy access in lefthand rail for high adoption

CAPTURE HIGH QUALITY IDEAS ABOUT THE THINGS YOU WANT TO IMPROVE

User friendly – details tab and tailored submission process

BRIDGE SILOS

Collaboration – audience can comment, like and share submitted ideas



77% of ideas submitted on mobile
Marks & Spencer

300% increase in idea program engagement

Discovery

90% increase in ideas program adoption

Nestlé

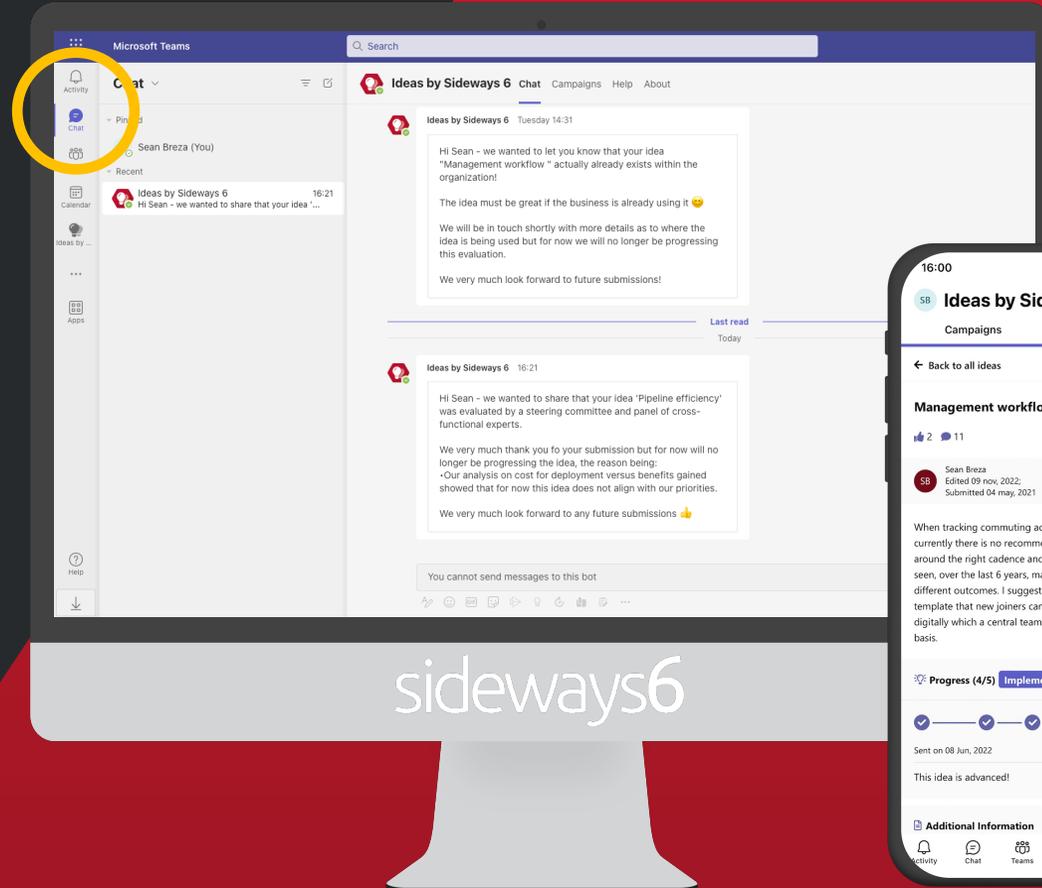
47 countries engaged

AstraZeneca

Engage

MAKE SURE EMPLOYEES DON'T DROP OFF

Native Comms – submitters receive private updates directly in Microsoft Teams chat



ENSURE MANAGERS DON'T DROWN IN WORK

Automation – configure bespoke updates to be sent to submitters at key moments

KEEP THE AUDIENCE UP-TO-SPEED

Engagement – update campaign audience on key milestones such as implemented ideas



Manage

MAKE SURE THE BEST IDEAS DON'T GET LOST

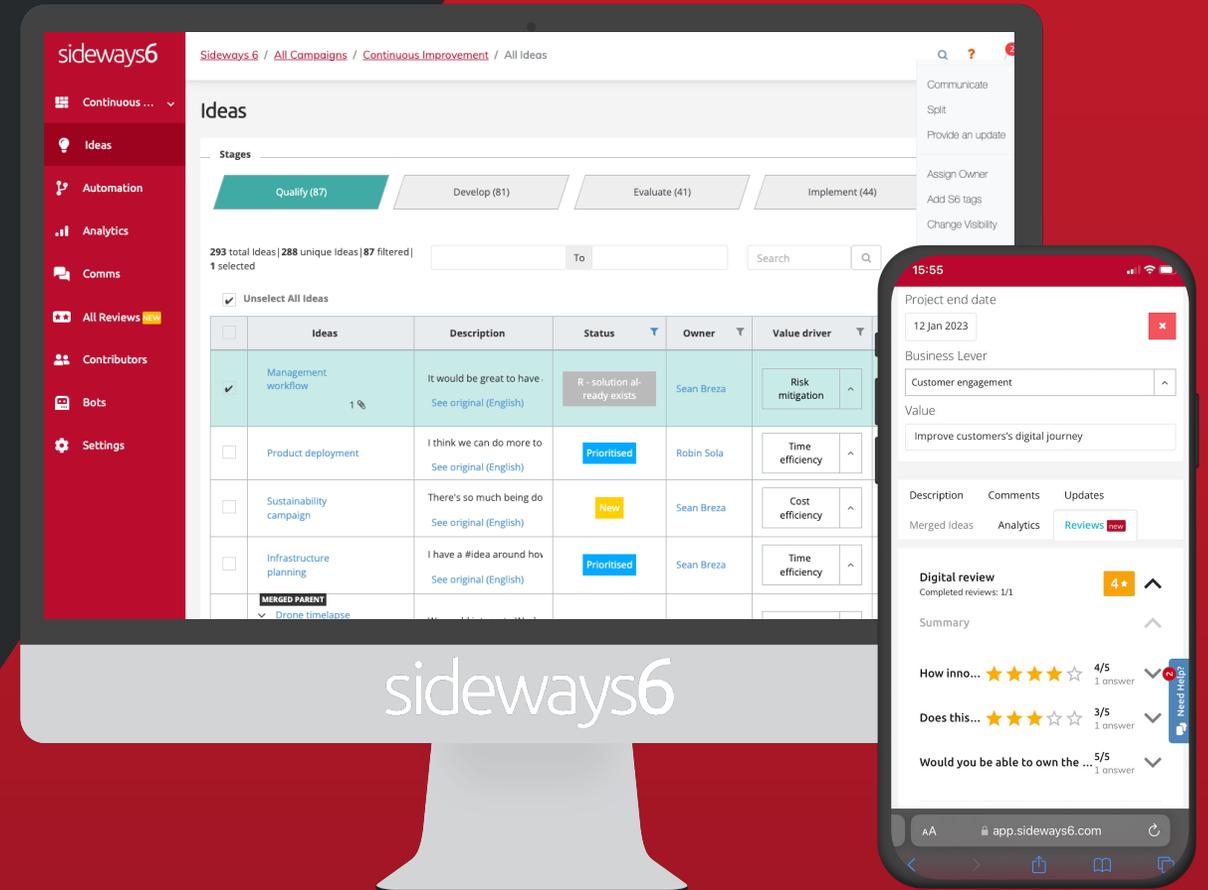
Automation – configure automations that can prioritize and fast-track high-value ideas

MANAGE IDEAS AT SCALE

Automation – configure custom workflows and manage ideas in bulk

BUILD A PROCESS THAT CAN SCALE

Configurability – easily configure campaign statuses, stages, automations, comms etc.



Review

ENSURE SMEs CAN EFFICIENTLY REVIEW IDEAS

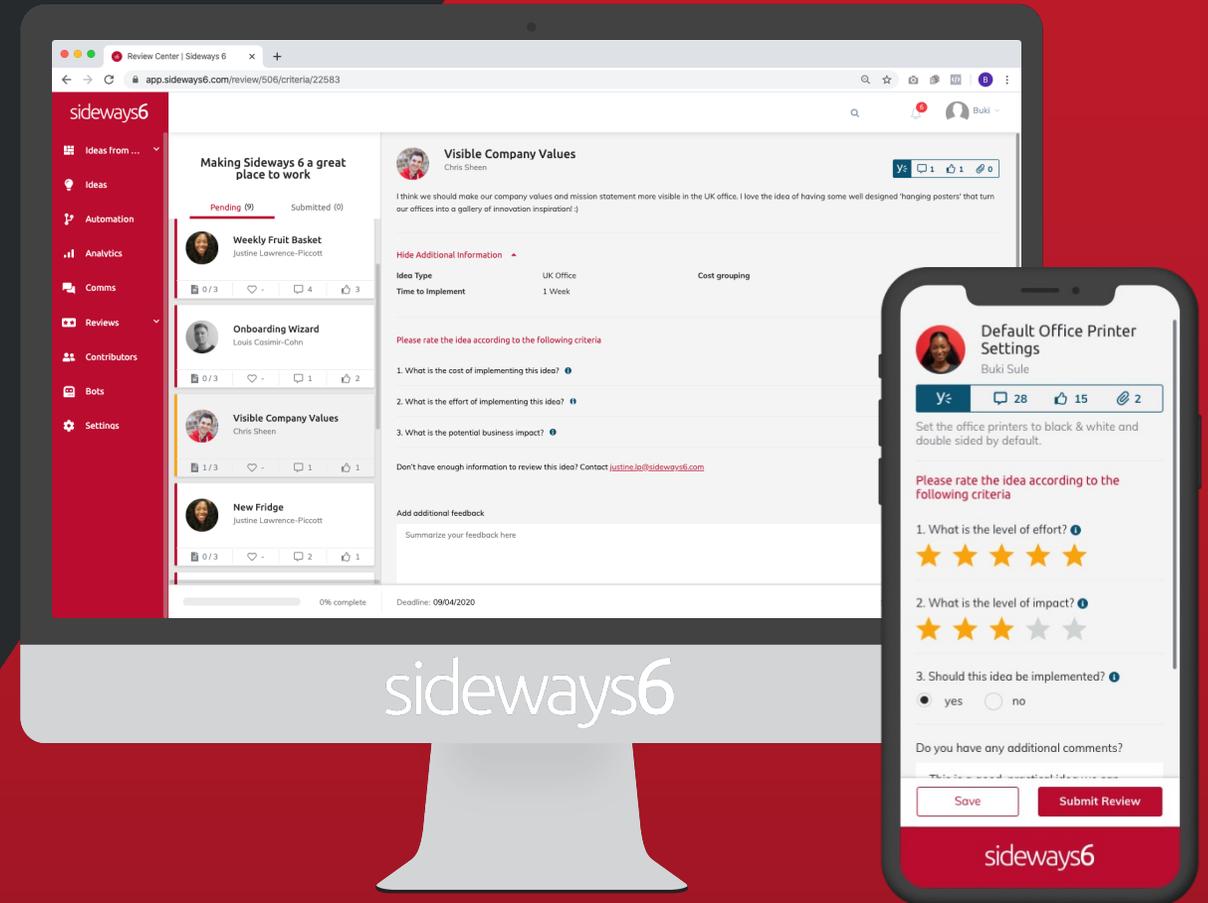
User-friendly – fully configurable idea review interface for easy access and completion

ENSURE SMEs DON'T IGNORE IDEAS

Automated reminders – remind SMEs daily or weekly on ideas that still need their input

IMPLEMENT IDEAS BASED ON SME FEEDBACK

Review Centre – easily navigate and manage all SME reviews



Implement

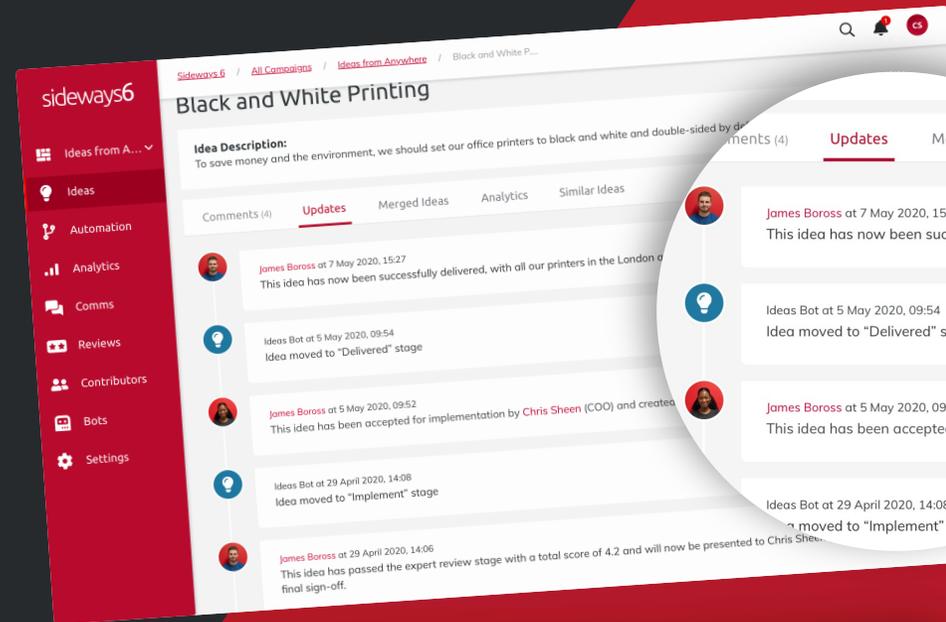
ENSURE THERE'S AN IMPLEMENTATION PLAN
Strategy – dedicated implementation workshop
during on-boarding

LOG IMPACT OF IDEAS

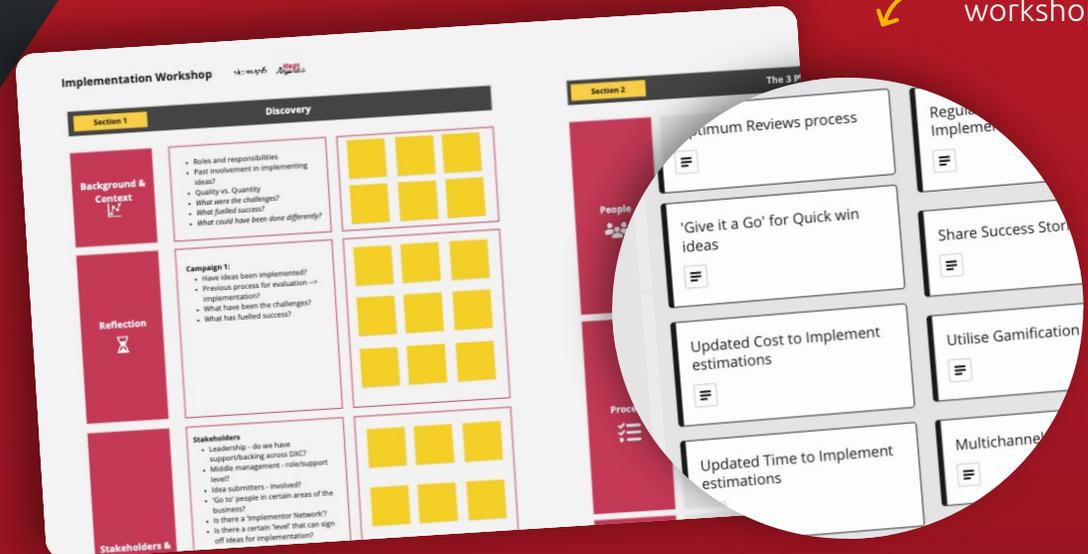
Configurability – create implementation
stage-gate and track progress

KEEP STAKEHOLDERS UP-TO-SPEED

Comms – automatically notify submitters and
other key stakeholders



Implementation updates



Implementation workshop

Analyze

LOCATE CHAMPIONS

Engagement – track and reach out to your most engaged employees: submissions, comments, likes

AVOID BOTTLE-NECKS

Management – track idea workflow and liaise with your CSM to ensure idea momentum

TRACK EMPLOYEE SENTIMENT

Engagement – track sentiment in select ideas and comments

