

# CUSTOMER RELATIONSHIP MANAGEMENT – ADMIN TRAINING SEMINAR

IT's for you.





# INTUITIVE, INDIVIDUAL, ADMINISTRATED. WE CAN SHOW YOU HOW!

## 01

### Goals.

Do you have a sufficient overview of Microsoft Dynamics 365's architecture and infrastructure? Is it adjusted according to your company's specific requirements? The right settings in Microsoft Dynamics 365 are crucial for an intuitive dashboard and in turn for the user's acceptance of the tool, which contributes to the company's success.

Find out which administrative tasks come with Microsoft Dynamics 365 and how to implement these. To get the most out of your Dynamics 365, apply company guidelines and automated processes!

## 02

### Content.

- ↳ Office 365 administration center
- ↳ System settings and Corporate Design
- ↳ System orders and monitoring
- ↳ Server synchronization
- ↳ Dynamics 365 Outlook-App
- ↳ Security
- ↳ Document management
- ↳ Search function in Dynamics 365
- ↳ Solutions and settings
- ↳ Business guidelines and processes
- ↳ Data in- and export
- ↳ mass deletion
- ↳ mobility

## 03

### Facts.

- ↳ SEMINAR: Microsoft Dynamics 365  
– Admin training seminar
- ↳ LOCATION: Hans-Wunderlich-  
Straße 8, 49078 Osnabrück
- ↳ DURATION: 2 days (8 hours each  
day)
- ↳ Please bring your own notebook

## 04

### Trainer.

In day-to-day business, individual customer consulting is essential for both technical and strategic questions revolving around CRM-software Microsoft Dynamics 365.

As an IT consultant, Johannes Mohn faces these challenges every day.



**You would like to participate in the Admin training seminar? Please contact me.**

**Johannes Mohn**  
**Consultant**  
**Tel: 0541 9493 5430**  
**workshops@**  
**sievers-group.com**



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