



ServiceNow

Sii ServiceNow Competency Center Team

ServiceNow

Our key strengths



50+ ServiceNow experts

Architects, Consultants, Developers, Administrators, Testers and Project Managers

1 000+ Certifications

fully certified in ServiceNow, including CSA, CAD, CIS, Suite, CTA/CMA, and more, with delivery, sales, and presales accreditations

End-to-end solution support

from implementation and integrations to custom script development, license advisory, and resell

Extensive experience

ITSM/ITOM/SPM/CSM/HRSD/SecOps and more modules

4.75/5 client satisfaction

based on ServiceNow Customer Satisfaction (CSAT) surveys

Diversified references

across finance, retail, healthcare, manufacturing, and professional services in Poland, Nordics, DACH, UK & Ireland, and the USA

Partnership for consulting & implementation and reselling in



Technologies



ServiceNow

Our offer



servicenow®



IT Service
Management



Strategic Portfolio
Management



IT Operations
Management



HR Service
Delivery



Customer Service
Management



Security
Operations



AppEngine

and many
more



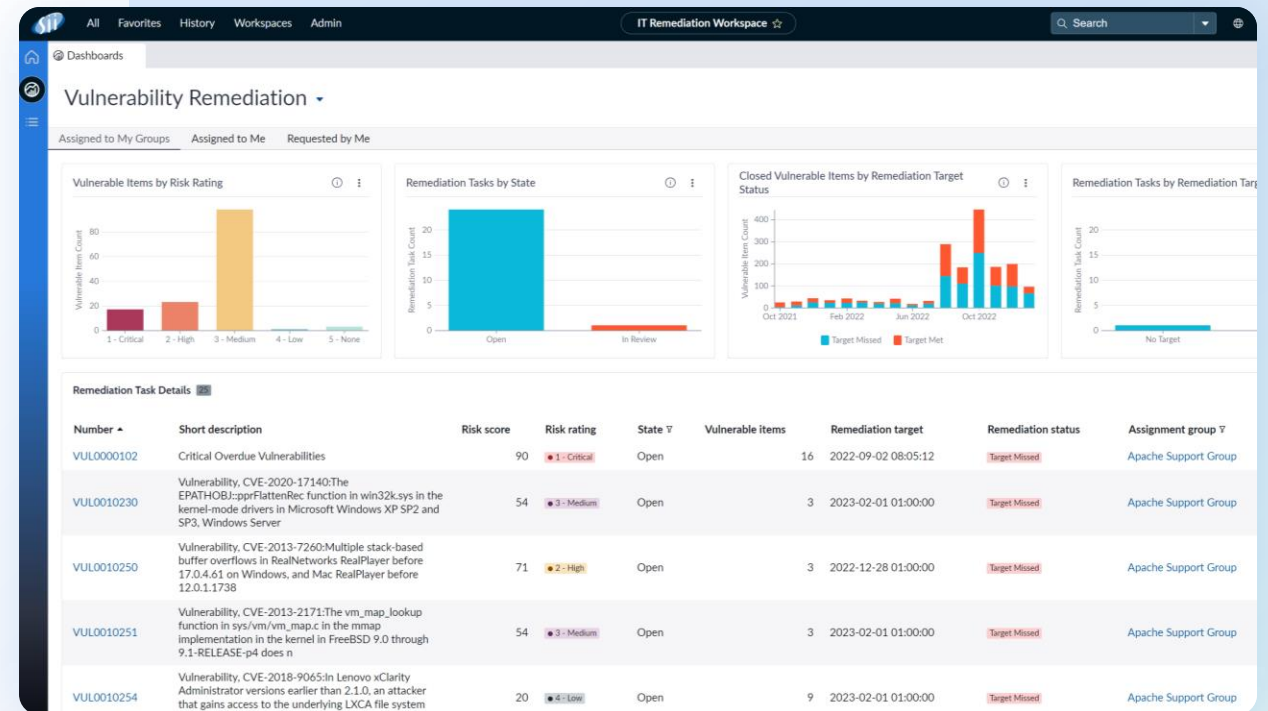
Consulting, audits & trainings

- Governance, process and architecture consulting
- Optimal solution growth directions advisory and implementation roadmap planning
- ServiceNow platform audits and recommendations
- Technical and business trainings and bespoke workshops



Implementations & upgrades

- Customization of ServiceNow platform based on customer needs
- Personalized solution for IT and business teams
- Custom workflows implementation
- Scheduled upgrade cycles



ServiceNow Vulnerability Remediation dashboard



Maintenance & development

- ITIL governed services with SLA
- Business continuity assurance and platform health scans
- Post-implementation and on-demand support and maintenance according to SLAs
- Development of front-end and back-end custom scripts



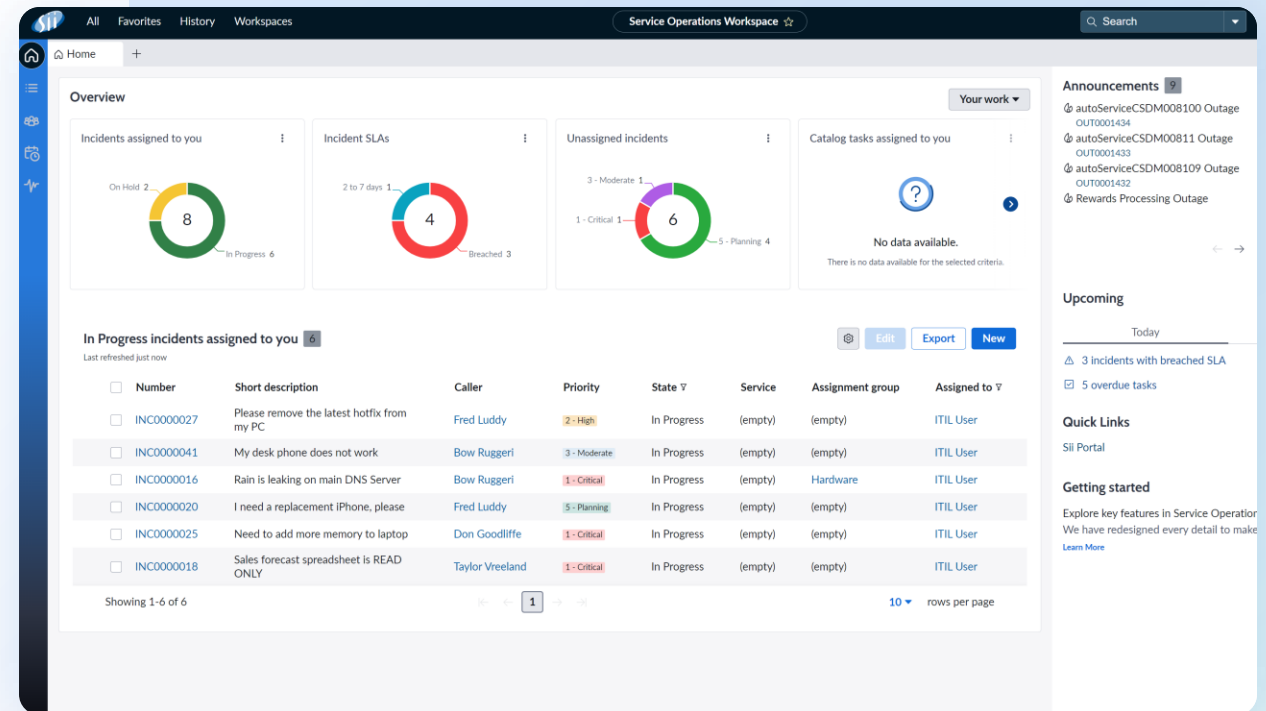
Licenses

- License resell for every ServiceNow product
- Advisory in selection of adequate set of licenses and license usage optimization



Staffing & Extended Delivery Team

- Resource pool at the client's disposal
- From on-site support to remote team delivery from Sii offices



ServiceNow ITSM dashboard

OUR CLIENTS

Industry leaders rely on our expert know-how and top-quality services



Contact us

There are many ways we can help your company grow. Let's find the best one together.



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Your dedicated business contact



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