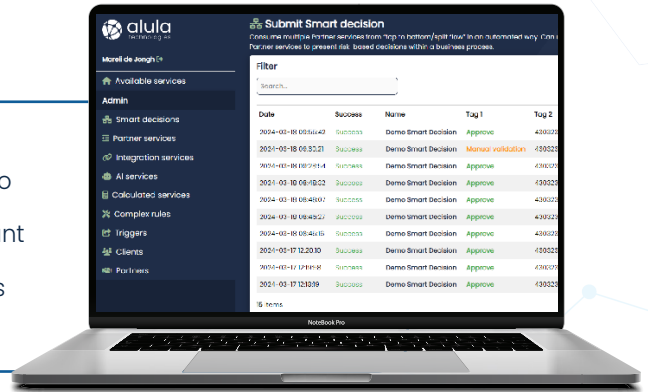


Simplified Automation

Transform Your Claims Processing with AI-Driven Automation and Decision-Making.

Key Value

Smart Claims simplifies claims processing with streamlined automation for faster, more accurate adjudication. It integrates seamlessly with your existing systems, allowing business users to create, maintain, and own their decision frameworks. Leveraging external data for enriched decisions, it enables instant payment of valid claims by accessing all relevant information within one platform. Reduce claim costs and boost key business metrics like claim ratio, Full-Time Equivalents (FTE), and Cost Per Claim (CPC) with our efficient, AI-driven solution.



Features

- No/Low Code Decisioning Engine:** The Smart Claims platform enables business operations to independently build claim decision processes. Designed to conform to your specific business rules, it guarantees adherence to regulatory standards while greatly enhancing operational efficiency by as much as 90%, speeding up product and service delivery and markedly reducing reliance on IT.
- AI Digital Twin Modelling:** When faced with uncertainty, it's not always possible to find clear-cut solutions from data or by following strict rules sets. In these situations, human experts' insights become vital in managing risks and deciding on the best path forward. Digital twins allow insurance companies to model and automate these expert-level uncertain claim decision-making processes.
- Seamless integration with external data partners:** Utilising out-of-the-box integrations to external data sets and services, such as health data, enhances decision metrics. This allows for a more informed decision-making process. This unified solution supports IT transformation and enables business analysts to execute any business logic, fostering a responsive and competitive business environment.

Benefits

| | REVENUE | REDUCE COSTS | MITIGATE RISK |
|------------------------------|---------|--------------|---------------|
| ENHANCED EFFICIENCY | | ✓ | |
| IMPROVED ACCURACY | | | ✓ |
| INCREASED FLEXIBILITY | ✓ | ✓ | ✓ |
| DATA-DRIVEN INSIGHTS | | ✓ | ✓ |
| SUPERIOR CUSTOMER EXPERIENCE | ✓ | ✓ | |

Smart Claims integrates human insights and AI-driven machine intelligence to reduce fraud, risk, and abuse, providing intelligent automation of the entire claims decision process with full visibility in one place. In a landscape demanding new levels of agility, accuracy, and contextual intelligence, **Smart Claims** is your strategic partner for a more responsive and dynamic business model.

