

Managed Services for Azure

Simform manages your Azure environment 24x7 through SimDesk for structured ITSM operations and SimOps for cost optimization, with proactive monitoring and security governance across your subscriptions.

Overview summary

Managing Azure at scale creates operational pressure that internal teams struggle to absorb. Simform's Azure Managed Services handles ongoing operations through SimDesk for incident, change, and request management with SLA-backed response times, and SimOps for cost visibility, forecasting, and optimization. Security monitoring runs continuously through Defender for Cloud and Sentinel, so your team can focus on strategic initiatives.

- 1. L1 – Baseline Operations:** Foundational Azure monitoring and ITSM support that ensures stability and structured incident management. Includes 24x7 monitoring (Azure Monitor & Log Analytics), alert triage, service request handling, backup monitoring and health tracking, and SLA-driven response management via SimDesk.
- 2. L2 – Enhanced Baseline Operation:** Builds on L1 with governance, security posture visibility, and FinOps insights. Includes Azure Policy compliance monitoring, Defender for Cloud posture checks, cost optimization insights (SimOps), Azure Advisor tracking, and tagging governance oversight.
- 3. L3 – Platform Operations Management:** Builds on L2 with centralized subscription and tenant governance at scale with delegated operations. Includes management group governance, RBAC controls, Azure Lighthouse multi-tenant operations, governance automation patterns, cross-subscription reporting
- 4. L4 – Workload Operations:** Builds on L3 and includes Mission-critical workload support with continuous improvement and resiliency validation. Includes application performance monitoring (App Insights), security event coordination, Well-Architected Reviews (WAR), workload-specific runbooks, proactive review cadence, and DR/resiliency validation support.

What you get

- Monthly SLA reports showing incident response times, resolution rates, and ticket trends across your Azure environment.
- Cost and optimization reports with spend breakdown by resource, anomaly alerts, and rightsizing recommendations.
- Security posture reports covering Defender for Cloud scores, threat detection activity, and compliance status.
- Health dashboards provide real-time visibility into the status of applications and infrastructure across subscriptions.

Operating Model Lifecycle



Powered by

SimDesk
IT Service Management (ITSM)

SimOps
Cloud Management Platform (CMP) & FinOps

Azure Lighthouse
Secure multi-tenant Azure management

Simform and Azure – Empowering digital transformation with cutting-edge AI/ML

Simform specializes in Cloud/MACH architectures, DevOps, data, and AI using Azure technologies. From SaaS development to advanced AI integrations, our Azure services align with Microsoft’s well-architected framework to deliver highly performant, efficient, and secure cloud solutions.

Digital Product Engineering

- Cloud native and MACH development
- Serverless API development
- Application modernization
- Advanced DevOps transformation
- API management and integrations
- PaaS integrations
- Low-code development with Power Platform

Data & AI/ML Engineering

- Data engineering and analytics
- Data platform modernization
- GenAI using Azure AI Studio
- Data science and ML
- Azure AI services PaaS

Infrastructure Engineering

- Migration assessment and implementation
- Well architected reviews
- Kubernetes and containerization
- Infrastructure as a Code
- Unified observability
- Cloud governance and FinOps
- Hybrid cloud and VDI migration

Security and Compliance Engineering

- Security posture improvement
- DevSecOps
- Compliance management
- Vulnerability assessment and penetration testing

75+

Azure-certified engineers

250+

Microsoft developers

50+

Projects delivered