



AZURE MARKETPLACE ARTIFACT

Simple Machine Mind

AI decision systems that transform uncertain inputs into governed, explainable outcomes

Partner Center Upload Pack

SMM Customer Legal Pack

Document	Marketplace product information document
Product	EvaluatorDPT
Company	Simple Machine Mind
Effective Date	2026-07-10
Prepared For	Azure Marketplace listing and customer procurement review

1. Purpose

This pack summarizes the customer-facing legal, privacy, service, and responsible AI terms used to describe EvaluatorDPT for marketplace and enterprise review.

This document is a summary pack. Customers should rely on current online terms and any executed commercial agreement for final binding terms.

2. Privacy Summary

- Simple Machine Mind is committed to protecting customer information used with EvaluatorDPT
- The platform is designed to minimize unnecessary persistence of customer content

- The service processes account information, operational metadata, audit-relevant decision records, and platform telemetry needed to operate the service
- The service does not position itself as a processor of payment card data through the API surface
- Privacy requests and data inquiries can be directed to privacy@smsquared.ai or support@smsquared.ai

3. Terms of Use Summary

- EvaluatorDPT augments enterprise decision workflows with deterministic, policy-aligned decision outputs
- Customers remain responsible for how they deploy the service and for the outcomes of downstream business processes
- The service supports human oversight and governance, but does not replace customer legal, compliance, or approval responsibilities
- Accuracy is not guaranteed for every use case, and customers are expected to validate suitability for their deployment context
- Service credits are the exclusive remedy for qualifying service-level breaches where applicable

4. Service Levels & Support Summary

- Production plans target defined service availability for SMM-controlled API behavior
- Infrastructure incidents attributable to upstream cloud services are distinguished from SMM-controlled application incidents
- Support is provided through documented contact channels
- Enterprise plans receive stronger service and support commitments than pilot-oriented entry plans

5. Data Handling Summary

- Data is processed to provide inference, governance, auditability, support, and operational reliability
- Retention is policy-driven and limited to what is needed for service operation, auditability, and contractual obligations
- Enterprise customers may request clarification on retention, regional deployment, and data handling controls during procurement
- DPA support is available upon request through customer legal or commercial workflows

6. Refunds, Cancellation & Billing Summary

- Billing is conducted through Azure Marketplace under the customer's existing Microsoft commercial relationship
- Tier, subscription, and overage behavior follow the currently published commercial packaging
- Cancellation, credits, or upgrade handling should be interpreted using current online terms and any applicable marketplace or contract rules

7. Responsible AI Summary

- EvaluatorDPT is positioned as a governed AI decision layer and decision-support platform
- Human oversight is expected for high-stakes or policy-sensitive workflows
- Customers own final operational decisions, use-case suitability, and approval processes
- Explainability, policy enforcement, and auditability are designed to improve trust and operational accountability

8. Customer-Facing Reference URLs

- Privacy policy: <https://smsquared.ai/trust-center/privacy.html>
- Terms of use: <https://smsquared.ai/trust-center/terms.html>
- Refund and cancellation policy: <https://smsquared.ai/trust-center/refund-cancellation-policy.html>
- Support: <https://help.smsquared.ai>
- Product page: <https://smsquared.ai/evaluator-marketplace.html>

9. Contact

- Sales: sales@smsquared.ai
- Support: support@smsquared.ai
- Compliance / Legal: compliance@smsquared.ai
- Privacy: privacy@smsquared.ai