

Revolutionizing Motor Claims with Simplifai's Motor AI Agent

Motor claims are a big challenge for insurers due to their high volume and low profitability per claim. While these claims aren't necessarily complex, their high frequency can lead to inefficiencies. Traditional handling methods – with incomplete files and repetitive tasks – can slow processes down and drive up costs.

Simplifai has introduced a smarter way to handle motor claims: the **Motor AI Agent**. Powered by Simplifai's InsuranceGPT, this intelligent and diligent Agent frees your team to focus on completing claims and strengthening customer relationships while automation takes care of the rest.



The Challenge

Processing motor claims needs to be fast and accurate, but inefficiencies often get in the way:

- ❧ Claims handlers spend hours manually reviewing and verifying incomplete files.
- ❧ High claim volumes strain resources, making it hard to maintain quality without increasing costs.
- ❧ Emails go back and forth to gather missing documents, which delays resolutions.

On average, motor claims take 2 hours to process. With thousands of incoming claims each year, these inefficiencies add up and hurt profitability.

Agentic AI for Motor Claims – Powered by InsuranceGPT

Simplifai's Enterprise Grade Platform is the foundation where our AI Agents are created, deployed, and continuously improved – equipped with tools designed to meet your business needs. One of these is InsuranceGPT, our custom-built generative AI technology that streamlines claims processing with advanced automation.

Powered by InsuranceGPT, Simplifai's Motor AI Agent ensures motor claims are handled accurately and compliantly. It automatically gathers necessary information from clients, repair shops, and other sources, allowing handlers to focus solely on complete claims – eliminating delays and improving efficiency.

Key Skills of the Motor AI Agent

- **Complete Claims Focus:**
Collects missing documents and details, ensuring claims are ready for processing when they reach a handler.
- **Instant Case Summaries:**
Summarizes key information from reports, invoices, and repair estimates, reducing manual workload.
- **Smart Email Automation:**
Generates clear, accurate, and consistent communication with clients and vendors.
- **Decision Support:**
Grants immediate access to relevant laws, precedents, and suggests claim acceptance or denial based on documentation and legal findings.
- **File-Specific AI Chat:**
Provides instant answers to questions directly within claims files, eliminating time-consuming searches.

The Impact of Simplifai's Motor AI Agent

For an insurer managing 10,000 motor claims annually, the benefits are clear:

50% Efficiency Gain

By reducing claim processing time from 2 hours to 1 hour, the AI saves 10,000 hours annually.

Significant Cost Savings

At an average operational cost of €70 per hour, this results in €700,000 in annual savings.

Faster Resolutions

With claims fully complete and ready for action, resolution times decrease, boosting customer satisfaction.

Better Outcomes for Clients and Teams

With Simplifai's Motor AI Agent, claims handlers are freed from repetitive tasks and incomplete files. This allows them to focus on resolving claims faster and providing exceptional service to clients. The result? Happier clients, more engaged employees, and a more profitable claims operation.

Built for Compliance and Security

Simplifai's Motor AI Agent is designed to meet the highest security standards, ensuring GDPR compliance and robust data protection. Sensitive information, including client and claim details, is processed securely with encryption and strict access controls.

- 🔒 **GDPR** compliant
- 🔒 **ISO/IEC 27001:2022** certified





Stay Competitive with Agentic AI

Motor claims need to be handled efficiently to stay profitable. Simplifai's Motor AI Agent transforms how claims are handled, ensuring that only complete cases reach your handlers and cutting claim processing time in half. By reducing costs and improving speed, insurers can stay competitive in a high-volume, low-margin environment.



The future of motor claims is here. Let Agentic AI show you what's possible.

Find out more at www.simplifai.ai or send us a message: hello@simplifai.ai