

WHAT WE DO

Slalom is a fiercely human business and technology consulting company that leads with outcomes to bring **more value, in all ways, always.**

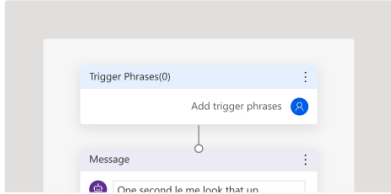
Every day, we work at the forefront of industry, combining our deep roots in technology and data, to help you tackle challenges, improve operations, and drive sustainable growth.

Power Virtual Agents

Build the extra help you need.

- Enable subject matter experts to easily create powerful virtual agents using a guided, no-code graphical interface—all without the need for data scientists or developers
- AI-powered chatbots that can resolve common issues and answer questions around the clock
- Integrate chatbots with products & services
- Look up records, personalize conversations, hand off to live agents, and call APIs.

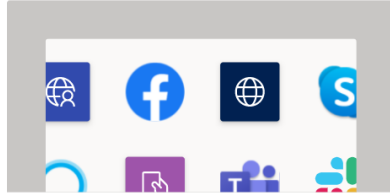
Get started



1. Author topics
Start by editing the topics provided with your bot or create the topics that best fit your business.

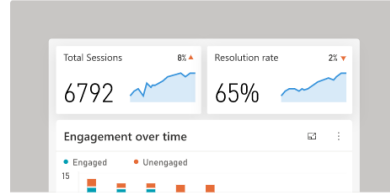
[Customize your greeting](#)

[Go to Topics](#)



2. Publish your bot
Try out your bot on a demo website (no IT support needed). Later, configure more bot channels to engage with your customers.

[Go to Publish](#)



3. Monitor performance
View metrics to understand how well your bot is serving your customers and how you can improve it.

[Go to Analytics](#)

Power Virtual Agents | Lessons help

Home

Topics

Entities

Analytics

Publish

Manage

Test bot

Track between topics

Reset

Chat

If you'd like to speak to a human agent, let me know at any time.

So, what can I help you with today?

Are there any stores around me?

I'd be glad to help find a store near you.

Which location are you interested in?

Our Kirkland is located in downtown Kirkland. The address is: 1234 Central Way, Kirkland, 98321.

Did that answer your question?

Yes No

Type your message

End of Conversation

Discard changes Undo Redo Topic checker Save

Trigger Phrases

Trigger phrases...

Question

Ask a question

Did that answer your question?

Identify

Boolean

Save response as

PRR Survey Question (Boolean)

Condition

PRR Survey Question (Boolean)

is equal to

True

Redirect

Confirmed Success

Condition

PRR Survey Question (Boolean)

is equal to

False

Redirect

Confirmed Failure



Solution Areas

Our Microsoft Center Of Excellence (MCOE) expertise combined with our local markets and Slalom Build aligns as follows.

Modern Work



Microsoft 365
O365, Teams, SharePoint Online, Exchange Online, Viva, Mobile and Win 10, Workspace Analytics

What We Do

- Transition to cloud/consolidate M365 tenants
- Modernize endpoint management
- Enable frontline workers
- Modernize communications
- Cultivate employee experience
- Knowledge management

Security

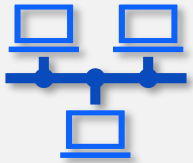


Azure Security
Intune MEM, Azure AD, Adv Threat Protection, Compliance Manager, Sentinel, Purview, IAM, BYOD

What We Do

- Build Zero Trust foundations
- Modernize security/defend against threats
- Secure Azure, hybrid & multi-cloud
- Protect and govern sensitive data
- Manage and investigate risks
- Governance and COE models

Infrastructure

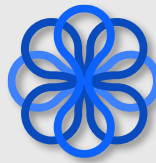


Azure Infrastructure
Blueprints, Enterprise Scale, CAF, Azure Migrate, Infra as Code (TF / Bicep)

What We Do

- Deploy cloud adoption framework
- Establish infrastructure as code practices
- Migrate servers to IaaS and/or PaaS
- Deploy enterprise scale architectures
- Modernize to Azure Virtual Desktop

Digital & Application Innovation



Development Framework
.NET, DevOps, Custom Apps, Kubernetes, Serverless, Web Services, GitHub, Azure Functions

What We Do

- Modernize .NET and Java apps with PaaS, low code and managed databases
- Build cloud native apps with Kubernetes, Serverless and managed databases
- Drive DevOps adoption with GitHub and Visual Studio
- Standardize development tools and practices
- Execute well-architected reviews

Data & AI

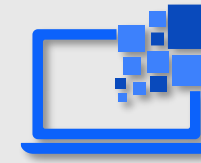


Azure Services
Synapse, Data Lake, Data Factory, Databricks, Machine Learning, Logic Apps, Cosmos DB

What We Do

- Analytics roadmaps
- Intelligent platforms for Data + AI
- Data analytics cloud governance
- Ingestion frameworks
- IoT architecture design patterns

Business Applications



D365 & Power Platform
Customer Engagement (CE), Customer Insights, Power BI, Power Apps, Power Automate, Power Virtual Agents

What We Do

- Personalize customer experience
- Implement all Dynamics CE modules
- Rapidly build apps
- Automate business processes
- Discover business insights
- Low-code development & analytics COEs

Local soul, global scale

We work as one globally.
And our local presence also means
that, as neighbors,
we will meet again, and we want
our strong relationship
to continue beyond any
one project.

NORTH AMERICA

United States

Atlanta	Fort Worth	New York	Silicon Valley
Austin	Grand Rapids	Orange County	St. Louis
Baltimore	Hartford	Philadelphia	Tampa
Boston	Houston	Phoenix	Washington, DC
Charlotte	Kansas City	Portland	Westchester & Southern CT
Chicago	Los Angeles	Raleigh	
Columbus	Miami	Salt Lake City	
Dallas	Minneapolis	San Diego	
Denver	Nashville	San Francisco	
Detroit	New Jersey	Seattle	

Canada

Calgary
Montréal
Toronto
Vancouver

Mexico

Guadalajara
Monterrey

EUROPE

United Kingdom

London
Manchester

Ireland

Dublin

Germany

Düsseldorf
Frankfurt
Munich

Netherlands

Amsterdam

SOUTH AMERICA

Colombia

Bogotá
Medellín

ASIA PACIFIC

Australia

Canberra
Melbourne
Sydney

New Zealand

Auckland

Japan

Tokyo

Singapore

Singapore