

## The nature of teamwork is changing

**2**X 50% **5**X

More teams compared to 5 years ago



Internal & External Members
People outside the firewall need
unfettered access

Increase in "collaborative" work



Geographically Distributed
Need varied ways to connect
across locations and time-zones

More likely to be high performing



**Diverse Workforce**Different expectations, preferences, and tool demands

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## Trends we're seeing

#### Too much noise

Hard to decipher what's important or when action is needed Inability for new team members to get on-boarded



#### Too many apps

Confusion for team members Constantly context switching



#### **Stuck in Email**

No visibility for the team members on the context for key decisions



#### Lack of productivity

Difficult to hold continuous discussions across distributed teams

Difficult to coordinate tasks



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# Disjointed Collaboration

Important information is not brought together in one space

No cohesive view of work and artifacts



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# Simplify and accelerate your digital transformation journey

Leverage Microsoft Teams as a work hub within and across departments to enable teams to be closer, work faster - from anywhere, at anytime

#### Microsoft Teams – A Hub for Teamwork

Teamwork informed - faster, anywhere, anytime.









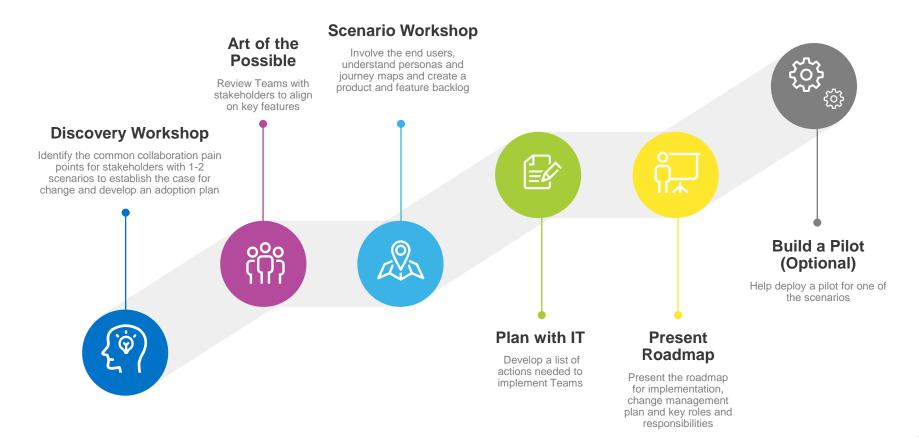


# Follow a user-centric approach

Successfully transform your work with Teams by:

Understanding your users and personas
Creating journey maps and scenarios
Having an integrated business and IT roadmap
Piloting the scenarios

## Get to a Roadmap in 3 days



### **Activities and Deliverables**













**Discovery Workshop** 

Art of the Possible

Scenario Workshop

Plan with IT

**Present Roadmap** 

Build a Pilot (Optional)

#### Actions:

- Identify the common collaboration pain points for stakeholders with 1-2 scenarios to establish the case for change and develop an adoption plan
- Review Teams with stakeholders to align on key features
- Involve the end users, understand personas and journey maps and create a product and feature backlog
- Develop a list of actions needed to implement Teams
- Present the roadmap for implementation, change management plan and key roles and responsibilities
- Help deploy a pilot for one of the scenarios

#### **Deliverables:**

- Collaboration Survey
- 1-2 Candidate
   Scenarios
- Stakeholder Analysis
- Change management plan including:
  - Impact heat map
  - Communication plan
  - Metrics to measure adoption success

- Product demo to identify key collaboration features
- Personas
- Journey Maps
- Product Backlog
- Feature Backlog

- List of IT actions to implement Teams including
  - Security
  - Integration
  - Compliance
  - Azure configuration

- High Level Roadmap
- Key project milestones
- Final change management plan
- Execution roles and responsibilities
- Configuration
  Assistance for one scenario

# **About Slalom**



### **Our Model**



Business and technology consulting firm with offices in North America and London

Local model. Global reach and scale.



















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