



# NDIS CRM in Power Platform: A Cloud Solution for Managing Participant, Representative, and Staff Information

## ABOUT SMART APP BUSINESS SOLUTIONS

Smart App Business Solutions helps businesses to perform their business tasks using a single system in Microsoft Dynamics 365 Platform. We help businesses breaking data silos and form a unified system to access business information from anywhere, anytime and any device in Single Sign-On with Microsoft 365.



### See what customers are saying:

*"Smart App Business Solutions has given us a solution to access our CRM with all NDIS participants information in Single Sign-On with Microsoft 365. We are also impressed with the way they automated template data populated from Dynamics 365 and email automation. Our information, documents and communications are all in one place now."*

*– Hasan Muse, Operational Manager, StarLight Care*

## WHAT WE OFFER

We built this CRM solution with NDIS providers' requirements on mind. It enables them to manage participant, representative, and staff information. It simplifies everything from participants/clients' onboarding to storing their information and accessing them from a centralized home.

The providers can keep their information and related documents in a single location and access anytime, from anywhere, and any device. We automate all types of forms the providers use for compliance and contract agreement.

The providers can communicate directly with participants and representatives from the CRM itself.

It seamlessly integrates with Microsoft 365 Suites such as SharePoint, Teams, Outlook, etc. With our CRM, get rid of all your manual/paper works and duplication.