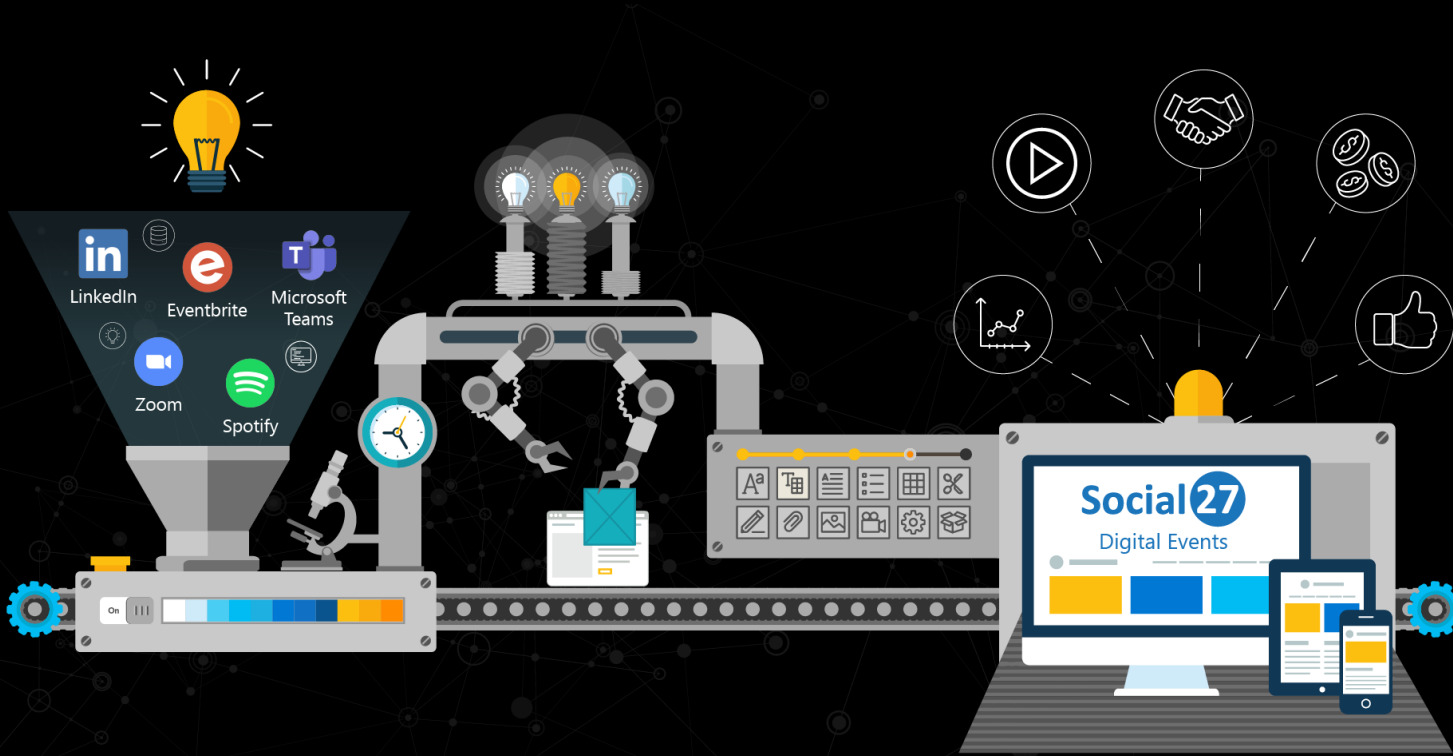


Philosophy: Inspired by how we consume media and collaborate in our daily lives



Inspired by the...

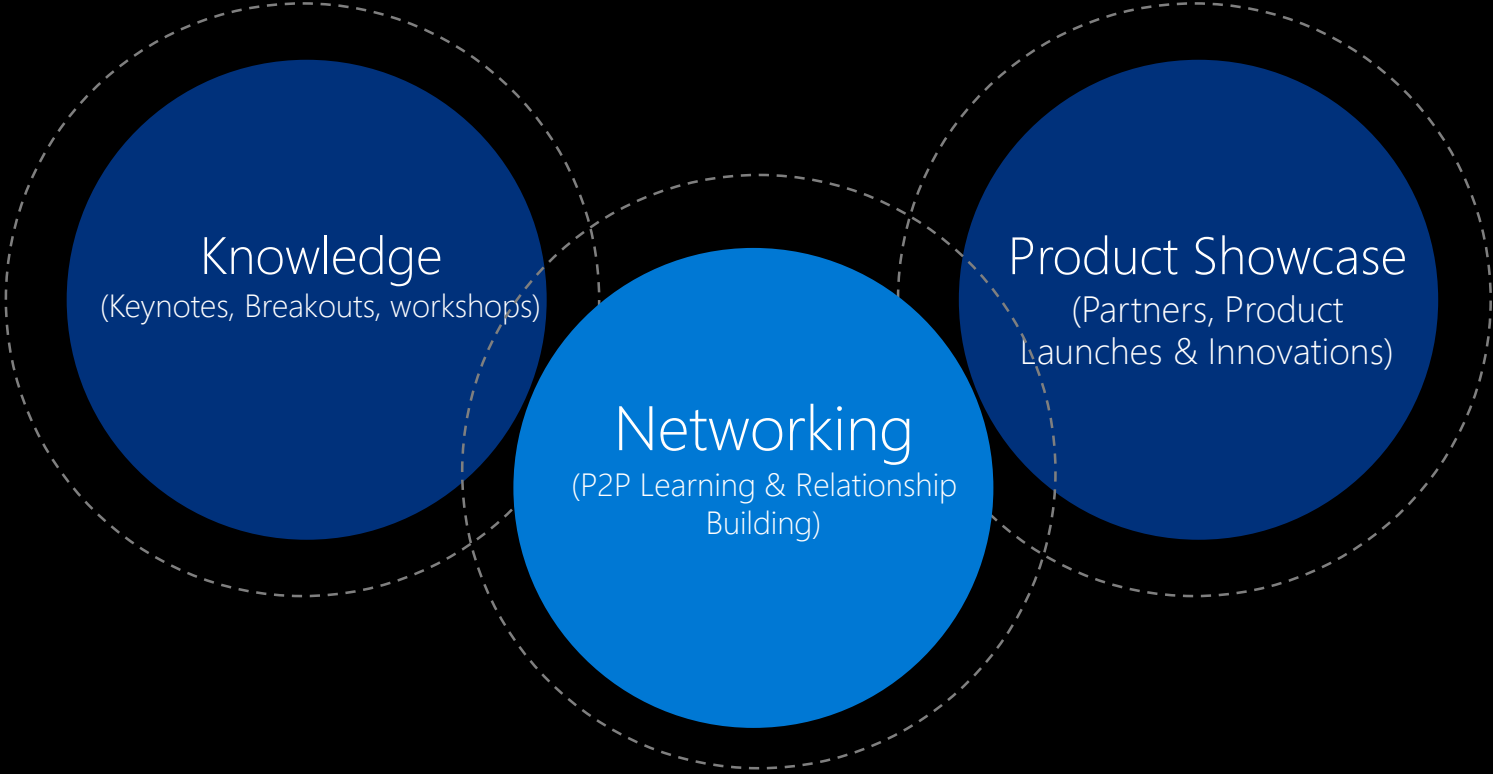
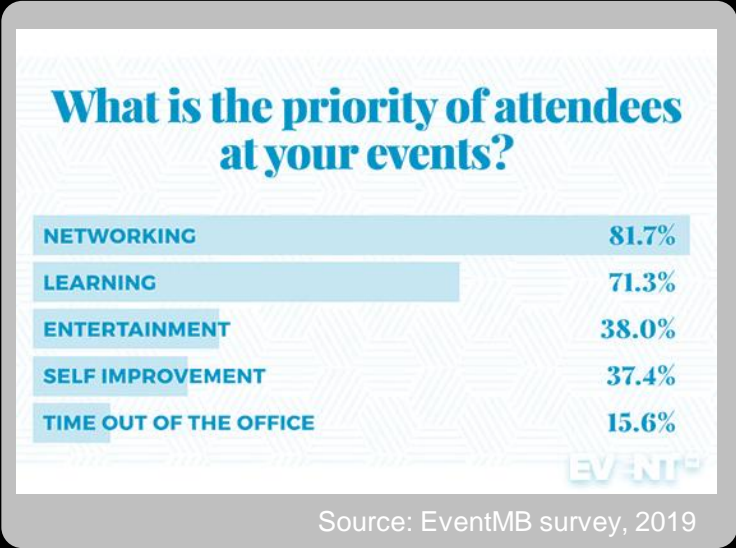
1. Connection & Collaboration of [Teams](#)
2. Online networking power of [LinkedIn](#)
3. Recommendations aka [Spotify](#) / [Netflix](#)
4. Customer [feedback](#) over 10 years

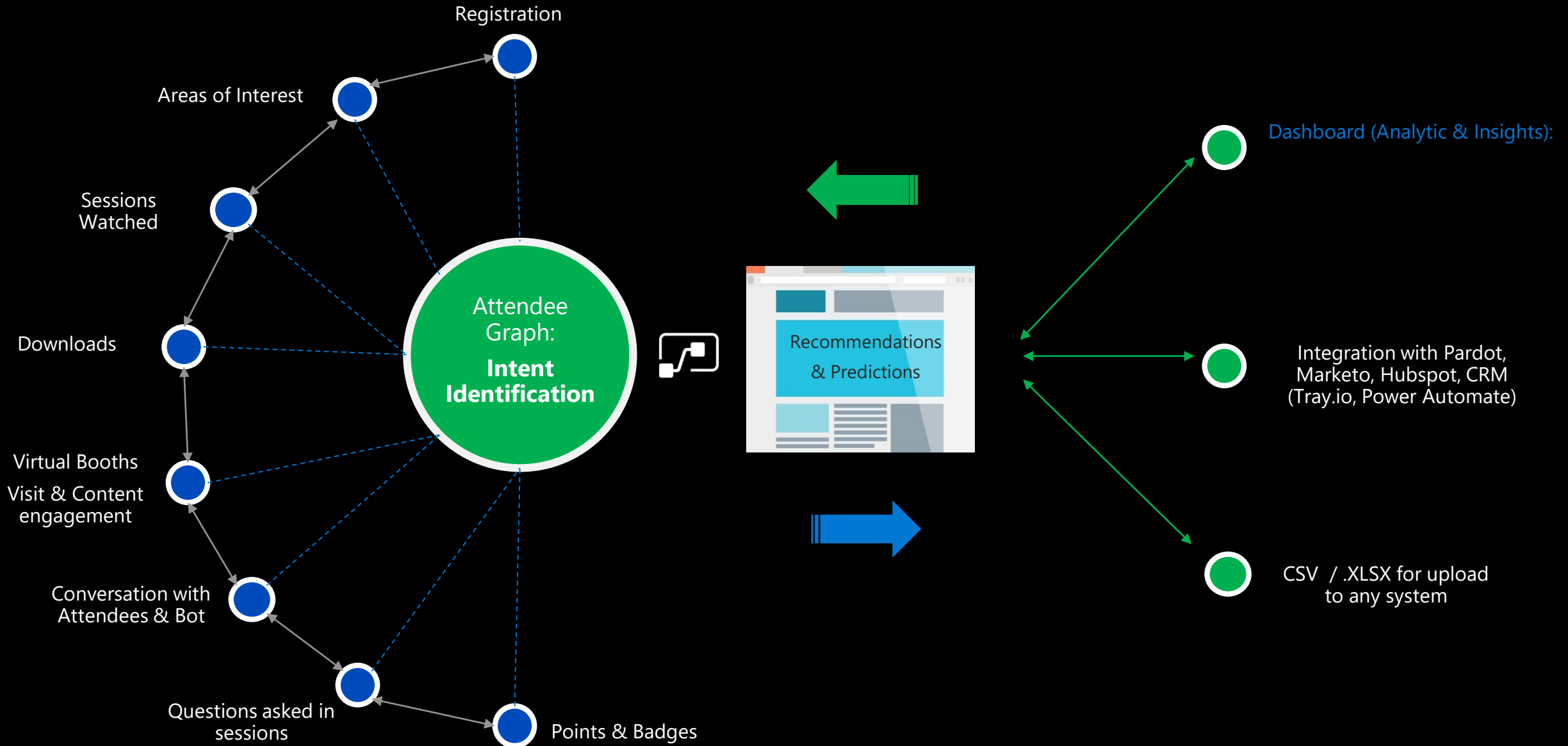
Social27: Mission

Enable a **#NoFriction** attendee journey powered by a **highly personalized** experience



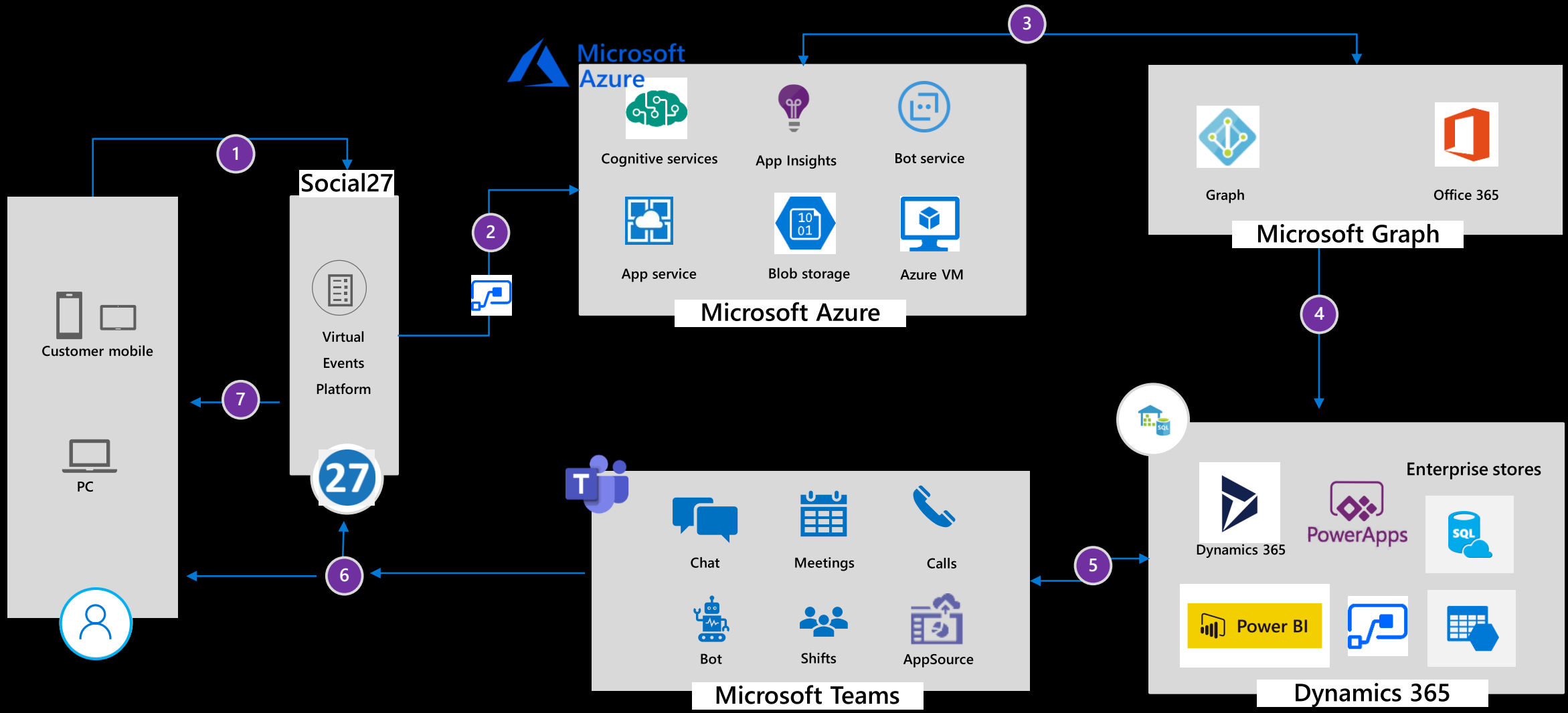
Personalized experiences across Content, Networking & Product Showcase





Social27 Solution Architecture

Built on Azure, Integrated with Power Apps & Powered by Microsoft Teams



Workflow & Milestones: Pre-launch to launch

Week 1-2

Kickoff & Discovery

Kickoff meeting

- + Align on goals

Discuss Agenda / Content

- + Identify existing content
- + New content to be developed
- + Identify speakers

Date & Registration

- + Finalize the date of launch and Registration questions
- + Sign in SSO?
- + Design for registration site

Sponsors / Partners

- + Identify sponsors / partners and start communication

Week 2-4

Registration & Content

Registration:

- Launch Registration site

Design

- + Finalize design & messaging

Integrations

- + Finalize any tech integrations

Agenda & Speakers

- + Start session recordings

Gamification

- + Develop gamification plan

Sponsors / Partners

- + Start receiving content from sponsors / partners

Week 4-8

Content & Sponsors

Session Content

- + Continue (remote) recording of session content with speakers
- + Upload completed content

Sponsor Content

- + Finalize all content for virtual booths and upload

Event website complete

- + Complete the website and present for review and feedback

Gamification complete

- + Complete the implementation of points and badges

Week 8-10

Test & Test

Session Content

- + All content uploaded

Joint testing

- + Joint testing of the website with content

Integrations & Scalability

- + Test all technology integrations
- + Test website scalability

Week 11/12

Launch & On Demand

Launch

- + Experience is open for all attendees

On-Demand

- + Move all content to On-Demand

Analytics

- + Continue to measure and report

Virtual Summit: Framework & Features

Lobby / Home



- + Welcome Page
- + SSO login
- + Featured speakers, sessions, sponsors
- + Event Concierge Bot

Personalization & Recommendation Engine

- + Choose Areas of Interest
- + AI powered Recommendation Engine

- + Recommended Journeys (with # of Attendees following the journey)

- + Recommended Journey
 - Recommended sessions
 - Recommended matches / attendees
 - Recommended sponsors solutions / booths

Theater

- + Keynotes, Sessions, Group Chats
- Simu-live or On-Demand
- + Breakouts / Roundtables

- + Live Q&A
- + Live mood meter (emojis)
- + Sponsor Banners

- + Speaker profiles
- + Slides, handouts download
- + Other attendees in session

Showcase / Expo (sponsor page with demos, chat, leads)

- + Sponsor virtual booth pages
- + Dynamic content Playlist on booth (customized to attendee type / role)

- + Virtual Booth rep (Bot)
- + Bot chats with all attendees, qualifies lead and passes to Human Rep for live real-time chat

- + Deep Analytics
- + Integration with CRM
- + Download docs, datasheets

Networking Lounge

- + Virtual Happy Hour – scheduled and moderated group chats
- + Hello World & Soap Box (short attendee bio's and posts)

- + Attendee Directory
- + Recommended Matches
- + Video / voice chat with other attendees
- + Privacy / Do Not Disturb Mode

- + Games & Leaderboard: Points & Badges
- + Sponsor Banners
- + Roundtables: quick 1:1 few (6) video chats

Profile

- + Bio
- + Video Business Card
- + Message Wall

- + Recommended Matches
- + Connections
- + Points & Badges

- + Areas of interest / Tags
- + Notifications

Roadmap 2020-21

1. **LinkedIn:** Deeper integration across platform with SNAP, Marketing Developer Program, Talent Solutions Partner
2. **Recommendation Engine (ongoing):** Integrations with client systems at the forefront to create smarter recommendations and pass super enriched "Intent qualified" leads back to client
3. **Digital Concierge:** Automation bots that proactively match attendees (buyers and sellers) and broker popup roundtable meetings
4. **Virtual Event Ad Network:** Sponsored messages across the entire experience, targeted pre-rolls for sessions etc.

Thanks for the consideration!

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