Softcat

Workspace

Microsoft Agent 365

The **Agent 365 Workshop** is an executive briefing focused on governance, control, and organisational readiness for AI agents in Microsoft 365.

It positions the "why now" as a shift from **AI experimentation to operational action** – where accountability, risk, and operating models must mature before adoption scales.

The session also sets **clear expectations on what Agent 365 is** and how it fits alongside Microsoft 365 E3/E5/E7, Microsoft 365 Copilot, and Microsoft Entra Suite as part of a governed approach to scaling agents safely.

What the workshop delivers

- A practical definition of **what Agent 365 is – and is not**, including how it fits alongside Microsoft 365 E3/E5/E7, Copilot, and Entra Suite
- A readiness view across the foundations required to scale safely: **identity controls, data governance, security posture**, and **agent governance** expectations
- A **structured adoption approach** for early use cases: selecting the right processes, setting governance and operationalising success measures

Why choose this workshop?

- Helps prevent **shadow agents and agent sprawl** by anchoring visibility, ownership, least-privilege access control, and lifecycle discipline up front
- Builds confidence in **observability and audit readiness** by aligning agent governance with security and compliance controls
- Reframes adoption through a **Zero Trust lens** (least privilege, clear control model) so scaling agents becomes governed and repeatable

Who should attend?

For best results, Softcat recommends a **cross-functional group**, including:

- Senior leaders accountable for risk, compliance, and operating model decisions
- IT / Security / Identity / Compliance owners responsible for access control, audit readiness, and incident response
- Data & AI practitioners
- Digital workspace leads & Solution Consultants