

# MANAGED SENTINEL SERVICE

Our Managed Sentinel Service combines the threat protection, security intelligence and automation of the Sentinel security platform with expert monitoring and management by Softcat's Security Operation Centre.



CYBER SECURITY

## HOW DOES THE SERVICE WORK?

Our Managed Sentinel Service can help you to proactively defend your organisation against threats and breaches. The service will collect data from various sources such as cloud services, on-premises infrastructure and endpoints, analysing this data using machine learning and other techniques to detect and respond to potential security threats. In addition to these automated playbooks and investigations, our security operation centre monitors and manages the service, providing expert guidance and support to our customers. The service also includes features such as threat hunting and security orchestration, automation and response – all designed to help you locate and resolve any potential issues that might arise.

## BENEFITS TO YOU

### People

We can help you reduce the workload of your security teams by streamlining their operations with automated playbooks and investigations. This frees up time for them to focus on more important tasks, while improving the overall security posture of your organisation.

Our experts can help your company's security team to improve their knowledge and skills, so they can stay ahead of evolving threats in the future.

### Technology

By integrating with other security tools and services, we can help increase the efficiency of your security operations and incident response, allowing your security team to work more effectively.

We use machine learning and other techniques to detect potential security threats, helping to protect your technology infrastructure from breaches and data loss.

### Commercials

We'll manage your technical operations and ensure they are meeting compliance requirements, allowing you to focus on other priorities. Plus, through our technical workshops, we provide support with cost optimisation of the platform, to ensure you're getting the best out of your data and only utilising what you need.

We can also help you mitigate the risks associated with security incidents, thereby protecting your reputation and minimising the financial implications of a security incident.

## SUITABLE FOR YOU IF...

- ✓ You want expert guidance on threat response actions to reduce the impact of incidents.
- ✓ You're looking for a fully managed security monitoring service to save time and money.
- ✓ You want to make improvements to your cyber security posture.
- ✓ You have limited resources (team/tech) to manage cyber risk.

## WORKS WELL WITH

### Managed Detection and Response Service

Protecting your entire network with ThreatCloud threat intelligence and AI-based analytics combined with 24/7 human monitoring.

### Managed Firewall Service

Taking on the day-to-day management of your firewall infrastructure, whether it's on-premises or in the cloud. This service is provided by our Check Point engineers in the Security Operations Centre.

### Vulnerability Assessment Service

Allowing you to understand your exposure and minimise cyber risk. Helping you manage and understand your vulnerabilities with a risk-based approach, using threat intelligence and machine learning.

## WHAT'S INCLUDED

Custom content – We custom create content for your needs, including detection rules and log onboarding.

Visibility – We will provide you access to our library of detection rules to ensure you make the right decisions for your organisation and we offer insight into integrated threat intelligence feeds.

Responsive management – We will provide you with major incident management, along with ticket and case management.

Accurate reporting – We will deliver you with regular reporting, for peace of mind.

Reliability – We offer you the safety of our security incident response team, who will be there to assist you if you face a potential threat.

**SERVICES THAT BRING YOUR  
TECHNOLOGY TO LIFE**

Contact your Softcat Account Manager today.