



Microsoft Teams Implementation

Empower your collaboration experience with a seamless Microsoft Teams setup and M365 integration.



Softchoice's solution, the Microsoft Teams Implementation Services, is a purpose-built professional services offer to address the growing challenges of Microsoft Teams; integration, security, governance and enhancing its collaboration capabilities. We assist our clients in seamlessly integrating Teams within the Microsoft M365 suite, ensuring a consistent and smooth experience across the Microsoft 365 platform. Our service is not just about integration, but also Migration for those still on legacy Skype for Business application. We perform a smooth migration and transition experience to start using the new Microsoft Teams experience. Whether you're looking to focus on messaging, conduct high-quality meetings, or leverage voice calling, we offer you the flexibility to customize Teams according to your operational business needs.

Unlock a tailored Microsoft Teams experience with Softchoice's modular approach. Tailor your solution by choosing from our diverse modules, allowing you to decide the depth of integration that aligns with your unique needs. The deeper you go, the more value you extract from Teams, building a comprehensive experience that enhances efficiency, fosters collaboration, and supercharges productivity.

Customer challenges:



Navigating technical complexity: There are numerous settings and configurations to be considered in Microsoft Teams and with the wrong setup organizations can find themselves facing operational hiccups. For organizations ready to leave legacy products such as Skype for Business, the migration planning and execution can be difficult.



Ensuring security & compliance: A secure configuration is critical to prevent data breaches and unauthorized access. Moreover, in certain sectors, there's the added pressure of regulatory compliance, making the setup even more intricate.



Managing feature overwhelm: The broad array of features, from chats to video conferencing, while advantageous, can also be overwhelming. A less-than-optimal setup can lead to performance issues, like poor call quality.



Addressing rapid scaling concerns: In some cases, rapid adoption led to a rushed deployment of Microsoft Teams, often without a long-term strategy. Now, businesses are in a maze of configurations, demanding optimization but with the risk of operational disruptions.

Why Softchoice?

- ✓ **Leading partnership:** We have more than 30 years of selling and providing services for Microsoft technology.
- ✓ **Deep Microsoft expertise:** We have more than 150 Microsoft Certified Experts across Softchoice.

Module	Deliverables	What you gain
Teams core implementation	<ul style="list-style-type: none"> Seamlessly deliver Microsoft Teams experience to your environment. Establish baseline Microsoft Teams governance policies. 	<ul style="list-style-type: none"> Core Microsoft Teams delivery services. Baseline governance policies. For Skype for Business customers, a migration experience to Microsoft Teams.
Teams governance, security and compliance	<ul style="list-style-type: none"> Enable robust governance and enhanced security features with policies that provide guardrails around the Teams services and data. 	<ul style="list-style-type: none"> Established guardrails with tailored policies without hindering collaboration. Strengthen your data protection measures with Teams services aligned with organizational policies. Foundation needed to utilize M365 Copilot in Microsoft Teams.
Teams telephony and calling devices	<ul style="list-style-type: none"> Implement Teams Phone PSTN Calling with expert guidance. Enabling calling policies, call routing and additional calling features. Teams Certified Phone Devices Provisioning for end users and common areas. 	<ul style="list-style-type: none"> Enable Teams Telephony. Expand the capabilities of an already established tool set, Microsoft Teams. Drive a better user experience using the Microsoft Teams app with PSTN Calling.
Teams premium	<ul style="list-style-type: none"> Enablement and configuration of Microsoft Teams Premium features (licenses required) that will provide richer engagements, advanced protection, and other deeper capabilities. 	<ul style="list-style-type: none"> Unlock Teams premium experiences. Benefit from advanced features ensuring a secure environment. Utilize new tools beyond basics, including virtual appointments and meeting recaps.
Skype for Business to Teams Migration	<ul style="list-style-type: none"> Migration of the collaboration platform from legacy Skype for Business tools to Microsoft Teams. New Microsoft Teams experience as your primary app for collaboration. Integration with your current M365 Environment. 	<ul style="list-style-type: none"> Enable Microsoft Teams Collaboration along with Meeting Migration. User Enablement for Microsoft Teams Telephony.

From the selectable modules, customers will gain the value of:

- ✓ Seamless integration by Microsoft Teams within the Microsoft 365 suite
- ✓ Effective governance and security capabilities
- ✓ Immediate access to Teams PSTN calling and enablement of calling policies
- ✓ Deeper and rich experience by integrating Teams premium features
- ✓ Accelerated deployment & expert support
- ✓ Trusted migration of Skype for Business to Microsoft Teams

Ready to leverage the full potential of Microsoft Teams? Unleash the potential and supercharge your productivity by contacting your Softchoice Account manager for more details.