



Microsoft Copilot implementation services for M365

From assessment to action, securely and effortlessly power up your experience with M365 Copilot

The arrival of Microsoft's M365 Copilot brings the power of artificial intelligence to your favorite Microsoft M365 apps. While there's apparent excitement about its capabilities, the path to preparation will require thorough environment setup, document security enforcement, and robust governance measures. Softchoice's solution for this is the professional services offer, Microsoft 365 Copilot: Remediation and enablement.

We begin with an in-depth assessment of your current environment, providing a clear snapshot of your organization's environment. This is followed by our optimization practice of remediation and enablement. The remediation actions will provide a secure and technically sound Microsoft tenant along with appropriate user permissions and access. Which then leads to the facilitation of M365 Copilot enablement (dependent on licensing availability) with administrator and user testing.

Challenges:



Infrastructure preparation for Copilot:

Setting up the environment for Copilot requires understanding and integrating various components such as the Microsoft Graph, Semantic Index, and other M365 components. This process can be further complicated by potential security misconfigurations, data migration challenges, and compatibility issues, especially with older, legacy systems.



Governance and security policies:

Implementing effective policies is crucial to help prevent oversharing and enforcing "Just Enough Access". Ensuring that data is protected, roles and permissions are correctly assigned, and policies align with business requirements.



Time and effort challenges:

For many customers, preparing the environment for Copilot not only demands intricate technical expertise but face the potential risk of lost time in trying to understand the current permissions stance. Balancing daily operations while ensuring a thorough setup can lead to prolonged timelines and stretched resources, potentially delaying the realization of Copilot's benefits.

Why Softchoice?

- ✓ Leading partnership: We have more than 30 years of selling and providing services for Microsoft technology.
- ✓ Microsoft solutions partner for security: Highlights Softchoice's capability to delivery various security solutions.
- ✓ Deep Microsoft expertise: We have more than 150 Microsoft Certified Experts across Softchoice.
- ✓ Track record: We serve more than 2000 customers with cybersecurity needs and completed 300 security projects annually.



Focus areas	What is it?	What you gain
Assessment	Unlock the full potential of M365 Copilot with our detailed assessment of your current environment. Gain insights into your current state, user personas, security and governance stance, license validations. All ensuring your tenant is ready for M365 Copilot adoption.	<ul style="list-style-type: none">• Licensing landscape.• Recommendations and direction to facilitate a safe and secure M365 Copilot experience.
Remediation	Focus on proactive remediation and empowerment around data access and user permissions. The remediation actions establish necessary policies around data access, along with user permissions and access for a seamless and fortified experience.	<ul style="list-style-type: none">• Enablement of policies around Data permissions ensuring Just-Enough-Access, Security permissions for user access.• Also assists with the enablement of sensitivity labels and Data Loss Prevention.
Enablement	Finalizing the project with the facilitation of M365 Copilot enablement—a transformative experience contingent upon licensing availability.	<ul style="list-style-type: none">• Enable, all M365 apps are enabled such as New Outlook and Microsoft Loop.• End User assignments of available M365 Copilot licensing.• Testing along with customers administration team.

Service Benefits:

- Expert setup to mitigate risks related to security, data migration, and legacy system compatibility.
- Provides peace of mind for organizations, ensuring data security and compliance.
- Accelerated Copilot preparation process through technical expertise.
- Saves valuable time and effort for businesses.
- Smooth and efficient transition to Copilot, allowing for faster realization of benefits and optimal use of internal resources.

Rely on Softchoice's expertise and support for your organization's M365 Copilot adoption journey. Contact your Softchoice account manager for more details.