

Please read the following prerequisites for the Teams Phone Pilot Engagement by Noventiq

1. The pilot is free of charge for customers who meet the eligibility criteria only. Customer is subject to eligibility check before being approved for Teams Phone pilot engagement.
2. The pilot scope can be implemented in a duration of 30 days to 90 days maximum.
3. Licensing: The eligible customer for Teams Phone Pilot with Total Voice should have:
 - Active Microsoft 365 Tenant and subscription with Microsoft Teams.
 - A 90-day trial of Teams Phone Standard license will be provided if the customer has a qualified Microsoft 365 plan.
 - Qualified Microsoft/Office 365 plans for the Teams Phone trial are:
 - ✓ Microsoft 365 Business Basic
 - ✓ Business Standard
 - ✓ Business Premium
 - ✓ Microsoft E3, or Microsoft A3
 - ✓ Office 365 F3, E1, E3, A1, or A3
 - ✓ Teams Essentials
2. Define and deliver the following information of the user accounts hosted in the Tenant that will be enabled for telephony:
 - Username
 - User Principal Name (UPN)
3. Have the TEAMS service operational and install the TEAMS application on the computers of the users who will take part in the PoC.
4. If DID is to be used, please supply the local (city) of the desired number.
5. Provide credentials for a user with Global Administrator permissions in Microsoft/Office 365 Tenant or support with access during deployment.
 - Allow remote access for **NOVENTIQ** personnel for the respective configurations.
 - Assign a **Project Leader**, who will be the communication channel between **NOVENTIQ** and the Customer.
 The following information is needed:

Name	Role	Email Address	Cell Phone Number

6. Assign a **Technical Specialist**, who will oversee executing the changes and reviewing compliance with requirements by the customer for the correct execution of this proof of concept. The following information is needed:

Name	Role	Email Address	Cell Phone Number

7. The pilot will have a defined scope, duration, success criteria, operational overview, and findings, which will be agreed upon by both parties before starting the pilot engagement.

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