



# Level Lite

**Knowledge & Technology adoption with Lite Touch from Noventiq**



# Level Lite



# Unlocking productivity – still the main challenge in technology adoption

Noventiq Level Lite is self-service training technology which helps companies to improve productivity by unleashing the true power of Microsoft Office 365.

Microsoft Office 365 has a lot of features. If you want to increase your workforce's efficiency and level up your business, this Microsoft Teams-based SaaS will help you with onboarding and adoption.



## CHALLENGE

Customers face a challenge every time new technology is purchased, or existing technology need to be utilized in new use cases. For complete adoption of new technology, training is a must. Only those who understand the features and functions that can help them achieve more and work smarter.

## IDEAL SOLUTION

Microsoft Office 365 is amazing technology, but to utilize it fully, training needs to sit at the very center of the adoption process. Noventiq Lite SaaS can help you to conduct assessments, define tailored training plans, and increase productivity and engagement levels.

## DESIRED OUTCOME

Securing the highest level of adoption for Microsoft Office 365 means a boost to the ROI from this technology. Noventiq Level Lite helps you get there by taking a personal approach to training paths for each employee. And we're always on hand with our 24/7 Answer as a Service support,



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## Noventiq Level Lite Service

Level Lite is a self-service training solution which makes sure your employees are getting the most out of Microsoft Office 365.

This Teams-based productivity-boosting application offers full assessment, personal learning pathways based on professional requirements, and stepwise micro-training to help your teams do more with less.

### 1 Workforce & Process assessment

Level Lite guides your employees through the assessment process, and then builds learning pathways aligned with their professional needs based on the O365 portfolio.

### 2 Tailored learning & Answer as a Service

With easy onboarding and targeted training, it's never been easier to level up. Level Lite Answers as a Service provides 24/7 support for any questions that our chatbot can't (yet) handle.

### 3 Team benefits

By training your teams, Level Lite will boost your ROI across the entire Microsoft O365 technology stack by helping everyone in your company to do more with less.



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## Noventiq Level Lite Microsoft Office 365 Teams

Microsoft Office 365 is packed with valuable features, but helping a workforce get the most out of a new platform has always been a challenge.

Noventiq's Level Lite puts the personal into technology adoption and helps everyone in your business to find their way to level up.

Increase your ROI on Microsoft 365 technology with Level Lite.

### Digital skills intelligence

Level Lite designs highly personalized learning pathways and goals in just 5 minutes.

Level Lite Teams Bot + Noventiq support are available 24/7 via Answer as a Service for any questions about Microsoft 365.

### Training

Level up your teams with bite-size videos about every Microsoft 365 topic under the sun.

Level Lite delivers an impact in terms of collaboration, productivity and working securely on both personal and organizational levels.

### Knowledge campaigns

As you can imagine, sometimes it's hard to engage everyone with the same message.

Level Lite lets you run targeted knowledge campaigns filled with fun creative content to help employees develop the digital skills that matter to them.

## LEVEL Lite provides personal, scalable and ongoing guidance for Microsoft 365 and your own content



### Personal

Before trainings starts, Level Lite interviews each individual to check their digital literacy and professional needs. Then, all of this info goes into mapping out a deeply personal learning pathway.



### Always here

Level Lite is available 24/7 and is constantly updated with new answers and training content from Microsoft 365 experts!



### Scalable

Traditional on-site training is not scalable and traditional e-learning methods often fail to engage. Level Lite makes learning relevant and stepwise for everyone.



### Happy teams

Level Lite's approach to identifying digital literacy and professional goals translates to learning paths which arm employees with functions and features that change the way they work. Targeted courses mean higher engagement, and better outcomes.



### Top-flight support

No more questions on basic functions for your IT support team. Our adoption chatbot and experts take the strain so they have more free time to add value where it counts.



### A higher ROI

Level Lite brings your workplace to life, boosts productivity, and removes the expense of offline training. It helps your teams communicate clearer, collaborate more effectively, and deliver amazing results.



Gain a powerful insight into how your organization works



Position key training goals and set notifications on answers



Target specific groups

### Workforce assessment

Do you work more in a structured or flexible environment?

Structured Flexible

### Tailored Learnings

Top learnings for you, Christie

Skilled Expert

### Answers as a Service

Level Lite

There are several... For example, you...

### Proactive Guidance

Level Lite

Do you want an automatic signature at the end of your...

### Buddy system

Meet your Buddies

Lana Pacos

Excel Forms

Learn more

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<https://services.noventiq.com/level-lite>



**Level Lite**



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