



# Microsoft Office 365 adoption with Noventiq Level Lite Service

## ABOUT Noventiq

Noventiq (the brand name of Softline Holding plc) is a leading global solutions and services provider in digital transformation (DX) and cybersecurity, headquartered and listed in London with a presence in 50+ countries. We specialize in multi-cloud environments with a focus on Microsoft technology, coupled with expertise in software and proprietary services and solutions. We ensure our customers' digital transformation is successful by providing complementary implementation services, training, consulting, IT asset management and technical support.



## WHAT WE OFFER

Noventiq Level Lite is an MS Teams based application for increasing productivity through self-service training on Microsoft 365, personalized onboarding, and micro-learning content.

Microsoft Office 365 is packed with features. If you want to increase workforce efficiency and empower your business teams to become more skilled, Noventiq Lite Touch SaaS will help you gain maximum adoption across all the right skillsets.

Noventiq Lite sets highly-personalized training paths for each employee, all supported by our 24/7 Answer as a Service experts. Help your teams level up for Microsoft Office 365 and unlock the true ROI from this powerful, but vastly underutilized, platform.

### See what customers are saying:

*"Paste in a customer reference quote about the application that will fill this column. Paste in a customer reference quote about the application that will fill this column. Paste in a customer reference quote about the application that..."*

*– Customer Name, Title, Company*



# Level Lite

## Learning Journey

People have different skills and needs. Following a level-check, each user gets their own learning pathway, which is constantly adjusted according to their progress. It's even possible to add your own training content here as well.

## Proactive Campaigns

Schedule campaigns for target audiences. For example, you might have a team who are heavily into Teams, or a group of individuals who would benefit from polishing up their organizational skills notes, or a pitch team who need to sharpen their game in conference calls. A proactive approach to campaigns is a great way to engage employees.

## Knowledge Scan

When a user starts with Level Lite, they have a short interview with a chatbot to put together their profile, assess their level of digital readiness, and find out some of their goals. We use this information to make sure each user is getting the help they need, and it's always available in the portal.

## Answer as a Service

When people have questions about Microsoft 365, they can ask Level Lite. For any questions that are (as yet) unknown to the chatbot, our support team will step in. We guarantee an answer

## Personal touch

From the Level Lite portal, you can see all the statistics for your organization. You can also add your own training content, chatbot conversations, targeted campaigns, and answers to questions

## Teams Benefits

With Level Lite, everybody gets the right guidance for them, exactly when they need it. Microsoft 365 becomes a joy to use, employees have the confidence to use these tools to do their jobs better, and the full potential of this powerful technology is realized.



# Level Lite

<https://services.noventiq.com/>