SECURE YOUR DIGITAL WORKPLACE

Improve Your Security, Compliance and Governance with
Managed 365 Security

Security and compliance are top of mind for executives in all organizations. It is a continuous challenge to secure the expanding attack surface and stay ahead of motivated threat actors and ever changing regulations.

For this, SoftwareONE has developed a fully managed service, **Managed 365 Security**, that enables your organization to effectively respond to security incidents and realize the full benefits and return on Microsoft 365 security investments. Managed 365 Security supports you to stay ahead of threats and protect your Microsoft 365 environment, users, devices, applications and data. Designed as an end-to-end service we provide design, implementation and ongoing monitoring and management through detect, protect and respond covering all three main security pillars of **Identity and Access Management, Threat Protection and Device Protection**.

Let us help you to protect your Microsoft 365 environment continuously and you will soon benefit from our Managed 365 Security values:

› **Reduce cybersecurity risk** by deploying best practice security configurations, minimizing your attack surface, preventing attacks, monitoring and responding to threats efficiently to minimize business impact.

› **Save time** by detecting threats earlier with 24x7 security monitoring, saving time investigating false positives and responding faster to real attacks using experienced Security Operations Center (SOC) analysts.

› **Reduce costs** by augmenting internal resources with a trusted security advisor and saving cost and time by not building/running an internal Security Operation Center and thus, preventing costly data breaches and fines.

› **Accelerate compliance** by aligning appropriate security configurations and providing reporting to support industry standards and regulations.

› **Maximize security ROI** by helping customers achieve desired business outcomes by ensuring security features in licenses are utilized and configured optimally to meet security goals.

MICROSOFT 365 SECURITY APPROACH

Identity & Access Management	Threat Protection	Device Protection

Respond

Detect

Protect

Deploy

Design

Managed 365 Security

Security Management

Managed
365
Security

MAINTAIN A STABLE M365 SECURITY ENVIRONMENT

Following our vast security experience our Managed 365 Security solution is built on multiple phases covering the following activities:

- **Discovery** where we assess your individual needs, your current environment and existing controls to create a foundational gap analysis that finally leads to an assessment report.
- **Design** where we use our workshop methodology to create a detailed design & implementation plan
- **Implement** to deploy security controls, policies and settings
- **Manage & maintain** to ensure a stable and optimized M365 security environment

Included into our service is our Security Operations Center (SOC). The SOC continually monitors, investigates and responds to security alerts from your environment enabling your security team to respond faster and more

efficiently to threats and security incidents. Our SOC provides ITIL based service management including incident management, change management and service requests to maintain your security posture. Comprehensive security reports provide visibility of current and emerging threats and vulnerabilities, helping you take appropriate action to mitigate risks.

Furthermore, a Customer Success Manager ensures all communication and resources are channeled properly whereas your Subject Matter Experts is there to provide technical operational reviews, recommendations to improve policies and guidance on security projects.

At SoftwareONE, we help you meet your security challenges proactively. Our approach is not only to help a company deliver new solutions and workloads, but also to be a trusted partner throughout the entire cloud lifecycle. If you're looking for guidance on how to build a robust and reliable security solution for your organization contact us today!

MANAGED 365 SECURITY | COMPONENTS

DESIGN	DEPLOY	PROTECT	DETECT	RESPOND

• In-depth assessment of a security posture
 	
• Presentation of assessment findings
 	
• Provide best practice security configuration recommendations
 	
• Design Workshop to gather information for policy and control settings
	• Deployment of customer security policies and alerts for:
	
	  • Identity and Access Management Azure AD
	
	  • Device Protection with Intune and Windows Defender
	
	  • Threat Management with ATP and Cloud App Security
		• Maintain and up-date policies and settings to:
		
		  • Protect against malware, spam, and phishing attacks
		
		  • Secure identities and prevent account compromise
		
		  • Control access and usage of applications to reduce security risk
			• 24x7 Security Alert Monitoring and Investigation
			
			• Triage security alerts for risky logins, malware, policy violations, suspicious access or activity in cloud applications
			
			• Automated or manual investigation by 24x7 SOC to determine scope and cause of attacks
				• 24x7 SOC provides actionable recommendations to customer for remediation
				
				• Configured auto-response and remediation to respond faster to detected threats and help minimize business impact

Continuous Protection for your Microsoft 365 Environment