software**ONE**

Simplify and Optimize Your SAP Platform Management

Manage Your SAP Solutions Securely and Efficiently in the Hyperscaler Cloud

SIMPLIFY AND OPTIMIZE YOUR SAP PLATFORM MANAGEMENT

Manage Your SAP Solutions Securely and Efficiently in the Hyperscaler Cloud, leveraging world-class Tools, Best Practices and Expert Service

While adapting the SAP portfolio to the challenges of the digital age has already been a key priority for modern companies, the operation and management of SAP platforms was not. In earlier years it seemed sufficient to rely on the process and governance-driven approach in application management. But those times are long gone and the challenges in SAP application management are becoming increasingly complex and urgent for companies.

Inability to efficiently manage the SAP Platform
How can I efficiently and effectively manage/ plan my capacity needs in-house to run my SAP landscape?

State-of-the-Art tooling
Which tools can I leverage to optimize my cloud consumption, secure and monitor the entire SAP landscape, in order to minimize un-planned downtime through advanced big data and predictive analytics?

Lack of skilled resources
How can I effectively hire the best resources to address my SAP technology platform needs?

Multi-vendor Management
How can I consolidate my key vendors to support my critical and other workloads in the cloud?

Total Cost of Ownership
How can I safely predict and optimize my spend on people, automation, and tooling as well as move from a CAPEX to OPEX model?

Achieving your business outcomes and satisfaction is our success! Our customer obsessed methodology and portfolio help you to manage and monitor SAP on Hyperscaler cloud, making sure you can optimize spend, increase agility, and security so you can focus more on innovation and new opportunities. **SoftwareONE's SAP Platform Managed Service** is designed and built for SAP systems run on the public cloud. This is underpinned by modern IT Ops methodologies and unique SoftwareONE management tooling such as monitorSimple© and PyraCloud.

Fully Flexible Service Offering

We offer three levels of platform managed services (Silver, Gold, Platinum) with ability to serve ad-hoc change requests fully tailored towards and aligned with the customer's business and IT strategies. Each offering is tailored to a particular system landscape and business and/ or IT requirements.

World-class SAP Monitoring

Our monitoring capability is second-to-none in the market, unparalleled focus on keeping your mission critical systems up and running. We apply purpose-built applications to monitor and predict downtime and security events before they occur.

'White Glove' Quality

For our Gold and Platinum platform managed service level we offer flexible demand and resource planning aligned with innovation and capacity assessment to optimize resourcing and spending leveraging state-of-the-art tooling and best practices.

Dedicated Success Manager

For the Gold and Platinum platform managed service level we offer a dedicated Service Success Manager who supports the system landscape assessment process and identifies system optimization opportunities and participating in CAB to present technical change recommendations.

Coming in three levels (Silver, Gold, and Platinum) we help you to accelerate your cloud adoption, improve your agility and quicken your time to market. Simply choose the service model that works best for your business' needs.

Are you ready to get started?
Contact our SAP expert team for a deep-dive into our service offerings!

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Looking to simplify and optimize your SAP Platform Management?

Make sure to check out our dedicated web page:
https://www.softwareone.com/en/solutions/publisher-advisory-services/sap/platform-managed-services-for-sap