ARIS

Your recipe for success in 2024:

10 Secret Ingredients to make your BPM a hit that everyone can afford

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1. Consider the big picture

Connect your processes to the strategy and operating model and ensure that everybody knows how they contribute to the goals of the company.

2. Embrace bold change

Try a fresh approach, breaking down organizational silos, understanding impacts, and building strong end-to-end processes.

3. View BPM as a holistic discipline

Use BPM to underpin operational resilience and risk mitigation. Develop processes that reduce risk and prevent and recover from disruption.

4. Focus on customer-centric BPM

Think outside-in and reshape your internal processes to optimize customer experience.

5. Navigate maturity models strategically

Always tailor your roadmap to your own specific needs, and use maturity models to guide and shape your journey.

6. Start small, think big—A BPM journey

Grow a vibrant process culture, applying BPM to selected key projects and showing its value in quick iterations, allowing your organization to learn and embrace BPM.

7. Establish a Center of Excellence

Create a specialized CoE as a hub for expertise, innovation, and best practices, acting as a catalyst for driving adoption, Building skills, and for supporting continuous improvement.

8. Prioritize communication

Success is all about people. Demonstrate BPM's potential by highlighting your successful projects, their business results, and their effects on key stakeholders.

9. Manage expectations & stakeholders

Convince C-level execs on BPM's value through persistent communication. Align with their goals and showcase BPM's efficiency, competitiveness, and control benefits.

10. Data-driven documentation

Leverage process mining to discover and document processes and acquire insights to drive optimization.