

Your recipe for success in 2024:

10 Secret Ingredients to make your BPM a hit that everyone can afford

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1 Consider the big picture

Connect your processes to the strategy and operating model and ensure that everybody knows how they contribute to the goals of the company.



6 Start small, think big—A BPM journey

Grow a vibrant process culture, applying BPM to selected key projects and showing its value in quick iterations, allowing your organization to learn and embrace BPM.



2 Embrace bold change

Try a fresh approach, breaking down organizational silos, understanding impacts, and building strong end-to-end processes.



7 Establish a Center of Excellence

Create a specialized CoE as a hub for expertise, innovation, and best practices, acting as a catalyst for driving adoption, Building skills, and for supporting continuous improvement.



3 View BPM as a holistic discipline

Use BPM to underpin operational resilience and risk mitigation. Develop processes that reduce risk and prevent and recover from disruption.



8 Prioritize communication

Success is all about people. Demonstrate BPM's potential by highlighting your successful projects, their business results, and their effects on key stakeholders.



4 Focus on customer-centric BPM

Think outside-in and reshape your internal processes to optimize customer experience.



9 Manage expectations & stakeholders

Convince C-level execs on BPM's value through persistent communication. Align with their goals and showcase BPM's efficiency, competitiveness, and control benefits.



5 Navigate maturity models strategically

Always tailor your roadmap to your own specific needs, and use maturity models to guide and shape your journey.



10 Data-driven documentation

Leverage process mining to discover and document processes and acquire insights to drive optimization.

ABOUT ARIS

The ARIS Suite gives organizations the intelligence needed for a detailed understanding of their processes, a clear path for improvement and the assurance that they are in control of their operations.

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