

Supercharge Your Microsoft Investment with Solgari: The AI-Powered Customer Engagement solution for Teams and Dynamics 365

Democratising exceptional Customer & Employee Experiences

You need a seamless way to deliver exceptional customer service and sales, but traditional contact centres are expensive and inflexible.

Solgari natively extends Microsoft Teams and Dynamics 365 with AI-powered customer engagement functionality for all customer-facing roles which can go live in hours.

Our app creates a single data source of all customer communications in the relevant database or customer CRM which is extended to Microsoft Copilots.

See Solgari use cases [here](#)



Solgari



5* rating

"Quick to deploy, easy to adopt, Solgari copilot included at no extra cost, makes it easy for us as a partner to help our customers start their AI journey"

Rachell McConkie Product Owner
at [CallTower](#)

Read the full review [here](#)



A whole new way to work

Working alongside you in Microsoft Teams, the Solgari copilot uses the combined power of large language models (LLMs) and your business data to transform conversations across every channel into a great customer experience and provide your organisation with rich insights.



Unparalleled Speed to Value

Downloaded from the App Store, customers are live in hours. By remaining in the flow of work within Teams, users are instantly more productive.



Accelerated AI benefits

AI powered self-service chatbot, Solgari copilot for user assistance (including sentiment analysis, conversation transcription & summary), plus reporting & rich insights.



Trusted and secure

Certified by Microsoft and available from the secure Azure cloud globally.

Ideal Customer Profile



- ✓ Want to significantly improve Customer Satisfaction & Employee engagement
- ✓ Need business results fast and can move quickly
- ✓ Looking to get more from your existing Microsoft investments
- ✓ Seeking to use Gen AI safely and for practical use cases out of the box
- ✓ Interested in extending Microsoft Teams for Unified Communications and Customer Engagement