

## Solgari transforms Microsoft Teams and Dynamics365 into the world's best customer engagement platform.

### Democratising exceptional Customer & Employee Experiences

You need to deliver exceptional customer service and sales experiences, but traditional contact centre software solutions are expensive and inflexible.

Solgari natively extends Microsoft Teams and Dynamics 365 with AI-powered customer engagement functionality for all customer-facing roles which can go live in hours.

Our app captures all customer interactions from every channel in a 360-degree data hub and unleashes the next generation of Artificial Intelligence, empowering organizations to deliver exceptional experiences.

### Solgari | ★★★★★

*"Solgari's seamless integration with Microsoft Teams and Copilot enables you to engage with customers in real time, leveraging AI-driven insights for more meaningful interactions."*

Yvonne Muench,  
Sr. Director, Marketplace & Journey



[www.solgari.com](http://www.solgari.com)



### A whole new way to work

Working alongside you in Microsoft Teams, the Solgari copilot uses the combined power of large language models (LLMs) and your business data to transform conversations across every channel into a great customer experience and provide your organisation with rich insights.



#### Immediate business impact

See immediate value through rapid deployment of next-generation customer engagement.



#### Risk free

Fully certified and transactable on the Microsoft Marketplace, Solgari customers avoid lengthy and expensive integration projects.



#### Unleash AI

Move beyond the hype of AI and gain competitive advantage through game-changing, AI-powered customer engagement.



### Ideal Customer Profile

- ✓ Want to significantly improve Customer Satisfaction & Employee engagement
- ✓ Need to improve the productivity of their customer service organisation
- ✓ Need business results fast and can move quickly
- ✓ Looking to get more from your existing Microsoft investments
- ✓ Seeking to use Gen AI safely and for practical use cases out of the box
- ✓ Interested in extending Microsoft Teams for Unified Communications and Customer Engagement