Phone System with Teams

Overcast
Up your business.
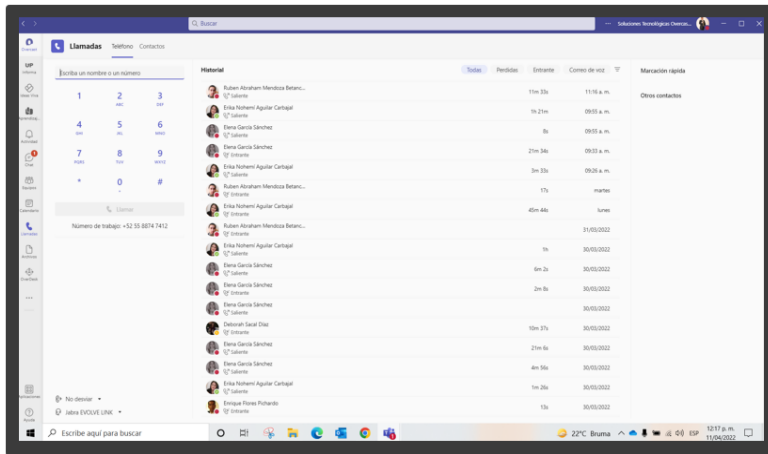
It is Microsoft's technology for enabling call control and Private Branch Exchange (PBX) capabilities in the Microsoft 365 cloud with Microsoft Teams.

Make and receive traditional phone calls from Teams.

Mobile devices, a headset with a laptop or PC can be used.

Features:

✓ Replace your existing PBX system with a set of features directly provided by Microsoft 365.
✓ Phone system administrators can manage call options and settings.
✓ Integrated enterprise-level security.
✓ Use your existing telephony infrastructure for local PSTN connectivity.
✓ You can connect your local telephony infrastructure, using carrier connect calls or direct routing.
✓ It can be used for services and voice mail such as:
 ✓ Automatic Assitants
 ✓ Call queue
 ✓ Voicemail

Overcast accompanies you in the implementation, adoption and use of Phone. System:

✓ Training in adoption of new technologies.
✓ Technical support service.
✓ Promotion of correct use with collaborators.

Phone system is supported by Microsoft's security services.

Microsoft