Overcast
Up your business.

Enable Frontline Worker Workshop

Improve productivity. Train your front-line workers

With the Enable Frontline Workshop, customers will work through various challenges and pain points of frontline workers to identify priority scenarios for their frontline workforce.

Empower your frontline workforce with Overcast and Microsoft

At Overcast, our consultants will guide you through the art of the possible, working with you to identify the unique needs of your frontline staff to help you solve your specific collaboration challenges. During the workshop, we will develop a practical plan based on the needs of your frontline staff to help you move forward.

Designed as a three-phase process, together we will work through various frontline worker challenges and pain points to identify the highest priority scenarios for your frontline workforce. After assessing the needs, we will provide you with an implementation plan and next steps to help you achieve your organization's desired goals.

Preparación

- ❑ Understand the opportunity for front-line workers.
- ❑ Identify executive sponsors and business stakeholders.
- ❑ Share information about your organization

Visión

- ❑ Visualizing the art of the possible
- ❑ Experience solutions firsthand
- ❑ Identify the challenges and pain points of front-line workers

Diseño y Planeación

- ❑ Delve into the challenges of frontline workers and map these to scenarios.
- ❑ Develop a strategy
- ❑ Get a customized success plan based on your scenarios

You will come away with a better understanding of the challenges your front-line workers face and a prioritized, actionable plan based on your specific use cases and desired business outcome.