

## **Context where the initiative matured**

Covid has amplified and accelerated the market changes: new operational agility models, speed in making decisions, management of resources geographically dispersed (also accentuated by COVID needs).

Smart Working / Home working has now become a constant in the working world, actually the need to adapt national labor contracts is emerging in order to consider these new operating methods.

## **Product description**

CLive was born with the intention of anticipating the market, at a time when smart working has taken over and work teams are geographically dispersed.

The idea that guides both the design and the implementation of our application comes from experience in the field, research and the desire for innovation. Essential concepts to compete in a market that changes and evolves faster and faster.

CLive is a platform created with the intention of supporting companies and organizations in the management of Sessions and Workshops remotely; events in which distributed teams need to collaborate as if they were in presence. It wants to provide models and tools in order to:

- Create structures, boards and Canvases in a simple and intuitive way in order to facilitate and to collect information.
- Provide tools for evaluation, validation of contents in order to have information certified and validated by stakeholders available in a short time.
- Group and export the contents of the work session in order to distribute information in the best possible way among teams.
- Support less experienced users in conducting effective and successful work sessions.
- Facilitate the acquisition of coaching skills with the intention of helping and contributing to people's professional growth.

## **The functionalities and characteristics of the product**

Implemented features allow you to create sessions for each work group and specific roles for each team member:

Master Coach - System administrator: It has read and write access to all sessions.

Session Coach - Session Administrator: it has read and write access only to the sessions in which he was registered as a Coach during the session setting team phase.

Team Member - Participant in the session: it has read access only in the sessions in which it has been configured and it has edit access only to some features.

The sessions are defined starting from the insertion of the work team with their roles and the creation of fully customizable whiteboards depending on the use. Through the Export, function it is possible export both the session masterdata and its content.

It is also possible to clone the session template in order to be reused on different events with others teams or contexts.

Whiteboards, also called boards, represent the actual virtual work table of the distributed team. Their content can be selected and exported between boards within the same session, to increase the productivity of the group and to speed up information management.

CLive offers several features:

- ***Board structure organization functionality to customize the board to the needs of the work group.***

1. . Columns - graphic and structural elements that represent one or more subdivisions of the contents vertically
2. Swimlane - graphic and structural elements that represent one or more subdivisions of the contents horizontally
3. Groups - graphic and structural elements that allow the grouping of one or more columns.

It is possible to create matrices by combining one or more of these entities in order to relate multiple dimensions for more in-depth evaluations.

- ***Functionality for inserting and managing contributions during the work session***

1. CONTRIBUTION INSERTION - functionality that allows you to add information to the board within one of the graphic entities mentioned above.
2. DRAG & DROP CONTRIBUTIONS - functionality that allows you to move contributions from one column to another
3. DRAG & DROP COLUMNS - functionality that allows you to move the columns from one position to another within the board
4. MERGE - functionality that allows you to merge multiple contributions, keeping the history viewable in a detailed modal.
5. COMMENT - functionality that allows you to enter one or more comments relating to a specific contribution. Each comment entered is viewable in a detail modal.

- ***Contribution Clustering Functionality to make the session output / outcome more easily identifiable***

1. TAG - functionality that allows you to cluster content within the board in graphic mode
2. VOTING - functionality that allows the board administrator (Session Coach) to start voting for the content entered. Each team member has the opportunity to vote for contributions by having a limited number of "coins" available, decided at the start by the Session Coach.
3. LIKE - functionality that allows you to recommend a contribution inserted in the board

From a technological solution point of view, CLive is developed in Cloud Native mode. The context for which the tool is born requires a scalable infrastructure, portable from one context to another and it have to respect the different levels of security and robustness of the code.

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