

Remote Inspections and Remote Assist

Do you have challenges maintaining production at factories or other facilities? Is it difficult to send service technicians, maintenance personnel, and specialists between factories? We have already solved these problems for several customers locally and international.

We can hold a presentation and demonstrate how Mixed Reality devices like the HoloLens 2 can be combined with modern collaboration technology that you have already invested in to cut costs, improve efficiency, and reduce risk.

Problem

- Risk: External service technicians and maintenance personnel can increase the spread of COVID-19
- Specialists are restricted from travelling between countries and the cost of travelling has increased
- Loss of productive time when workforce has to travel
- Carbon footprints increase when travelling with cars/airplanes
- Travel expenses are too high

Solution: Remote Inspections & Remote Assist

By using HoloLens 2, Teams, Intune and Dynamics 365 and conduct a design driven process you can create a solution that allows technicians on-site to get assistance from remote experts.

Benefits

- Reduced travel (saves time and expenses)
- Reduces carbon footprint (less travel by airplane/car)
- Cost saving (time, cost, waste)
- Increased capacity on inspections and assistance from specialists
- Reduced risk of virus outbreak

Services from Sopra Steria

- Insight and mapping of processes and use cases
- Creating concepts through Proof of Concept (POC), Pilot and roll out
- Guidance and assistance for setting up devices with collaboration platforms
- Operation and maintenance of systems and applications
- Provider of HoloLens 2 devices
- Delivery of HMS approved lenses integrated into helmets