

Microsoft Agent 365 Advisory & Experience Services

Advisory-led, Customer-based Experience to Understand,
Evaluate & Experience Microsoft Agent 365 Safely



SOS Group Limited
Strategic Outsourcing Services

Agent 365 — The Control Plane for AI Agents

 Microsoft Agent 365 serves as the central control plane for managing AI agents across the enterprise

 Agents are managed conceptually as "digital employees" — with visibility, governance, and oversight

 Provides IT and security teams with operational control and compliance oversight

 Designed for enterprise-scale agent deployment with governance guardrails built in

 Integrates with existing Copilot, identity, security, and compliance infrastructure



SOS Agent 365 Advisory & Experience Services

SOS offers a combined advisory and experiential services offering for Microsoft Agent 365, designed to help customers understand, evaluate, and experience Agent 365 before moving into any form of implementation.



Strategic Advisory

- ✓ Clarify business, governance & operational considerations
- ✓ Understand adoption readiness & prerequisites
- ✓ Informed go / no-go decision support



Hands-On Experience

- ✓ Experience Agent 365 via SOS's Customer Experience Workplace (CEW)
- ✓ See how Agent 365 works in a realistic enterprise environment
- ✓ No deployment in your own tenant required



What This Engagement Achieves



Enable customers to clearly understand the role of Agent 365 as the control plane for AI agents



Provide strategic guidance on Agent 365 adoption considerations, governance concepts, and operational implications



Allow customers to experience Agent 365 capabilities without deploying it in their own tenant



Support confident go / no-go decisions for future Agent 365 adoption



Agent 365 Advisory & Readiness Guidance

Assessment of Current State

-  Copilot and AI agent maturity assessment
-  Identity, security, and compliance posture review

Advisory Guidance on

-  When Agent 365 is required for your environment
-  What types of agents benefit from Agent 365 governance
-  Key adoption considerations and prerequisites

Business Use Case Exploration

-  Risk profile of the organisation
-  Governance needs and compliance requirements
-  Business value expectations and ROI considerations

Experience Agent 365 via SOS Customer Experience Workplace (CEW)

SOS-Owned CEW

-  Purpose-built, enterprise-grade environment managed by SOS
-  Simulates Copilot, agent, security, and governance scenarios

Live Experience

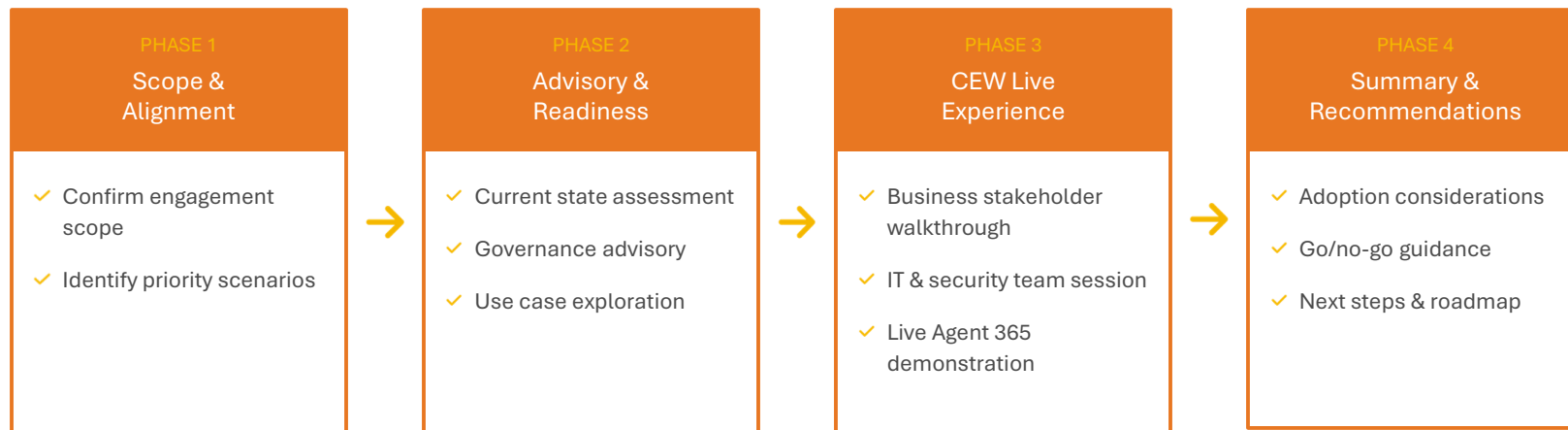
-  How agents are managed as "digital employees"
-  Visibility, governance, and oversight perspectives
-  Operational considerations from IT and security viewpoints

Guided Walkthrough

-  What to expect when operating agents at scale
-  Practical lessons and key considerations



How the Engagement Works — Step by Step



What You Gain from This Engagement

-  First-hand understanding of Agent 365 value and limitations
-  No impact to customer production environment
-  Reduced uncertainty around AI agent governance and operational responsibility
-  Strong foundation for future planning — internally or with any chosen implementation partner
-  Faster alignment across business, IT, security, and compliance teams
-  Informed decision-making without premature implementation commitment



Why Choose SOS as Your Agent 365 Partner



SOS-owned CEW delivering a unique, real-world Agent 365 experience not typically available through other partners



Advisory-first approach focused on clarity, experience, and informed decision-making — without pushing premature implementation



Deep expertise advising enterprises on secure AI, Copilot, and agent governance before production rollout



Microsoft Solutions Partner with strong focus on Modern Work and Security

Ready to Get Started? Here's What Happens Next

1

✓ Confirm engagement scope

For Agent 365 Advisory & CEW Experience

2

🎯 Identify priority business scenarios

For discussion and demonstration

3

📅 Schedule CEW walkthrough sessions

- Business stakeholders
- IT & security teams

4

📄 Deliver Agent 365 Advisory & Experience Summary

Including adoption considerations and recommendations



Start Your Agent 365 Journey with Confidence

"Experience before you commit. Understand before you deploy."

-  SOS provides the safest, most informed path to evaluating Microsoft Agent 365
-  Our advisory-first, experience-led approach ensures your organisation makes the right decision at the right time
-  Contact us today to schedule your Agent 365 Advisory & CEW Experience session



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