



Enterprise Communication App Offering

SOS Group Limited

Microsoft Best Office 365 Partner of the Year 2013 and 2014
Microsoft Country Partner of the Year 2014

Agenda

- About SOS Group
- Enterprise Communication App Offering
- Enterprise Communication App Overview

About SOS Group

About Strategic Outsourcing Services (SOS) Group

- Localized cloud partner in both professional cloud services and managed cloud services
- Custom solutions are developed for each client's unique requirements
- Expert in delivery of cloud, infrastructure, network and security services
- **24x7x365 live customer support** with immediate access to cloud professional engineer
- Winner of numerous Microsoft awards for innovation, services and support
 - Cloud Productivity, Platform, EMS & SME Solutions



Partner program and Award – Microsoft Specific

- Microsoft Partner of the Year (O365+EMS) 2013 - 2017
- Microsoft Country Partner of the Year 2014 (Hong Kong)
- Microsoft Gold Competency: Cloud Productivity, Platform, EMS & SME Solutions
- Microsoft P-Seller
- Microsoft Partner Advisory Council

Microsoft Partner
2014 Partner of the Year **Winner**
Hong Kong SAR

Microsoft
Partner


Gold Cloud Platform
Gold Cloud Productivity
Gold Enterprise Mobility Management
Gold Small and Midmarket Cloud Solutions

Microsoft Partner
Best Office 365 Partner of the
Year 2013

Strategic Outsourcing Services Group – 100% Cloud Native

- ▶ Hong Kong's leading cloud-native systems integrator and managed services provider. SOS enables enterprises to transform their IT infrastructure and accelerate their digital transformation efforts using the public cloud.
- ▶ SOS's deep expertise in public cloud, ability to transition from legacy IT and agile way of working reduce significantly the time to value and costs for customer's using public cloud.
- ▶ Since 2011, SOS has completed more than 1000 successful deployments that have helped its enterprise customers reap the full benefits of the public cloud, including better security, agility, scalability and reduced costs.



Who Are We

- Deployed 500K+ Office 365 Seats, managing over 500 PORs (active customers)
- Only Microsoft Partner deployed over 10K EMS seats (HK)
- Microsoft Partner deployed and managed over 1,000 VM on Azure
- Key Deal Microsoft Azure Wins in Hong Kong
- Owns Microsoft Premier Contract for Customer for top-notch managed support services
- Fully managed services from consultation to managed support

Enterprise Communication App Offering

Enterprise Communication App Offering

App Installation

Configuration

End User Training

Support Service

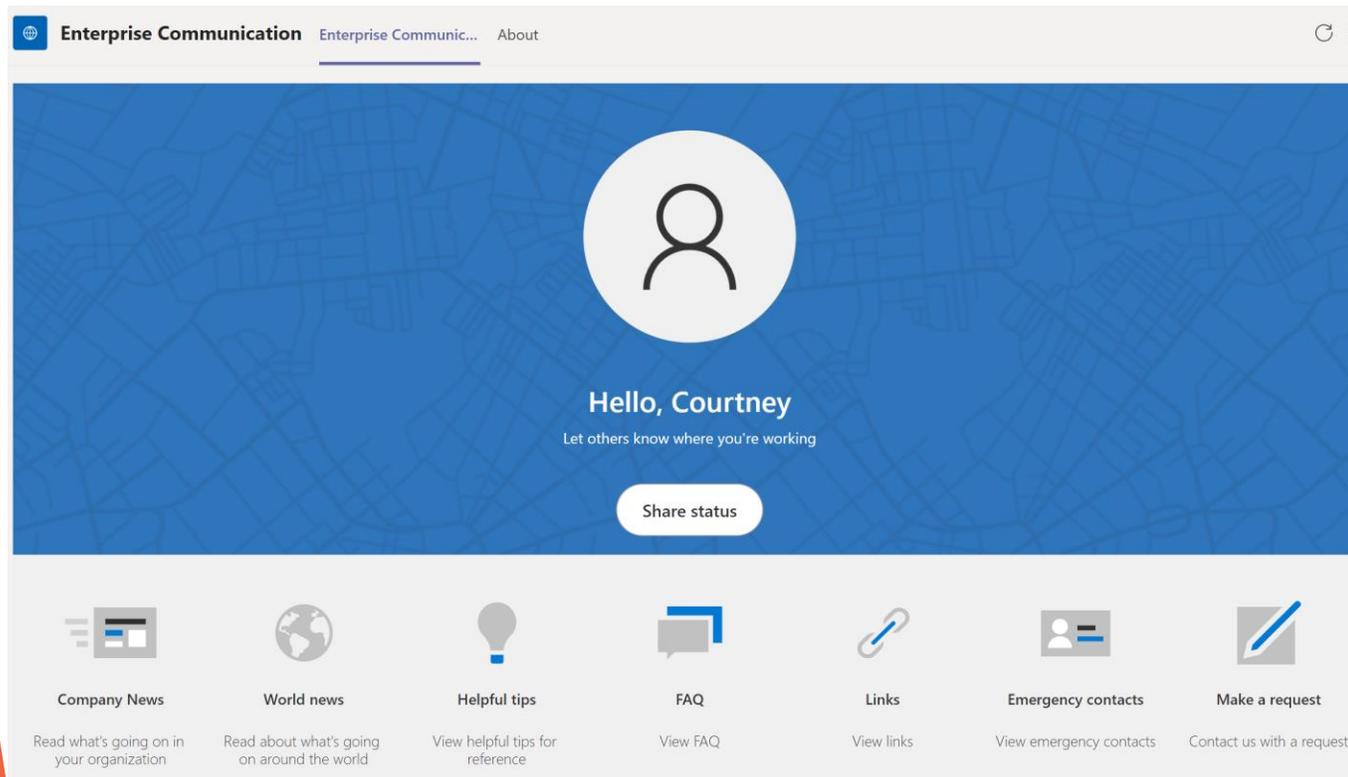
USD \$10,000



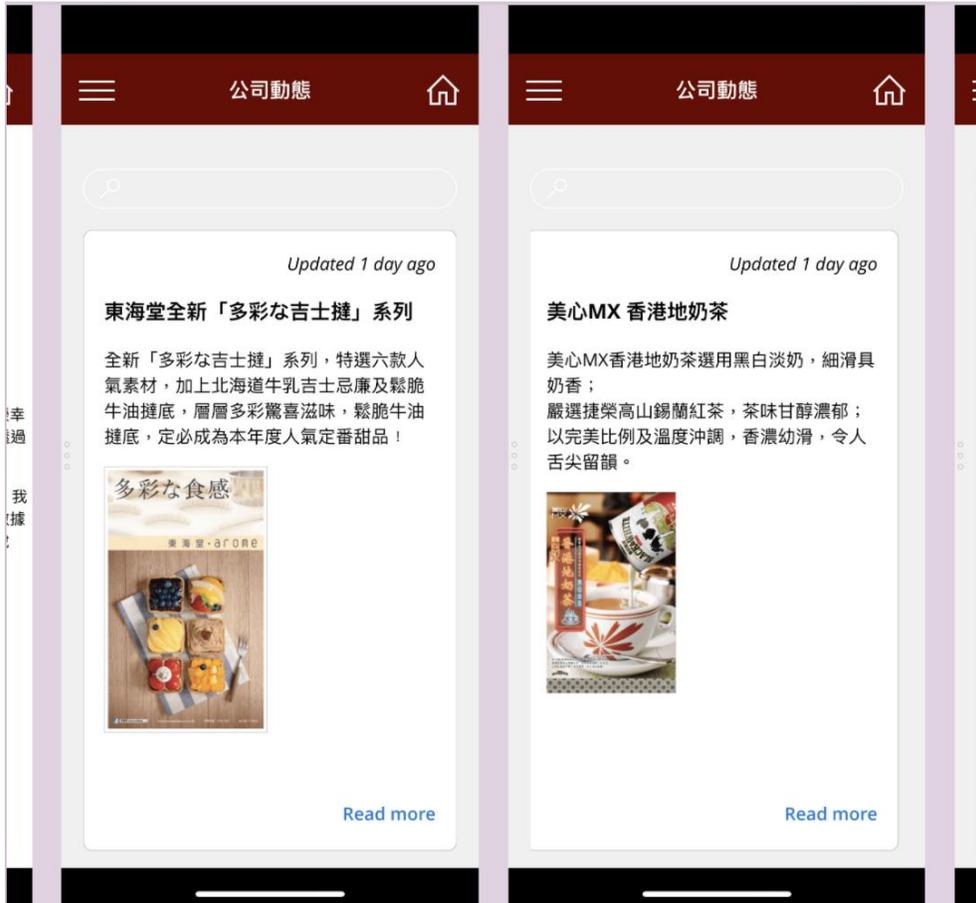
Strategic Outsourcing Services
Empowering Cloud Technologies

Enterprise Communication Overview

SOS Group Limited provides enterprise communication app to facilitate business operation, a 2-way communication between staffs and the company. With Microsoft Teams integration, frontline workers can access the application easily on their mobile devices, and reach out the company news, World news, Helpful tips, FAQ Useful links, emergency contact etc which help the company to reduce the operation cost of time, money, and manpower in various operation level.

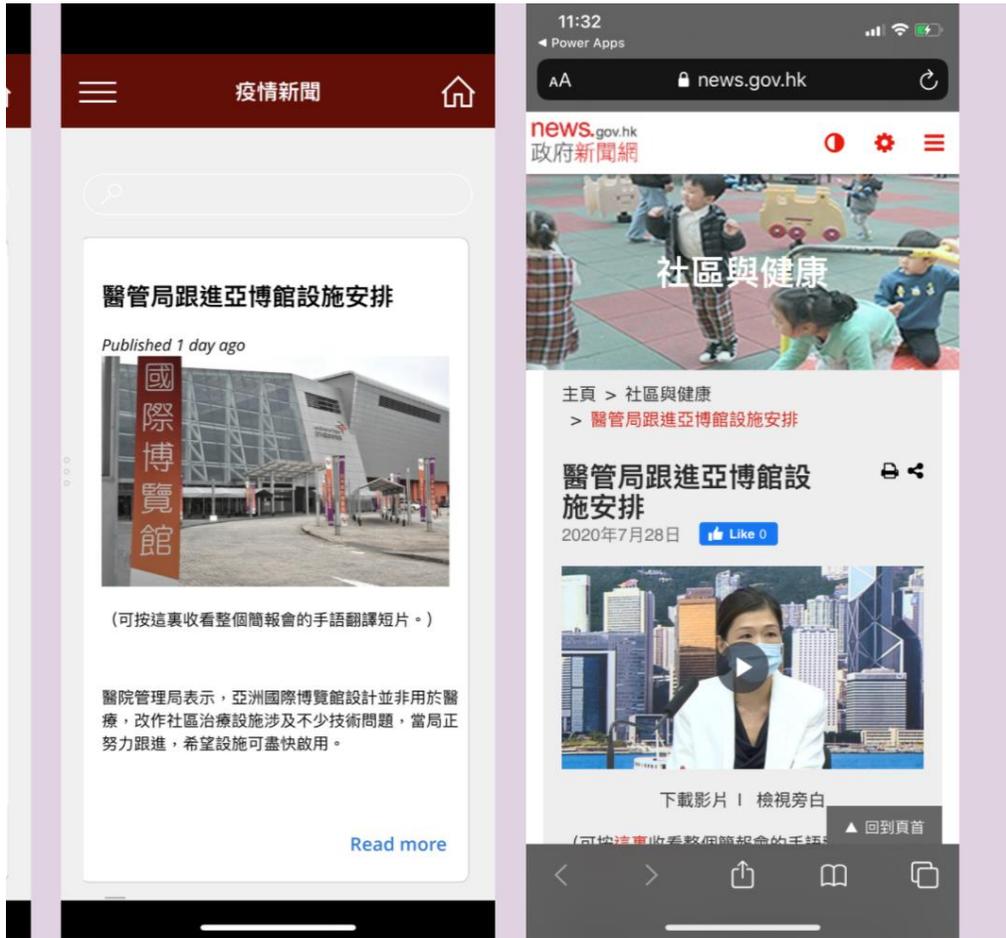


Company News



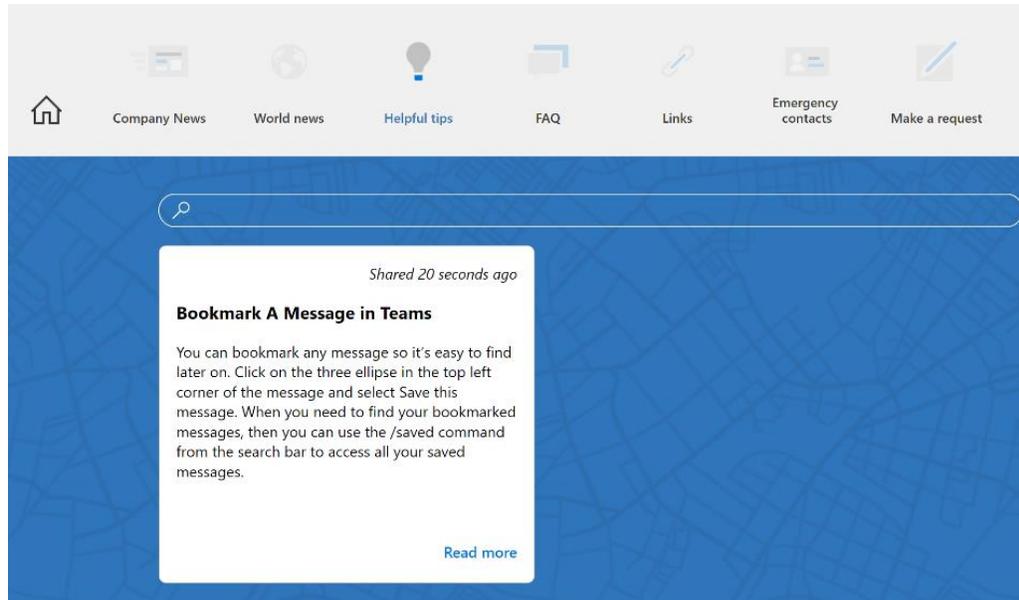
To post company news announcement such as new products, services, news, reports etc, with the authorization you may also add or edit the post, providing the latest information which the staffs need to know

World News



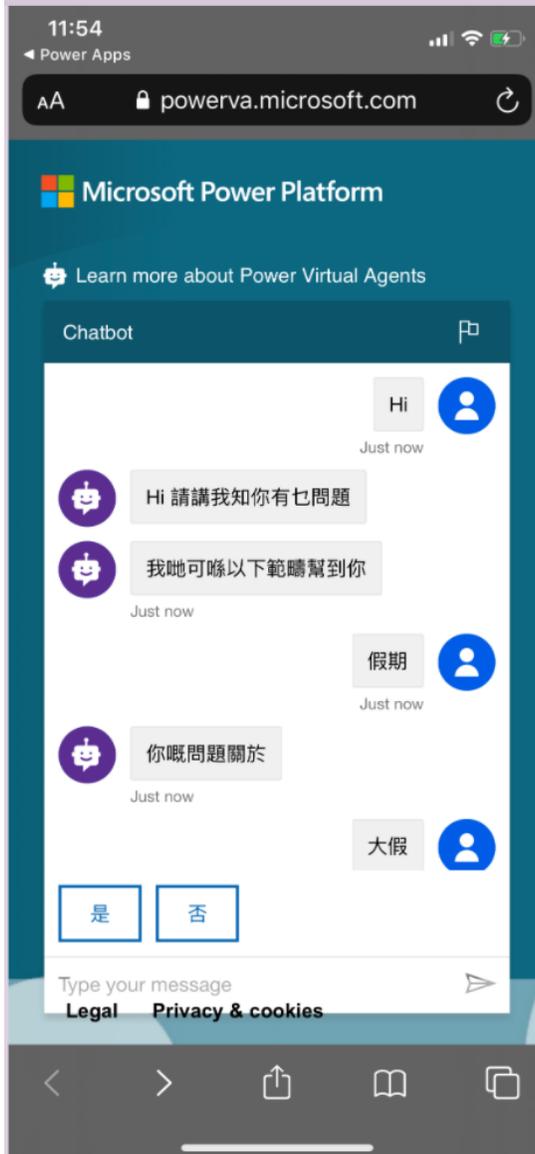
Link to external sources or news with RSS feed, providing user to receive the latest news.

Helpful Tips



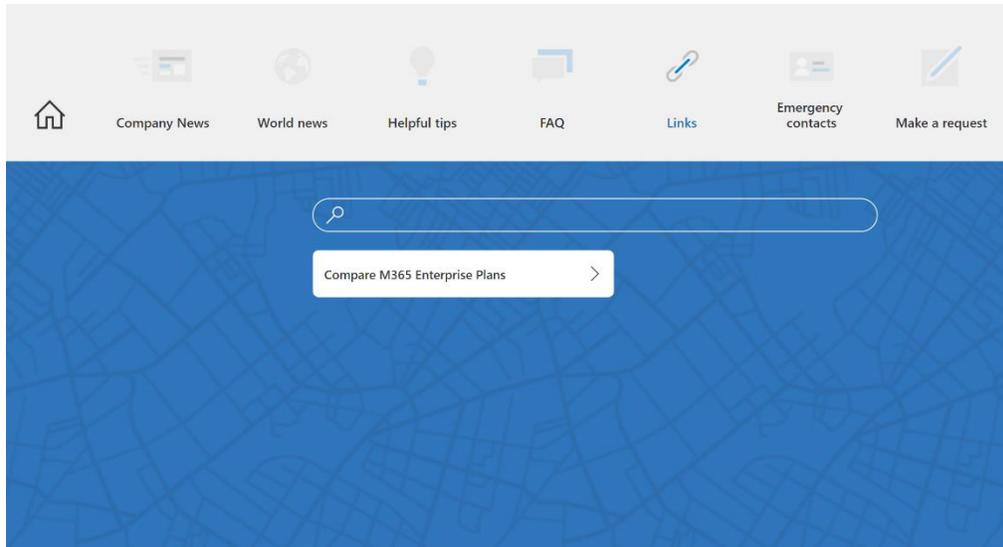
Provide user tips like safety tips, step-by-step tips, work smart tips to accelerate workflow

FAQ



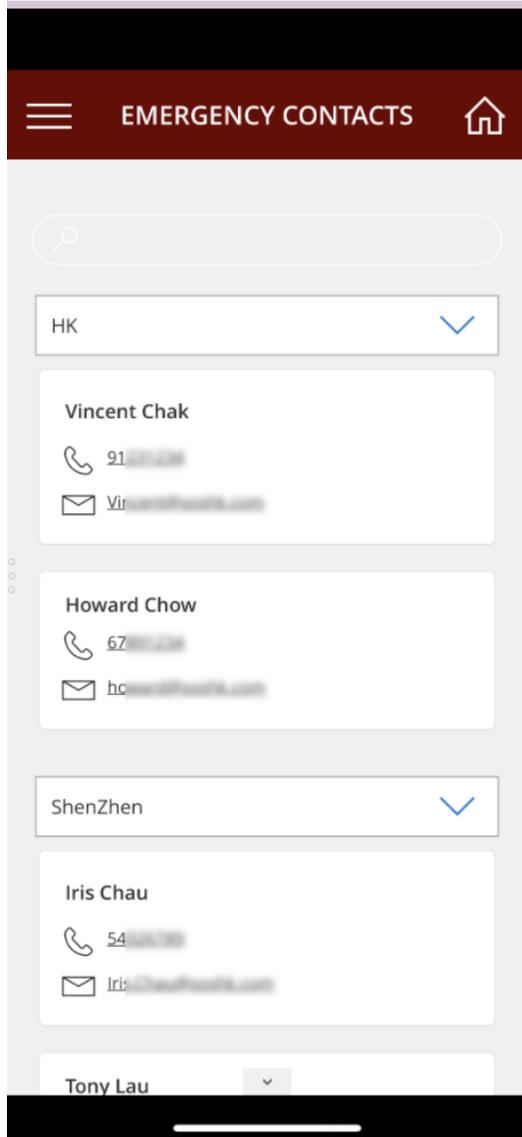
Answering the most asked question, like how to reset password, how to setup Teams channel, how to tag people in Teams etc

Links



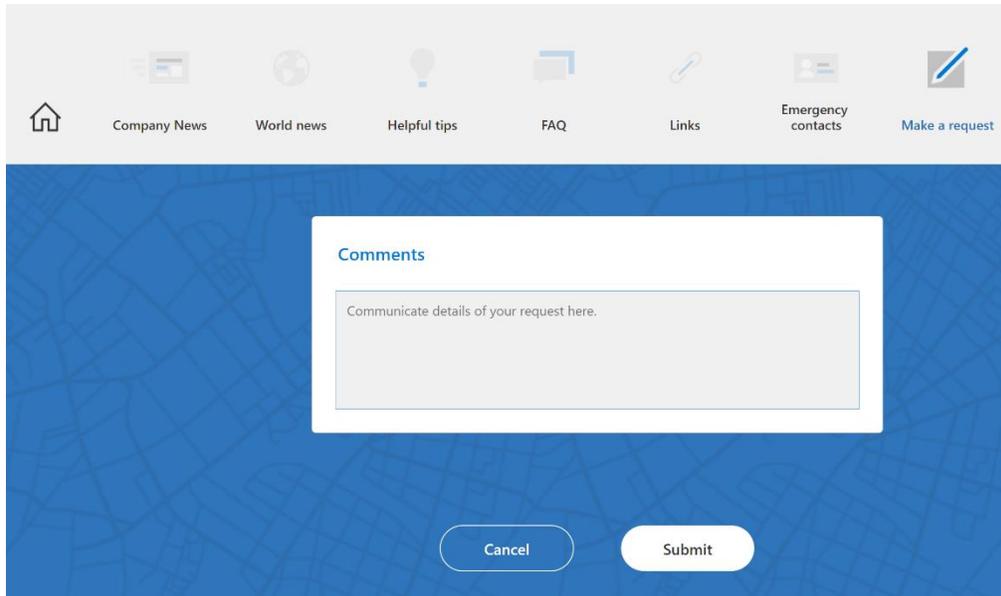
Customize your useful links for you staffs like company website, on-boarding tutorial, company system backend link, social media link etc

Emergency Contacts



In case the frontline workers need to reach out the company with direct contact on phone or email

Make A request



The screenshot shows a website navigation bar with icons and labels for 'Company News', 'World news', 'Helpful tips', 'FAQ', 'Links', 'Emergency contacts', and 'Make a request'. Below the navigation bar is a blue background with a white 'Comments' form. The form has a title 'Comments' and a text area with the placeholder text 'Communicate details of your request here.'. At the bottom of the form are two buttons: 'Cancel' and 'Submit'.

Serve as a channel for staff to express their thought, comment or request in text form to the company, and allow them to submit it with their personal details or as an anonymous

Microsoft Teams

