

Managed Services

Sourceworx

Optimise your business IT with our customized solutions.

At SOURCEWORX, we prioritize your success by delivering accelerated, performance through effective processes, frameworks, technology, and guidance. We understand that every business is unique, which is why our solutions are designed to meet your specific needs and objectives. Our dedicated team specialises in identifying and resolving ICT issues through tailored software and hardware solutions. Explore our tailored service offerings, designed to empower your business growth.

MANAGED SERVICES

Our Network and Security Operations Centre are built to handle the technical complexities in IT management and the Cybersecurity of your company, allowing you to focus on your core business activities.

At SOURCEWORX, we specialise in managing, supporting, and enhancing IT infrastructure, allowing businesses to focus on their core activities while we efficiently handle their IT needs. Our comprehensive managed services cover critical aspects such as, hardware software, network systems, cyber security, and cabling. With our dedicated focus we ensure your organisation's IT framework is not only maintained but also optimised for peak performance, seamlessly aligned with your business objectives.

Our managed services include:

Network Management

We take care of configuring, monitoring, and maintaining network devices like routers, switches, firewalls and access points. Our goal is to ensure network performance, security, and scalability.

27/7 Support

Experience round-the-clock support to promptly address issues, minimising downtime and disruption. We deliver thorough Service Level Agreements (SLAs), response times, and performance guarantees. This enables businesses to benefit from the expertise and resources of IT professionals, reducing operational costs, and ensuring a securing a secure, reliable IT environment aligned with business objectives.

Cybersecurity

Our cybersecurity centre offers a comprehensive suite of cybersecurity services, including Vulnerability Assessment and Penetration Testing (VAPT), managed security, incident response, compliance management, training programs, digital forensics, data protection, cloud security solutions, security architecture, and consulting to safeguard your business in the digital landscape.

Continuous network monitoring

Ensuring optimal efficiency in network performance to maintain seamless operations and enhance productivity.

Mobile device management

The onboarding of private devices that are accessing the company network.



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IT strategy and planning

Providing strategic IT guidance that aligns closely with the specific goals and objectives of your business.

Reporting and documentation

Regular reports on network performance, incidents, and resolutions.

Proactive maintenance

Compiling and maintaining documentation for configurations, changes, and incident response procedures.

Network change