

Supporting Document for Per-User Subscription Framework

Overview The Per-User Subscription Framework provides a scalable and flexible pricing model tailored for organizations offering SaaS solutions or services billed on a per-user basis. This framework enables clear visibility into user-based costs, simplifies access control, and ensures fair usage while aligning with dynamic team structures. It is ideal for enterprises looking to streamline user management and billing operations across departments or clients.

Key Features

- Scalable pricing model per active user
- Role-based access and provisioning
- Monthly and annual billing options
- Real-time usage tracking and reporting
- Cap and floor pricing controls
- API integrations with CRM, IAM, and billing systems

Getting Started Instructions

1. Define User Roles: Determine user types (e.g., admin, viewer, analyst) and their access privileges.
2. Connect Identity Provider: Integrate with SSO or IAM platforms for seamless user management.
3. Set Pricing Rules: Configure per-user rates and any applicable caps or floors.
4. Map Users to Plans: Assign users to specific plans or tiers based on their role or usage needs.
5. Enable Usage Monitoring: Activate real-time tracking of login activity and service consumption.
6. Configure Alerts: Set alerts for thresholds, usage spikes, or subscription changes.
7. Review Billing Summary: Access detailed invoices with per-user breakdowns.
8. Audit & Optimize: Periodically assess user activity to optimize plan alignment and cost.

Plans and Descriptions

Plan 1: Per-User – Standard Access *Description:* This plan is suited for everyday users who require regular access to platform features without advanced customizations. It includes access to core dashboards, basic reporting tools, and limited data export capabilities. Ideal for operational roles that need consistent, reliable data access.

Plan 2: Per-User – Premium Access *Description:* Designed for analysts and decision-makers who need advanced data exploration tools and enhanced functionality. This plan includes everything in the Standard Access plan, plus predictive analytics modules, custom report generation, higher data limits, and priority customer support.

Plan 3: Per-User – Admin Tier *Description:* Built for IT admins and team leaders, this plan offers full control over platform settings, user role assignments, and system configurations. Users with this plan can manage permissions, access logs, track account activity, and perform bulk updates or configurations.

Plan 4: Per-User – API Developer *Description:* Tailored for developers and integrators who need to build custom workflows and system integrations. The plan grants access to REST APIs, developer sandbox environments, comprehensive API documentation, and usage analytics for building and testing integrations with external systems.

Plan 5: Per-User – Read-Only *Description:* Ideal for stakeholders, executives, or auditors who only need to view platform data without making any modifications. This lightweight plan includes access to all reports and dashboards in a view-only mode, restricting download, sharing, and editing capabilities.

Plan 6: Per-User – With Cap *Description:* Offers flexible usage while capping the maximum billing amount per user each month. Organizations can allow users to scale up their platform usage while maintaining cost predictability. The cap prevents overspending and supports efficient budget management.

Plan 7: Per-User – Minimum Commitment *Description:* Suitable for long-term clients or teams with a guaranteed minimum usage. It ensures cost stability by charging for a baseline number of users monthly, regardless of fluctuations. Discounts may apply for exceeding the commitment level.

Plan 8: Per-User – Flexible Scaling *Description:* Perfect for dynamic teams or seasonal businesses where user counts fluctuate frequently. Billing is based only on active users, allowing the organization to scale up or down without penalty. Includes automated provisioning and deactivation workflows to streamline user lifecycle management.

Conclusion The Per-User Subscription Framework is ideal for modern SaaS and analytics platforms requiring agility, clarity, and control over user-based service delivery. With customizable plans and billing mechanisms, it ensures you only pay for what you use, while maintaining transparency and accountability across departments or client teams.