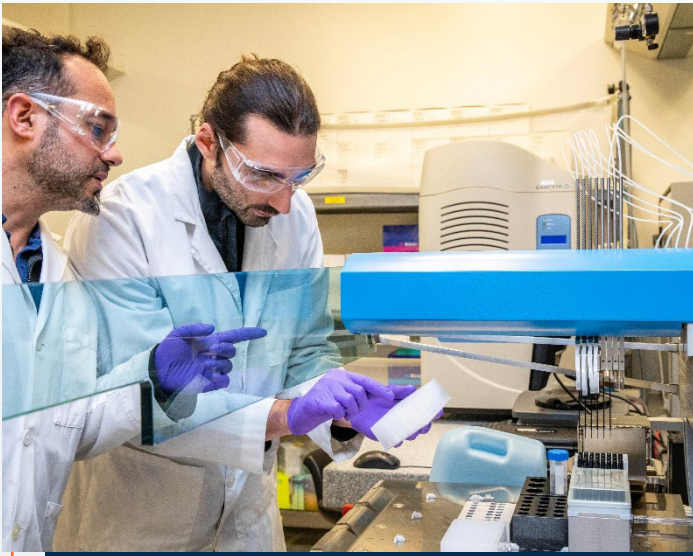


# Digital Agent optimizes knowledge processes to make users 50% more productive.

## ABOUT THE DIGITAL AGENT

The Digital Agent is a reference architecture that collects unstructured knowledge like documents, speech or visuals to assemble skill profiles and support knowledge workers.



### *R&D stays up to date about all relevant studies*

*"The Digital Agent informs our production manager as soon as a new relevant study appears. He gets notified with the details of the study. The reference architecture collects all relevant data and considers the company RACI to decide who needs to be informed"*

## WHAT WE OFFER

The Digital Agent Reference Architecture has different existing building blocks, that:

- Identify information from unstructured knowledge sources like documents, speech and visuals;
- Proactively shares essential information or suggests interesting content to the knowledge worker;
- Identifies experts within the organization and creates skill profiles;
- Connects skill profiles to a RACI matrix to define responsibilities and involvement;
- Knows your business processes and provides the right information to the right person at the right time;
- Provides a pluggable service to give insights or assistance to knowledge workers where and when (or before) it is needed.