mobile 2 CRM®
Making Mobile Calls Count

Mobile2Teams™ extends Microsoft Teams - adds cell phones, BYOD and CRM integration

Combine landline, cellular, voice, and text communications under one umbrella - with call recordings, IVR, transcription, analytics, and more

Many organizations have adopted Microsoft Teams as their central telephony platform. Besides replacing your PBX, it's easy to implement, easy to use, and affordable.

To successfully transition to the cloud, organizations must overcome the BYOD challenge, allowing employees to use their personal cell phones for work, without violating their privacy. How do you capture their business communications to your CRM, run voice and SMS analytics, ensure compliance - all without violating employee privacy?

Mobile2Teams does precisely that – adding the sophisticated communication and collaboration functionality that helps businesses and organizations integrate their CRM, call recording, and analytics systems with employees' cell phones.

Turn your Microsoft Teams into your next-gen holistic communications platform:

Mobile2Teams Increases your competitive edge – delivering the business value of cellular communications integration with Microsoft Teams - without compromising on privacy

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mobile 2 CRM®

Mobile2CRM brings all the business information from mobile communications to your CRM — empowering enterprise mobile and remote workforces to increase their reach, performance and revenues.

www.Mobile2CRM.com

Mobile2Teams delivers quite a few additional benefits, including transcription of Microsoft Teams voice calls, click-to-call functionality where business calling is facilitated through CRM mobile apps, regular cellular mobile calling with Teams number, multiple numbers per user, and using the same numbers irrespective of the geographical location.

Complete 360°

Private Mobile Number + SMS + Private Whatsapp

Mobile Business Number + SMS + Business Whatsapp

Mobile2Teams

Complete 360 degrees business view	Mobile Recording	Mobile2CRM
Make Microsoft Teams a true cloud-based collaboration platform – auto-transcribe and log Teams calls into CRMs	• Enable 'out-of-office' on mobile calls - never miss a call • Prevent the need for additional handsets	• Ensure compliance, reduce disputes • Improve customers' satisfaction • Add transcripts and analytics

• Improve performance of customer facing employees – sales, delivery, support

• Worldwide personal business number (including for Microsoft Teams)

• Enable virtual office / remote / home call centers

• Allow true BYOD

• Supports most CRM & recording systems (NICE, AudioCodes, Salesforce, Verint, etc.)

mobile2CRM®

For more information, contact: info@Mobile2CRM.com   www.Mobile2CRM.com